



# CITY OF SUNNYVALE, CA 2013

## Benchmark Report



2955 Valmont Road, Suite 300  
Boulder, CO 80301  
[www.n-r-c.com](http://www.n-r-c.com) • 303-444-7863



777 North Capitol Street NE, Suite 500  
Washington, DC 20002  
[www.icma.org](http://www.icma.org) • 202-289-ICMA

**C O N T E N T S**

- Understanding the Benchmark Comparisons ..... 1
  - Comparison Data ..... 1
  - Putting Evaluations onto the 100-point Scale ..... 2
  - Interpreting the Results ..... 3
- National Benchmark Comparisons..... 4
  - Jurisdictions Included in National Benchmark Comparisons ..... 11

## UNDERSTANDING THE BENCHMARK COMPARISONS

### COMPARISON DATA

NRC's database of comparative resident opinion is comprised of resident perspectives gathered in citizen surveys from approximately 500 jurisdictions whose residents evaluated local government services and gave their opinion about the quality of community life. The comparison evaluations are from the most recent survey completed in each jurisdiction; most communities conduct surveys every year or in alternating years. NRC adds the latest results quickly upon survey completion, keeping the benchmark data fresh and relevant.

The jurisdictions in the database represent a wide geographic and population range as shown in the table below.

Jurisdiction Characteristic	Percent of Jurisdictions
<b>Region</b>	
West Coast <sup>1</sup>	17%
West <sup>2</sup>	20%
North Central West <sup>3</sup>	11%
North Central East <sup>4</sup>	13%
South Central <sup>5</sup>	7%
South <sup>6</sup>	26%
Northeast West <sup>7</sup>	2%
Northeast East <sup>8</sup>	4%
<b>Population</b>	
Less than 40,000	46%
40,000 to 74,999	19%
75,000 to 149,000	17%
150,000 or more	18%

<sup>1</sup> Alaska, Washington, Oregon, California, Hawaii

<sup>2</sup> Montana, Idaho, Wyoming, Colorado, Utah, Nevada, Arizona, New Mexico

<sup>3</sup> North Dakota, South Dakota, Nebraska, Kansas, Iowa, Missouri, Minnesota

<sup>4</sup> Illinois, Indiana, Ohio, Michigan, Wisconsin

<sup>5</sup> Oklahoma, Texas, Louisiana, Arkansas

<sup>6</sup> West Virginia, Virginia, Kentucky, Tennessee, Mississippi, Alabama, Georgia, Florida, South Carolina, North Carolina, Maryland, Delaware, Washington DC

<sup>7</sup> New York, Pennsylvania, New Jersey

<sup>8</sup> Connecticut, Rhode Island, Massachusetts, New Hampshire, Vermont, Maine

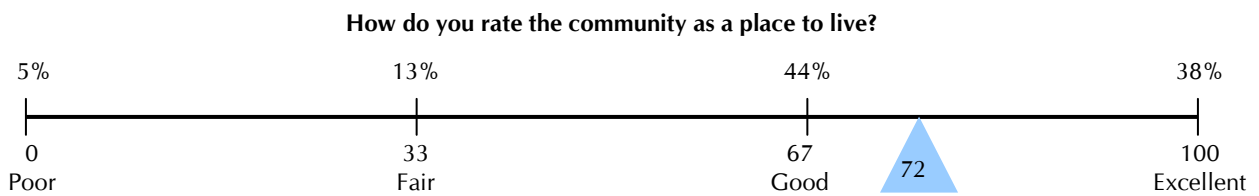
## PUTTING EVALUATIONS ONTO THE 100-POINT SCALE

Although responses to many of the evaluative questions were made on a four point scale with 1 representing the best rating and 4 the worst, the benchmarks are reported on a common scale where 0 is the worst possible rating and 100 is the best possible rating. The 95 percent confidence interval around an average score on the 100-point scale is no greater than plus or minus four points based on all respondents.

