

We are pleased to provide electronic payment services to our residents.

Paying rent has never been more convenient. Pay online using direct debit from a bank account or with a credit card. Complete the following steps to set up or make a payment today.

Resident Enrollment

1. Log on to MyAllianceAdvantage.com
2. Click on **Enroll Now**
3. Select the **Community** by clicking **This is My Property**
4. Enter the **required information**- First Name, Last Name, Email, Building and Unit Number
5. Click **Next**

 You will be asked for a password. Username will be the residents email address provided.

Resident Login

After enrolling, the account is accessed as follows:

1. Log on to MyAllianceAdvantage.com
2. Log in with the email address and password used during the enrollment process

 If password is forgotten, click **Forgot Password**. This will reset the password and an email will be sent to you.

 For further password assistance, contact the Leasing Office.

View Balance

The account balance will display on the home page once logged in.

Making a One-Time Payment

You can make a one-time payment by completing the following:

1. Select the **Make A Payment** option.
2. Enter the **payment amount** and Re-enter the amount for verification.
3. Click **Next**.
4. Choose from the available **Payment Options** or use a **stored Account** that from a prior payment. (The convenience fee amount will be added to the total due to process the payment transaction)

 Credit Cards Accepted: Visa, MasterCard and Discover

 Payments made with Visa will require an authorization number for you to provide during the phone authorization.

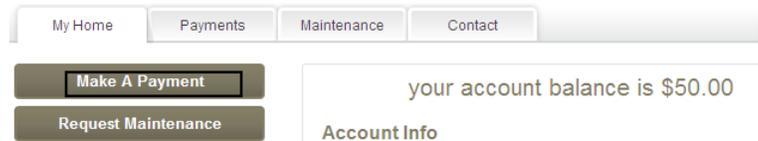
5. Complete the **Electronic Check Information** or **Credit Card Information**. This will be based on the payment type selected.

 The payment information is automatically checked to be stored for future payments. Uncheck if payment information should not be stored.

 Review the information entered for accuracy. Incorrect information will not be processed and will result in additional fees.

6. Enter the **Billing Information** and then click **Next** to continue.

 The address used in the billing information needs to be the same as the address the bank statements are mailed to.

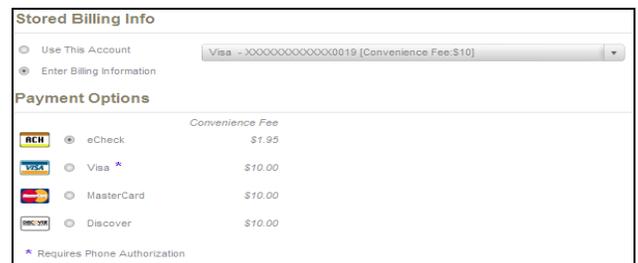


My Home Payments Maintenance Contact

Make A Payment Request Maintenance

your account balance is \$50.00

Account Info



Stored Billing Info

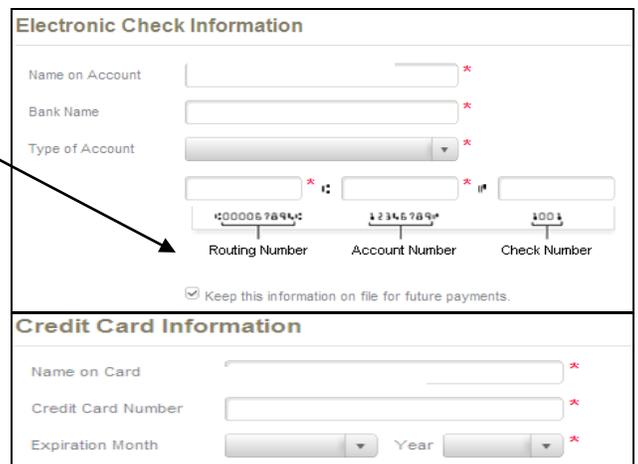
Use This Account Visa -XXXXXXXXXXXX0019 [Convenience Fee:\$10]

Enter Billing Information

Payment Options

	Convenience Fee
eCheck	\$1.95
Visa *	\$10.00
MasterCard	\$10.00
Discover	\$10.00

* Requires Phone Authorization



Electronic Check Information

Name on Account *

Bank Name *

Type of Account *

Routing Number * Account Number * Check Number *

Keep this information on file for future payments.

Credit Card Information

Name on Card *

Credit Card Number *

Expiration Month * Year *

Resident Reference Guide – Online Payments

7. Review the **Payment Summary** and confirm the **Total Amount**.
8. Check the **Terms and Conditions** and authorize the **Convenience Fee** boxes to continue processing the payment.



Both boxes must be checked for the payment to process.

9. To process the payment select **Finalize Payment**.



You may print a copy of the Payment Confirmation. A payment receipt will be sent to the resident's email.

APPEARS ON STATEMENT	PAYMENT AMOUNT	CONVENIENCE FEE
West Alliance Residential	\$50.00	\$10.00
		Total Amount: \$60.00

Setting Up a Recurring Payment

You can use the **Payments** menu to add **Recurring Payments**. When using this option, the payment amount is automatically withdrawn from your bank account or charged to your credit card on the same day each month.



Visa is not available as a recurring payment option as it requires a phone authorization.

1. Select **Schedule Payment**.
2. Select **The Day (1st to 5th day of each month)** from the drop down menu that payment should be automatically withdrawn.
3. Select the **First Payment Month** the automatic payments will begin.
4. Enter the **Estimated Payment** amount.
5. Select **Next** to finish the process.



The amount withdrawn each month will vary based on the balance due on the account at the time payment is drafted.



You can cancel or edit the recurring payment information.

Add One Time Recurring Payment

Choose your payment schedule and payment amount.

Schedule

Bill Me On This Day

First Payment Month

Payment Amount

You will be billed the outstanding balance of your account, which may vary. This estimated amount is for us to estimate what the convenience charge for processing your payments will be. This is not used during actual payments.

Estimated Payment

Cancel

Next

Stored Billing Information

The **Stored Billing Info** screen is used to save electronic check and credit card information securely within your Resident's Portal Account. This feature will recall bank account or credit card information instead of re-entering the billing information each time a payment is made which simplifies and speeds up the payment process.



In the Stored Billing Info screen accounts can be added, edited or deleted.

Online Payment History

The **Recent Payments** menu option displays every online payment made through your Resident's Portal Account. The history provides details including the **Amount** and **Type** of each payment. A search for a specific payment by date can be performed.

Support

Access or Payment Information contact the **Leasing Office**. The Leasing Office can also be contacted while on the website by selecting *Contact*.

Technical questions contact GeneralSupport@propertysolutions.com or call (877) 826-9700 xt 1.