

STANFORD NURSING NEWS

Quarterly



STANFORD MEDICINE

December 15th, 2014

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POSITIVE PATIENT IDENTIFICATION

E2 NURSES CHAMPION ELECTRONIC LABS

Three E2 nurses decided to research best practices to reduce specimen identification and labeling errors for their Masters Practicum project. Shelly Arthofer, Nicole Cromwell, and Leean Rodolfich, identified and studied pertinent literature, conducted interviews, and reviewed labeling error rates. Working collaboratively with Shirley Weber and her Clinical Laboratory team, they completed a business case for the implementation of electronic specimen collection and Positive Patient Identification (PPID).

The process of generating and sorting batch specimen labels prior to collection can be problem-prone; labels of different patients may be inadvertently grouped together, or a label may be misplaced. Handwriting on specimen tubes can be illegible. Specimen identification errors have been reported to occur at rates of up to 5%.

Studies report that adverse events result from one out of every 18 specimens from patient identification errors alone. When extrapolated to all U.S. hospital-based laboratories, this equates to more than 160,000 adverse events annually. The Centers for Disease Control reports more than 7 billion tests per year are run in U.S. laboratories, which contribute to approximately 70% of all medical decisions.

Fortunately, barcode specimen collection can virtually eliminate patient identification and specimen labeling errors during collection by removing all of the potential failure points if implemented well and used as designed. Wireless and barcode technology bring PPID, positive specimen identification, and real-time specimen label printing to the patient bedside.

Small portable label printers and barcode scanners can be carried by hand and will be attached to computers on wheels. EPIC has a



PPID Team: Nicole Cromwell, Leean Rodolfich, Shirley Weber and Shelly Arthofer

work list activity to view orders and gather collection supplies at the patient bedside. A scan of the patient's wristband opens their chart, the nurse acknowledges orders and prints labels. Specimens are collected and labeled immediately and collection date, time and user are automatically captured, no need to write on label.



The team is looking forward to the positive outcomes of PPID implementation. The prevention of labeling errors and streamlining the current process will give back thousands of invaluable nursing hours to patient care. Patient satisfaction will be improved by eliminating specimen re-draws due to labeling errors and faster Lab test turnaround

time. Implementation of PPID contributes to another organizational goal the "Journey to Zero", a quality and patient safety initiative to eliminate harm as a result of hospitalization.

This continues to be a highly successful interdisciplinary project deployment between Nursing, Lab System and Services (IT) and the Clinical Laboratory Team. The 'go live date' is February 7th. All nurses will receive training via Healthstream, and unit EPIC Superusers will be trained to support a smooth roll-out.

Inside this issue

Skilled Communication	2
Connect	2
2014 Charge Nurse Leadership Development Graduates	3
Movie Night	4
Nursing Grand Rounds	4
RN Resources	4
Contributors.....	4

New Course!

Skilled Communication For Nurses

January 16th, February 13th, March 10th
\$159, Lunch included, 6 CE hours



A practice and skill-building course

- ✔ Developed with Nurses
- ✔ Identify Breakdowns
- ✔ Create Solutions
- ✔ Support your Peers
- ✔ 'CLEAR' yourself
- ✔ Apply tools immediately

www.cecenter.stanfordhospital.com

Questions? Please email Instructor: ndavis@stanfordhealthcare.org

Program will be held at the Center for Education and Professional Development, 1850 Embacadero Road, Palo Alto, CA. 94303. See website for directions, and parking information.

Provider approved by the California Board of Registered Nursing. Provider Number CEP12165 for 6 CE hours. See website for cancellation policy.



Happy Holidays!

At this time of year, we often search for the words to convey our holiday wishes in a new way to those who have brightened our lives. As we thought about wanting to send our personal best wishes to you and to our entire amazing community of Stanford Health Care nurses, we realized that we did not need to look very far to find the right words.

Have you ever stopped to consider that the very word “nurse” is both a noun and verb? It conveys not just who we are, but what we do.

The decision to be a nurse is a choice to care. To nurse a patient is to turn that caring into healing of bodies, minds and spirits. How incredibly fortunate nurses are to have professional identities that give us the opportunity to express our deeply held values in the actions we perform every day.

Your friendship and support throughout the year are precious gifts to both of us and to our SHC nursing leadership team. We hope you will also have the opportunity to share the gift of time with friends and family during the holidays, and to extend the spirit of caring you give so generously to others to caring for yourself as well.

We thank you for your inspiring dedication to our patients and families.