The 100-point scale is not a percent. It is a conversion of responses to an average rating. Each response option is assigned a value that is used in calculating the average score. For example, “excellent” = 100, “good” = 67, “fair” = 33 and “poor” = 0. If everyone reported “excellent,” then the average rating would be 100 on the 100-point scale. Likewise, if all respondents gave a “poor,” the result would be 0 on the 100-point scale. If half the respondents gave a score of “excellent” and half gave a score of “poor,” the average would be in the middle of the scale (like the center post of a teeter totter) between “fair” and “good.” An example of how to convert survey frequencies into an average rating appears below.

Example of Converting Responses to the 100-point Scale

How do you rate the community as a place to live?						
Response option	Total with “don’t know”	Step 1: Remove the percent of “don’t know” responses	Total without “don’t know”	Step 2: Assign scale values	Step 3: Multiply the percent by the scale value	Step 4: Sum to calculate the average rating
Excellent	36%	= 36 ÷ (100-5) =	38%	100	= 38% x 100 =	38
Good	42%	= 42 ÷ (100-5) =	44%	67	= 44% x 67 =	30
Fair	12%	= 12 ÷ (100-5) =	13%	33	= 13% x 33 =	4
Poor	5%	= 5 ÷ (100-5) =	5%	0	= 5% x 0 =	0
Don’t know	5%		--			
Total	100%		100%			72



## INTERPRETING THE RESULTS

Average ratings are compared when similar questions are included in NRC's database, and there are at least five jurisdictions in which the question was asked. Where comparisons are available, three numbers are provided in the table. The first column is your jurisdiction's rating on the 100-point scale. The second column is the rank assigned to your jurisdiction's rating among jurisdictions where a similar question was asked. The third column is the number of jurisdictions that asked a similar question. The final column shows the comparison of your jurisdiction's average rating to the benchmark.

Where comparisons for quality ratings were available, the City of Sunnyvale's results were generally noted as being "above" the benchmark, "below" the benchmark or "similar" to the benchmark. For some questions – those related to resident behavior, circumstance or to a local problem – the comparison to the benchmark is designated as "more," "similar" or "less" (for example, the percent of crime victims, residents visiting a park or residents identifying code enforcement as a problem.) In instances where ratings are considerably higher or lower than the benchmark, these ratings have been further demarcated by the attribute of "much," (for example, "much less" or "much above"). These labels come from a statistical comparison of the City of Sunnyvale's rating to the benchmark where a rating is considered "similar" if it is within the margin of error; "above," "below," "more" or "less" if the difference between your jurisdiction's rating and the benchmark is greater the margin of error; and "much above," "much below," "much more" or "much less" if the difference between your jurisdiction's rating and the benchmark is more than twice the margin of error.

This report contains benchmarks at the national level.

## NATIONAL BENCHMARK COMPARISONS

Overall Community Quality Benchmarks				
	Sunnyvale average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Overall quality of life in Sunnyvale	72	148	371	Similar
Your neighborhood as place to live	72	108	251	Similar
Sunnyvale as a place to live	80	94	313	Above
Recommend living in Sunnyvale to someone who asks	83	64	216	Above
Remain in Sunnyvale for the next five years	78	107	215	Similar

Community Transportation Benchmarks				
	Sunnyvale average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Ease of car travel in Sunnyvale	65	46	247	Much above
Ease of bicycle travel in Sunnyvale	56	86	248	Above
Ease of walking in Sunnyvale	65	72	241	Much above
Traffic flow on major streets	52	87	275	Above

Drive Alone Benchmarks				
	Sunnyvale average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Average percent of work commute trips made by driving alone	75	112	201	Similar

Transportation and Parking Services Benchmarks				
	Sunnyvale average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Street repair	52	130	356	Above
Street cleaning	64	52	240	Much above
Street lighting	61	63	268	Above
Sidewalk maintenance	55	93	245	Above

Housing Characteristics Benchmarks				
	Sunnyvale average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Availability of affordable quality housing	26	247	258	Much below

Housing Costs Benchmarks				
	Sunnyvale average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Experiencing housing costs stress (housing costs 30% or MORE of income)	43	43	205	Much more

Built Environment Benchmarks				
	Sunnyvale average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Overall appearance of Sunnyvale	66	114	291	Above

Population Growth Benchmarks				
	Sunnyvale average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Population growth seen as too fast	54	35	208	Much more

Nuisance Problems Benchmarks				
	Sunnyvale average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Run down buildings, weed lots and junk vehicles seen as a "major" problem	3	165	207	Much less

Planning and Community Code Enforcement Services Benchmarks				
	Sunnyvale average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Land use, planning and zoning	53	66	241	Above
Code enforcement (weeds, abandoned buildings, etc.)	52	111	301	Above
Animal control	65	30	272	Much above

Economic Sustainability and Opportunities Benchmarks				
	Sunnyvale average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Employment opportunities	61	5	256	Much above
Sunnyvale as a place to work	74	17	282	Much above
Overall quality of business and service establishments in Sunnyvale	62	63	211	Above

Job and Retail Growth Benchmarks				
	Sunnyvale average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Retail growth seen as too slow	34	129	208	Less
Jobs growth seen as too slow	44	208	210	Much less

Personal Economic Future Benchmarks				
	Sunnyvale average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Positive impact of economy on household income	34	2	203	Much above

Community and Personal Public Safety Benchmarks				
	Sunnyvale average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
In your neighborhood during the day	90	136	285	Similar
In your neighborhood after dark	74	156	276	Similar
In Sunnyvale's downtown area during the day	89	102	244	Above
In Sunnyvale's downtown area after dark	71	85	247	Much above
Violent crime (e.g., rape, assault, robbery)	81	84	244	Above
Property crimes (e.g., burglary, theft)	60	153	245	Similar
Environmental hazards, including toxic waste	75	123	208	Similar

Crime Victimization and Reporting Benchmarks				
	Sunnyvale average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Victim of crime	12	80	219	Similar
Reported crimes	83	98	216	Similar

Public Safety Services Benchmarks				
	Sunnyvale average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Police services	77	53	351	Much above
Fire services	83	47	294	Above



Public Safety Services Benchmarks				
	Sunnyvale average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Ambulance or emergency medical services	80	74	270	Above
Traffic enforcement	63	69	309	Above
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	62	70	231	Above

Community Environment Benchmarks				
	Sunnyvale average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Cleanliness of Sunnyvale	68	82	222	Above
Quality of overall natural environment in Sunnyvale	64	107	222	Similar
Air quality	62	95	204	Similar

Frequency of Recycling Benchmarks				
	Sunnyvale average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Recycled used paper, cans or bottles from your home	93	44	206	Much more

Utility Services Benchmarks				
	Sunnyvale average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Sewer services	69	65	254	Above
Drinking water	64	102	263	Similar
Recycling	72	113	299	Above
Garbage collection	73	138	293	Similar

Community Recreational Opportunities Benchmarks				
	Sunnyvale average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Recreation opportunities	60	118	252	Similar

Participation in Parks and Recreation Opportunities Benchmarks				
	Sunnyvale average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Used Sunnyvale recreation centers	55	104	178	Similar
Participated in a recreation program or activity	41	156	204	Less

Participation in Parks and Recreation Opportunities Benchmarks				
	Sunnyvale average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Visited a neighborhood park or City park	88	81	209	Similar

Parks and Recreation Services Benchmarks				
	Sunnyvale average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
City parks	75	77	264	Above
Recreation programs or classes	73	43	268	Much above
Recreation centers or facilities	72	46	231	Much above

Participation in Cultural and Educational Opportunities Benchmarks				
	Sunnyvale average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Used Sunnyvale public library or its services	71	93	186	Similar

Cultural and Educational Services Benchmarks				
	Sunnyvale average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Public schools	67	86	206	Above
Public library services	79	56	289	Above

Community Health and Wellness Access and Opportunities Benchmarks				
	Sunnyvale average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Availability of affordable quality health care	53	85	205	Similar

Community Quality and Inclusiveness Benchmarks				
	Sunnyvale average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Sense of community	60	112	256	Similar
Openness and acceptance of the community toward people of diverse backgrounds	73	8	237	Much above
Availability of affordable quality child care	39	160	211	Below
Sunnyvale as a place to raise kids	75	119	308	Above
Sunnyvale as a place to retire	54	211	296	Below

Services Provided for Population Subgroups Benchmarks				
	Sunnyvale average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Services to seniors	71	22	251	Much above
Services to low income people	60	8	210	Much above