Wishing you a happy holiday season,

Nancy Lee, RN, MSN, NEA-BC
Chief Nursing Officer and VP Patient Care Services

Wendy Foad, RN, MS
Associate Chief Nursing Officer

Graduates of the 2014 Charge Nurse Leadership Development Workshop

Charge Nurse Name	Unit	Charge Nurse Name	Unit
Amba, Thomas R	Ambulatory Surg Ctr	Adkison, Jacob K	Emergency Services
Bomar, Daniel J	Ambulatory Surg Ctr	Bird, Mark W	Emergency Services
Quigley, Cheryl	Ambulatory Surg Ctr	Forbis, Jason T	Emergency Services
Watts, Brian	Ambulatory Surg Ctr	Kaplan, Natalie M	Emergency Services
Echem, Agnes L	B1	Ramberger, Daniel	Emergency Services
Fenstemaker, Shannon	B1	Vierra, Roy	Emergency Services
Godfrey, Kelly	B1	Barr, Minerva R	Endoscopy
Huestis, Lauren	B1	Lee, Patrick	Endoscopy
Kujala, Elizabeth	B1	Ohwovoriole, Teresita D	Endoscopy
Mygatt, Heather R	B1	Immerman, Jocelyn	F3
Nicorici, Diana F	B1	Zuckerman, Celeste R	F3
Ou, Tracy	B1	Becker, Julie	FGR
Rajagopalan, Roopa	B1	Braza, Ginalyn F	FGR
Turley, Susan E	B1	Cantoria, Majel	FGR
Werning, Jenifer N	B1	Castaneto, Janice Ann G	FGR
Westphal, Jerri	B1	Dolan, Lauren E	FGR
Calles, Natalie	B3/IICU	Kooner, Harvinder K	FGR
Eggers, Zachary D	B3/IICU	Re, Clare M	FGR
Rones, Jo Anne	B3/IICU	Barreras, Rita C	G1
Collignon, Allie	C1	Batalo, Pamikirun P	G1
Law, Ying	C1	Boteros, Sheila M	G1
Sexton, Maggie M	C1	Chan, Katherine E	G1
Santa Maria, Janine R	C2	Downing, Jaclyn A	G1
Orrben, Angelina	C3	Kroll, Martina	G1
Pham, Julie T	C3	Lim, Erika A	G1
Ward, Kily	C3	Milton, Melanie	G1
Wilson, Sabrina	C3	Newark, Jocelyn P	G1
Butler, Kayla	D1/CCU	O'Sullivan, Mollie K	G1
Chen, Charlene S	D1/CSU	Pantaleon, Mary Marjorie H	G1
Arent, Christopher W	D2/G2 IICU	Paulson, Diana	G1
Averill, Sarah	D2/G2 IICU	Watson, Meghan A	G1
Bertsch, Natalie M	D2/G2 IICU	Bayas, Percival P	H1
Chan, Sara M	D2/G2 IICU	Considine, Kaitlyn	H1
Doll, Elspeth A	D2/G2 IICU	Goes, Tanya	H1
Friedenbach, Jennifer M	D2/G2 IICU	Havarangsi, Nawaphan	H1
Kadiu, Teuta	D2/G2 IICU	Johnson, Danielle	H1
Maxwell, Krissie L	D2/G2 IICU	Park, Grace E	H1
Otlin, Michael	D2/G2 IICU	Phillips, Marlow	H1
Paule, Hazel	D2/G2 IICU	Novela, Samuel P	H2
Riffle, Debra	D2/G2 IICU	Beckler, Angela	Infusion Center-Rdwd City
Shepherd, Shaina M	D2/G2 IICU	Sandoval, Isabel S	Infusion Center-Rdwd City
Khubchandani, Rekha	D3 IICU	Taladua, Bryanne Mae V	Infusion Center-Rdwd City
Landon, Joselinda F	D3 IICU	Breen, Elizabeth A	Infusion Treatment Area
Llaneza, Theresa Marie S	D3 IICU	Brock, Janet S	Infusion Treatment Area
Vega, Lizelle	D3 IICU	Brunette, Leah	Infusion Treatment Area
Martin, Jason P	DGR	Fowler, Brie K	Infusion Treatment Area
Silvestre, Elaina M	DGR	Roldan, Denise R	Infusion Treatment Area
George, Nessie	DIALYSIS	Roldan, Elizabeth A	Infusion Treatment Area
Meimban, Maria D	DIALYSIS	Sauer, Molly A	Infusion Treatment Area
DeBenning, Laura M	E1/CHU	Welch, Danielle	Infusion Treatment Area
Dela Cruz, Diana I	E1/CHU	Wertz, Victoria	Infusion Treatment Area
Sankar, Girija	E1/CHU	Yu, Esther Y	Infusion Treatment Area
Wu, Beth	E1/CHU	Vallejo, Ella	Nursing Float
Baltazar, Dexter C	E2/ICU	Campbell, Jacqueline P	OP CTR - Pre-Proc/Recovery
Bates, Darren	E2/ICU	Dagragnano, Denise	OP CTR - Pre-Proc/Recovery
De Guzman, Evaristo M	E2/ICU	Le Blanc, Michele	OP CTR - Pre-Proc/Recovery
Hickman, Heather M	E2/ICU	Lockhart, Candace	OP CTR - Pre-Proc/Recovery
Phillips, Brian C	E2/ICU	Page, Rebecca	OP CTR - Pre-Proc/Recovery
Robinson, Michelle E	E2/ICU	Sours, Michelle M	OP CTR - Pre-Proc/Recovery
Tatom, Sharon E	E2/ICU	Bielawa, James	OP Eye Surgery-Byers Eye Inst
Rackliffe, Jill E	E29/CV ICU	Kidd, Dina	OP Eye Surgery-Byers Eye Inst
Popham, Michael L	E3	Muscatel-Weiner, Adriana J	OP Eye Surgery-Byers Eye Inst
Que, Christine U	E3	Varo, Annamarie T	OR