Civic Engagement Opportunities Benchmarks				
	Sunnyvale average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Opportunities to participate in community matters	65	32	210	Much above
Opportunities to volunteer	67	75	212	Similar

Participation in Civic Engagement Opportunities Benchmarks				
	Sunnyvale average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Attended a meeting of local elected officials or other local public meeting	14	207	212	Much less
Volunteered your time to some group or activity in Sunnyvale	30	181	208	Much less

Voter Behavior Benchmarks				
	Sunnyvale average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Registered to vote	68	206	212	Much less
Voted in last general election	65	190	212	Much less

Use of Information Sources Benchmarks				
	Sunnyvale average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Read Sunnyvale Newsletter (Quarterly Report)	81	80	155	More
Visited the City of Sunnyvale Web site	68	57	205	More

Local Government Media Services and Information Dissemination Benchmarks				
	Sunnyvale average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Public information services	68	35	231	Much above

Contact with Immediate Neighbors Benchmarks				
	Sunnyvale average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Has contact with neighbors at least several times per week	45	148	196	Less

Public Trust Benchmarks				
	Sunnyvale average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Value of services for the taxes paid to Sunnyvale	59	54	330	Much above
The overall direction that Sunnyvale is taking	59	58	274	Much above
Job Sunnyvale government does at welcoming citizen involvement	56	57	258	Above
Overall image or reputation of Sunnyvale	70	81	286	Much above

Services Provided by Local, State and Federal Governments Benchmarks				
	Sunnyvale average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Services provided by the City of Sunnyvale	69	91	347	Above
Services provided by the Federal Government	46	34	212	Above
Services provided by the State Government	44	103	213	Similar
Services provided by Santa Clara County Government	55	38	179	Above

Contact with City Employees Benchmarks				
	Sunnyvale average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Had contact with City employee(s) in last 12 months	45	170	245	Less

Perceptions of City Employees (Among Those Who Had Contact) Benchmarks				
	Sunnyvale average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Knowledge	74	111	270	Similar
Responsiveness	75	63	270	Above
Courteousness	79	39	228	Above
Overall impression	76	53	307	Much above

## JURISDICTIONS INCLUDED IN NATIONAL BENCHMARK COMPARISONS

Auburn, AL.....	53,380	San Jose, CA.....	945,942
Dothan, AL.....	65,496	San Rafael, CA .....	57,713
Gulf Shores, AL .....	9,741	Santa Clarita, CA .....	176,320
Vestavia Hills, AL .....	34,033	Santa Monica, CA .....	89,736
Fort Smith, AR.....	86,209	Seaside, CA.....	33,025
Casa Grande, AZ .....	48,571	South Lake Tahoe, CA.....	21,403
Chandler, AZ.....	236,123	Temecula, CA .....	100,097
Dewey-Humboldt, AZ.....	3,894	Thousand Oaks, CA .....	126,683
Flagstaff, AZ .....	65,870	Visalia, CA .....	124,442
Florence, AZ .....	25,536	Walnut Creek, CA.....	64,173
Fountain Hills, AZ .....	22,489	Adams County, CO.....	441,603
Gilbert, AZ .....	208,453	Arapahoe County, CO.....	572,003
Goodyear, AZ .....	65,275	Arvada, CO.....	106,433
Green Valley, AZ .....	21,391	Aspen, CO.....	6,658
Maricopa County, AZ .....	3,817,117	Aurora, CO .....	325,078
Mesa, AZ.....	439,041	Boulder County, CO .....	294,567
Nogales, AZ .....	20,837	Boulder, CO .....	97,385
Peoria, AZ .....	154,065	Broomfield, CO .....	55,889
Phoenix, AZ .....	1,445,632	Castle Pines, CO .....	10,360
Pinal County, AZ.....	375,770	Castle Rock, CO.....	48,231
Queen Creek, AZ .....	26,361	Centennial, CO.....	100,377
Sahuarita, AZ.....	25,259	Commerce City, CO.....	45,913
Scottsdale, AZ .....	217,385	Crested Butte, CO .....	1,487
Surprise, AZ .....	117,517	Denver, CO .....	600,158
Tempe, AZ .....	161,719	Douglas County, CO.....	285,465
Yuma, AZ.....	93,064	Englewood, CO .....	30,255
Apple Valley, CA.....	69,135	Estes Park, CO.....	5,858
Benicia, CA .....	26,997	Fort Collins, CO.....	143,986
Brea, CA.....	39,282	Fruita, CO.....	12,646
Citrus Heights, CA.....	83,301	Georgetown, CO .....	1,034
Concord, CA .....	122,067	Greeley, CO .....	92,889
Coronado, CA .....	18,912	Gunnison County, CO .....	15,324
Cupertino, CA .....	58,302	Highlands Ranch, CO .....	96,713
El Cerrito, CA .....	23,549	Hudson, CO .....	2,356
Elk Grove, CA .....	153,015	Jefferson County, CO .....	534,543
Encinitas, CA.....	59,518	Lafayette, CO .....	24,453
Fremont, CA.....	214,089	Larimer County, CO.....	299,630
Laguna Beach, CA .....	22,723	Littleton, CO .....	41,737
Laguna Hills, CA .....	30,344	Lone Tree, CO .....	10,218
Livermore, CA.....	80,968	Longmont, CO .....	86,270
Marin County, CA .....	252,409	Louisville, CO.....	18,376
Menlo Park, CA.....	32,026	Montrose, CO .....	19,132
Mission Viejo, CA .....	93,305	Northglenn, CO .....	35,789
Monterey, CA.....	27,810	Parker, CO.....	45,297
Newport Beach, CA .....	85,186	Pueblo, CO.....	106,595
Palm Springs, CA.....	44,552	Rifle, CO.....	9,172
Palo Alto, CA .....	64,403	Salida, CO .....	5,236
Pasadena, CA .....	137,122	Thornton, CO .....	118,772
Richmond, CA.....	103,701	Vail, CO.....	5,305
San Carlos, CA .....	28,406	Westminster, CO .....	106,114
San Diego, CA.....	1,307,402	Wheat Ridge, CO.....	30,166

Windsor, CO.....	18,644	Cedar Falls, IA.....	39,260
Coventry, CT.....	2,990	Cedar Rapids, IA.....	126,326
Hartford, CT.....	124,775	Clive, IA.....	15,447
Windsor, CT.....	29,044	Davenport, IA.....	99,685
Dover, DE.....	36,047	Des Moines, IA.....	203,433
Milford, DE.....	9,559	Indianola, IA.....	14,782
Rehoboth Beach, DE.....	1,327	Marion, IA.....	33,309
Brevard County, FL.....	543,376	Muscatine, IA.....	22,886
Cape Coral, FL.....	154,305	Urbandale, IA.....	39,463
Charlotte County, FL.....	159,978	West Des Moines, IA.....	56,609
Clearwater, FL.....	107,685	West Des Moines, IA.....	56,609
Cooper City, FL.....	28,547	Boise, ID.....	205,671
Dade City, FL.....	6,437	Hailey, ID.....	7,960
Dania Beach, FL.....	29,639	Jerome, ID.....	10,890
Delray Beach, FL.....	60,522	Meridian, ID.....	75,092
Destin, FL.....	12,305	Moscow, ID.....	23,800
Destin, FL.....	12,305	Pocatello, ID.....	54,255
Escambia County, FL.....	297,619	Post Falls, ID.....	27,574
Gainesville, FL.....	124,354	Twin Falls, ID.....	44,125
Jupiter, FL.....	55,156	Bloomington, IL.....	76,610
Lee County, FL.....	618,754	Centralia, IL.....	13,032
Miami Beach, FL.....	87,779	Collinsville, IL.....	25,579
North Palm Beach, FL.....	12,015	Crystal Lake, IL.....	40,743
Oakland Park, FL.....	41,363	Elmhurst, IL.....	44,121
Ocala, FL.....	56,315	Freeport, IL.....	25,638
Oviedo, FL.....	33,342	Highland Park, IL.....	29,763
Palm Beach County, FL.....	1,320,134	Lyons, IL.....	10,729
Palm Coast, FL.....	75,180	Naperville, IL.....	141,853
Panama City, FL.....	36,484	O'Fallon, IL.....	28,281
Pasco County, FL.....	464,697	Oak Park, IL.....	51,878
Port Orange, FL.....	56,048	Orland Park, IL.....	56,767
Port St. Lucie, FL.....	164,603	Park Ridge, IL.....	37,480
Sanford, FL.....	53,570	Peoria County, IL.....	186,494
Sarasota County, FL.....	379,448	Riverside, IL.....	8,875
Sarasota, FL.....	51,917	Rockford Park District, IL.....	152,871
Winter Garden, FL.....	34,568	Sherman, IL.....	4,148
Albany, GA.....	77,434	Skokie, IL.....	64,784
Cartersville, GA.....	19,731	Wilmington, IL.....	5,724
Conyers, GA.....	15,195	Brownsburg, IN.....	21,285
Decatur, GA.....	19,335	Fishers, IN.....	76,794
McDonough, GA.....	22,084	Munster, IN.....	23,603
Peachtree City, GA.....	34,364	Noblesville, IN.....	51,969
Roswell, GA.....	88,346	Abilene, KS.....	6,844
Sandy Springs, GA.....	93,853	Garden City, KS.....	26,658
Savannah, GA.....	136,286	Gardner, KS.....	19,123
Smyrna, GA.....	51,271	Johnson County, KS.....	544,179
Snellville, GA.....	18,242	Lawrence, KS.....	87,643
Suwanee, GA.....	15,355	Merriam, KS.....	11,003
Honolulu, HI.....	953,207	Olathe, KS.....	125,872
Altoona, IA.....	14,541	Roeland Park, KS.....	6,731
Ames, IA.....	58,965	Shawnee, KS.....	62,209
Ankeny, IA.....	45,582	Wichita, KS.....	382,368
Bettendorf, IA.....	33,217	Bowling Green, KY.....	58,067