Congratulations to the 126 charge nurses who completed the charge nurse leadership development workshop in 2014. Starting in 2015, we will begin the Stanford Charge Nurse Academy and Charge Nurse Advanced Leadership Certificate program for experienced charge nurses.

Charge Nurse Leadership Development Workshop

2015 Dates

Wednesday, February 11, 2015
OR

Friday, April 10, 2015
8:00AM – 4:30PM
Sign in: 7:30 AM

Fee: Complementary with Optional CE Certificate \$20
Credit: SHC is an approved provider by the California Board of Registered Nursing, Provider Number CEP12165 for TBD contact hours.

Registration: via HLC by Manager or Staff
For more information contact Grissel Hernandez at ihernandez@stanfordhealthcare.org

RN Resources

Webinars, articles, courses, good ideas & other things your fellow nurses want to share!



COMPASSION FATIGUE

Webinar

10 Things You Must Know to Maintain your Health & Sanity

Presented by:

Traci Hanlon, MN, RN

Creative Healthcare Management

January 15, 2015

10 am - 11 am Pacific Time

FREE Broadcast in LK203/204

Li Ka Shing Center, 2nd floor

Or register (\$49) for personal viewing
www.chcm.com/registration/Webinars



A FEW BLOGS



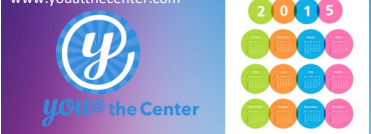
A perspective on nursing via science, humanity and art

www.ajnoffthecharts.com



Well written, evidence based and informative

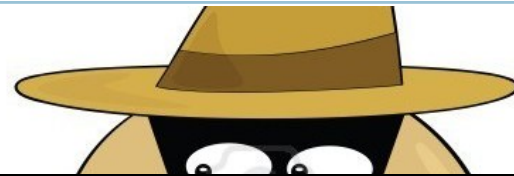
www.youatthecenter.com



Evidence Based, engaging information on life balance



Entrepreneurial focus on the life of nurses



SNEAK PEEK

CEPD SUMMER COURSES NOW AVAILABLE FOR ONLINE REGISTRATION

May 19 Essentials of Caring for Blood and Marrow Transplant (BMT) Recipients

June 5 Essentials in ECG Rhythms

July 14 Medical-Surgical Registered Nurse Certification Review (CMSRN) - Day 1

July 15 Medical-Surgical Registered Nurse Certification Review (CMSRN) - Day 2

View our class schedule, current course catalog, and sign up for classes at:

www.cecenter.stanfordhospital.com

At some point in our life each of us will encounter a nurse, whether it be as a patient or as a loved one. And that one encounter can mean the difference between suffering and peace; between chaos and order. Nurses matter. The American Nurse Project

NURSING GRAND ROUNDS

Refreshments at 3:00pm.

Presentation 3:30pm - 4:30pm.

Complimentary admission,
CA BRN 1 CE hour.

Held in LPCH Auditorium.

Please note new days
and dates for 2015:

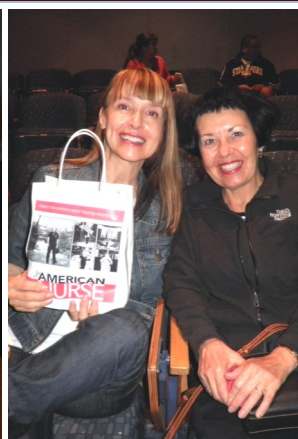
- **Tuesday, January 27**
- **Tuesday, February 24**
- **Tuesday, March 24**
- **Tuesday, April 28**
- **Tuesday, May 28**
- **Tuesday, June 23**
- **Monday, July 27**
- **Tuesday, August 25**
- **Tuesday, September 27**
- **Tuesday, October 27**

Call for Authors

Something we should cover?
Want to write an article?
Brag about your colleagues?
Drop us a line at

RnNewsletter@stanfordmed.org

New Traditions... Movie Night



Free Movie
and Popcorn!
We loved
American Nurse!
Thank You
Wendy Foad,
Carole Kulik,
Nancy Lee
Deb O'Meara,
Ginger Sell and
Nursing Education



Contributors

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