Paducah, KY.....	25,024	Chanhassen, MN.....	22,952
New Orleans, LA.....	343,829	Coon Rapids, MN.....	61,476
Andover, MA.....	8,762	Dakota County, MN.....	398,552
Barnstable, MA.....	45,193	Duluth, MN.....	86,265
Bedford, MA.....	13,320	East Grand Forks, MN.....	8,601
Cambridge, MA.....	105,162	Eden Prairie, MN.....	60,797
Concord, MA.....	17,668	Edina, MN.....	47,941
Holden, MA.....	17,346	Elk River, MN.....	22,974
Needham, MA.....	28,886	Hutchinson, MN.....	14,178
Southborough, MA.....	9,767	Lakeville, MN.....	55,954
Wrentham, MA.....	10,955	Mankato, MN.....	39,309
Annapolis, MD.....	38,394	Maple Grove, MN.....	61,567
Baltimore County, MD.....	805,029	Mayer, MN.....	1,749
Baltimore, MD.....	620,961	Minneapolis, MN.....	382,578
Dorchester County, MD.....	32,618	New Brighton, MN.....	21,456
Gaithersburg, MD.....	59,933	Olmsted County, MN.....	144,248
La Plata, MD.....	8,753	Plymouth, MN.....	70,576
Montgomery County, MD.....	971,777	Savage, MN.....	26,911
Rockville, MD.....	61,209	Scott County, MN.....	129,928
Takoma Park, MD.....	16,715	Shorewood, MN.....	7,307
Freeport, ME.....	1,485	St. Cloud, MN.....	65,842
Lewiston, ME.....	36,592	St. Louis County, MN.....	200,226
Saco, ME.....	18,482	St. Louis Park, MN.....	45,250
Scarborough, ME.....	4,403	Washington County, MN.....	238,136
South Portland, ME.....	25,002	Blue Springs, MO.....	52,575
Ann Arbor, MI.....	113,934	Branson, MO.....	10,520
Battle Creek, MI.....	52,347	Cape Girardeau, MO.....	37,941
Bloomfield Hills, MI.....	3,869	Clayton, MO.....	15,939
East Lansing, MI.....	48,579	Clayton, MO.....	15,939
Escanaba, MI.....	12,616	Columbia, MO.....	108,500
Farmington Hills, MI.....	79,740	Harrisonville, MO.....	10,019
Flushing, MI.....	8,389	Jefferson City, MO.....	43,079
Holland, MI.....	33,051	Lee's Summit, MO.....	91,364
Howell, MI.....	9,489	Maryland Heights, MO.....	27,472
Hudsonville, MI.....	7,116	Platte City, MO.....	4,691
Jackson County, MI.....	160,248	Raymore, MO.....	19,206
Kalamazoo, MI.....	74,262	Richmond Heights, MO.....	8,603
Meridian Charter Township, MI.....	39,688	Riverside, MO.....	2,937
Midland, MI.....	41,863	Rolla, MO.....	19,559
Novi, MI.....	55,224	Wentzville, MO.....	29,070
Oakland Township, MI.....	16,779	Billings, MT.....	104,170
Otsego County, MI.....	24,164	Missoula, MT.....	66,788
Petoskey, MI.....	5,670	Asheville, NC.....	83,393
Port Huron, MI.....	30,184	Cabarrus County, NC.....	178,011
Rochester, MI.....	12,711	Cary, NC.....	135,234
Royal Oak, MI.....	57,236	Chapel Hill, NC.....	57,233
Sterling Heights, MI.....	129,699	Charlotte, NC.....	731,424
Whitewater Township, MI.....	2,597	Davidson, NC.....	10,944
Albert Lea, MN.....	18,016	High Point, NC.....	104,371
Beltrami County, MN.....	44,442	Hillsborough, NC.....	6,087
Blaine, MN.....	57,186	Huntersville, NC.....	46,773
Bloomington, MN.....	82,893	Indian Trail, NC.....	33,518
Carver County, MN.....	91,042	Mecklenburg County, NC.....	919,628

Mooresville, NC.....	32,711	Cranberry Township, PA.....	28,098
Stallings, NC.....	13,831	Kennett Square, PA.....	6,072
Wake Forest, NC.....	30,117	Kutztown Borough, PA.....	5,012
Weddington, NC.....	9,459	Lower Providence Township, PA.....	25,436
Wilmington, NC.....	106,476	Peters Township, PA.....	21,213
Winston-Salem, NC.....	229,617	Radnor Township, PA.....	31,531
Wahpeton, ND.....	7,766	State College, PA.....	42,034
Grand Island, NE.....	48,520	West Chester, PA.....	18,461
La Vista, NE.....	15,758	East Providence, RI.....	47,037
Lincoln, NE.....	258,379	Newport, RI.....	24,672
Papillion, NE.....	18,894	Greer, SC.....	25,515
Brookline, NH.....	4,991	Rock Hill, SC.....	66,154
Dover, NH.....	29,987	Rapid City, SD.....	67,956
Lebanon, NH.....	13,151	Sioux Falls, SD.....	153,888
Summit, NJ.....	21,457	Bristol, TN.....	26,702
Las Cruces, NM.....	97,618	Cookeville, TN.....	30,435
Los Alamos County, NM.....	17,950	Germantown, TN.....	38,844
Rio Rancho, NM.....	87,521	Johnson City, TN.....	63,152
San Juan County, NM.....	130,044	Morristown, TN.....	29,137
Henderson, NV.....	257,729	Morristown, TN.....	29,137
North Las Vegas, NV.....	216,961	Sevierville, TN.....	14,807
Sparks, NV.....	90,264	White House, TN.....	10,255
Washoe County, NV.....	421,407	Arlington, TX.....	365,438
Geneva, NY.....	13,261	Austin, TX.....	790,390
New York City, NY.....	8,175,133	Benbrook, TX.....	21,234
Ogdensburg, NY.....	11,128	Benbrook, TX.....	21,234
Blue Ash, OH.....	12,114	Bryan, TX.....	76,201
Dublin, OH.....	41,751	Burleson, TX.....	36,690
Hamilton, OH.....	62,477	College Station, TX.....	93,857
Hudson, OH.....	22,262	Colleyville, TX.....	22,807
Piqua, OH.....	20,522	Corpus Christi, TX.....	305,215
Springboro, OH.....	17,409	Cross Roads, TX.....	1,563
Upper Arlington, OH.....	33,771	Dallas, TX.....	1,197,816
Westerville, OH.....	36,120	Denton, TX.....	113,383
Broken Arrow, OK.....	98,850	Duncanville, TX.....	38,524
Edmond, OK.....	81,405	El Paso, TX.....	649,121
Norman, OK.....	110,925	Flower Mound, TX.....	64,669
Oklahoma City, OK.....	579,999	Fort Worth, TX.....	741,206
Tulsa, OK.....	391,906	Georgetown, TX.....	47,400
Albany, OR.....	50,158	Houston, TX.....	2,099,451
Ashland, OR.....	20,078	Hurst, TX.....	37,337
Corvallis, OR.....	54,462	Hutto, TX.....	14,698
Forest Grove, OR.....	21,083	La Porte, TX.....	33,800
Hermiston, OR.....	16,745	League City, TX.....	83,560
Lake Oswego, OR.....	36,619	McAllen, TX.....	129,877
McMinnville, OR.....	32,187	McKinney, TX.....	131,117
Medford, OR.....	74,907	New Braunfels, TX.....	57,740
Portland, OR.....	583,776	Plano, TX.....	259,841
Springfield, OR.....	59,403	Round Rock, TX.....	99,887
Tualatin, OR.....	26,054	Rowlett, TX.....	56,199
Umatilla, OR.....	6,906	San Antonio, TX.....	1,327,407
Wilsonville, OR.....	19,509	San Marcos, TX.....	44,894
Chambersburg, PA.....	20,268	Southlake, TX.....	26,575



Sugar Land, TX.....	78,817	Airway Heights, WA.....	6,114
Temple, TX.....	66,102	Auburn, WA.....	70,180
The Woodlands, TX.....	93,847	Bellevue, WA.....	122,363
Tomball, TX.....	10,753	Edmonds, WA.....	39,709
Tyler, TX.....	96,900	Federal Way, WA.....	89,306
Watauga, TX.....	23,497	Gig Harbor, WA.....	7,126
Westlake, TX.....	992	Hoquiam, WA.....	8,726
Park City, UT.....	7,558	Kenmore, WA.....	20,460
Provo, UT.....	112,488	Kirkland, WA.....	48,787
Riverdale, UT.....	8,426	Lynnwood, WA.....	35,836
Salt Lake City, UT.....	186,440	Maple Valley, WA.....	22,684
Sandy, UT.....	87,461	Mountlake Terrace, WA.....	19,909
Springville, UT.....	29,466	Pasco, WA.....	59,781
Albemarle County, VA.....	98,970	Redmond, WA.....	54,144
Arlington County, VA.....	207,627	Renton, WA.....	90,927
Ashland, VA.....	7,225	Sammamish, WA.....	45,780
Botetourt County, VA.....	33,148	SeaTac, WA.....	26,909
Charlottesville, VA.....	43,475	Spokane Valley, WA.....	89,755
Chesapeake, VA.....	222,209	Tacoma Public Works, WA.....	198,397
Chesterfield County, VA.....	316,236	Tacoma, WA.....	198,397
Fredericksburg, VA.....	24,286	Vancouver, WA.....	161,791
Hampton, VA.....	137,436	West Richland, WA.....	11,811
Hanover County, VA.....	99,863	Woodland, WA.....	5,509
Herndon, VA.....	23,292	Yakima, WA.....	91,067
Lexington, VA.....	7,042	Chippewa Falls, WI.....	13,661
Lynchburg, VA.....	75,568	Columbus, WI.....	4,991
Montgomery County, VA.....	94,392	De Pere, WI.....	23,800
Newport News, VA.....	180,719	Eau Claire, WI.....	65,883
Norfolk, VA.....	242,803	Grafton, WI.....	11,459
Prince William County, VA.....	402,002	Madison, WI.....	233,209
Purcellville, VA.....	7,727	Merrill, WI.....	9,661
Radford, VA.....	16,408	Oshkosh, WI.....	66,083
Reston, VA.....	58,404	Wauwatosa, WI.....	46,396
Virginia Beach, VA.....	437,994	Wind Point, WI.....	1,723
Williamsburg, VA.....	14,068	Casper, WY.....	55,316
York County, VA.....	65,464	Gillette, WY.....	29,087
Montpelier, VT.....	7,855		