U.S. Department of Justice Civil Rights Division



Office of Special Counsel For Immigration-Related Unfair Employment Practices

Overview

- OSC History
- Types of Discrimination
- Relationship to I-9 Process
- Hot topics: E-Verify/No-Match Issues
- OSC Enforcement
- Resources





Historical Overview

Immigration Reform and Control Act of 1986 (IRCA)

- Initiated Employer Sanctions for Knowingly Hiring Undocumented Workers
- Established Form I-9 Employment Eligibility
 Verification Process
- Created OSC to Enforce Anti-Discrimination Provision



Prohibited Conduct Under the INA's Anti-Discrimination Provision

(8 U.S.C. 1324b)

- Citizenship/Immigration status discrimination
- National origin discrimination
- Operation Document abuse
- Retaliation or Intimidation



Citizenship/Immigration Status Discrimination

- Treating individuals who are eligible to work differently because they are, or are not, U.S. citizens, or based on their immigration status
- With respect to Hiring, Firing, and Recruitment or Referral for a Fee
- Employers with more than 3 workers covered



Citizenship Status Discrimination Examples

- "U.S. citizens only" hiring policy
- Refusing to hire a worker because the employer believed the worker is not a U.S. citizen
- Preferring temporary work visa holders



Is Preference in Hiring Based on Citizenship Status Ever Permissible?

- Where the individual rejected is not workauthorized
- Where required by law, regulation, executive order, or government contract
- Where the individual rejected is not protected, such as an individual who requires sponsorship



National Origin Discrimination

- Treating employees differently based on:
 - Country of origin/ancestry
 - Accent
 - Appearing to be from a certain country
- With respect to Hiring, Firing, and Recruitment or Referral for a Fee
- Employers with 4 to 14 workers covered*

*The EEOC has jurisdiction over employers with more than 14 employees.



National Origin Discrimination Examples

- Preferring people from a particular country
- Only hiring "native English speakers"
- Not hiring someone because s/he has a foreign accent



Document Abuse

- Employers may not, for the purpose of verifying a worker's employment eligibility:
 - Request more or different documents
 - Reject reasonably genuine-looking documents
 - Specify certain documents
 based on citizenship status or national origin
- Employers with more than 3 workers covered



Document Abuse & Form I-9

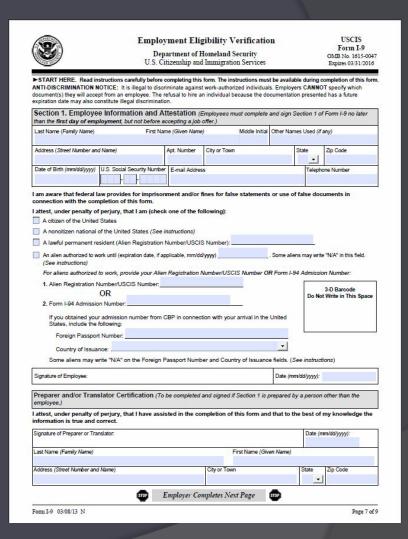
- The Form I-9's purpose is to establish a worker's identity and work authorization
- All employees hired after November 6, 1986, and working in the United
 States must complete an I-9 Form
- The form has 3 sections

	U.S. Čitizenship and Immigration Services Expires 03/31/201				Form I-9 OMB No. 1615-0047 Expires 03/31/2016		
ANTI-DISCRIMINATION document(s) they will a expiration date may al	ad instructions carefully be DN NOTICE: It is illegal to accept from an employee. iso constitute illegal discrim	discriminate agains The refusal to hire a nination.	st work-authorized individ an individual because the	duals. Employ e documentati	ers CANN on present	OT specify which ted has a future	
	oyee Information an employment, but not before			lete and sign :	Section 1 o	of Form I-9 no later	
Last Name (Family Nam	me) Fin	st Name (Given Nam	e) Middle In	itial Other Nan	nes Used (i	fany)	f employment.
Address (Street Number	er and Name)	Apt. Number	City or Town		State 🕶 [Zip Code	document title,
Date of Birth (mm/dd/y)	yyy) U.S. Social Security No.	umber E-mail Addre	ss		Telepi	hone Number	orization
I am aware that fede	ral law provides for imp	risonment and/or	fines for false stateme	ents or use o	f false do	cuments in	onzation
	completion of this form		mics for large statement	into or doc o	i idise do	odinenes in	
	ty of perjury, that I am (c	check one of the f	ollowing):				
A citizen of the Ur		Continue :					
The state of the second	onal of the United States (IC Number				d/yyyy):
An alien authorized	ent resident (Alien Registra I to work until (expiration date			. Some alie	ns may wri	ite "N/A" in this field.	
(See instructions)	ized to work, provide your	Alian Registration	Alumber I ISCIS Alumbe	OP Form I	A Admino	ion Mumber	
	ion Number/USCIS Numb		verrosors numbe	. OR FORM PO	Aumilia	or runnber.	
Aven registrati	OR		-		- 1	3-D Barcode	
					Do M		
2. Form I-94 Adm	and the second second				Do N	ot Write in This Space	Barcode ite in This Spa
	ission Number:	from CBP in connec	ction with your arrival in	the United	Do N		Barcode ite in This Spa
If you obtained States, include	ission Number:	from CBP in connec	ction with your arrival in	the United	Do N		Barcode ite in This Spac
If you obtained States, include	your admission number for the following:	rom CBP in connec	ction with your arrival in	the United	Do N		Barcode ite in This Space
If you obtained States, include Foreign Pas Country of Is	your admission number for the following:		PROTESTOR	•	7.40	ot Write in This Space	Barcode ite in This Spar
If you obtained States, include Foreign Pas Country of Is Some aliens m	l your admission number fi the following: sport Number: ssuance: ay write "N/A" on the Fore		PROTESTOR	ance fields. (S	See instruc	ot Write in This Space	ite in This Spa
If you obtained States, include Foreign Pas Country of Is	l your admission number fi the following: sport Number: ssuance: ay write "N/A" on the Fore		PROTESTOR	ance fields. (S	7.40	ot Write in This Space	Barcode ite in This Space the in This Space bloyee, (2) the knowledge t
If you obtained States, include Foreign Pas Country of Is Some alliens m	l your admission number fi the following: sport Number: ssuance: ay write "N/A" on the Fore	eign Passport Numl	ber and Country of Issu	ance fields. (S	See instruc m/ddlyyyy):	of Write in This Space	te in This Space
If you obtained States, include Foreign Pas Country of Is Some aliens m Signature of Employee Preparer and/or T employee.)	your admission number fi your admission number fi the following: sport Number: ssuance: anay write "N/A" on the Fore ranslator Certification ty of perjury, that I have	eign Passport Numl	ber and Country of Issue	ance fields. (5	See instruc m/ddl/yyy/): ny a person	ctions)	ite in This Space
If you obtained States, include Foreign Pas Country of Is Some aliens m Signature of Employee. Preparer and/or T employee. I attest, under penal	your admission number fi the following: sport Number: ssuance: asy write "NIA" on the Fore ranslator Certification by of perjury, that I have and correct.	eign Passport Numl	ber and Country of Issue	ance fields. (5	See instruction/old/yyyy/: ny a person he best of	ctions)	ite in This Space stoyee, (2) the knowledge t
If you obtained States, include Foreign Pas Country of Is Some aliens m Signature of Employee. Preparer and/or T employee.) I attest, under penal information is true a	ission Number: your admission number for the following: sport Number: ssuance: ay write "NA" on the Fore franslator Certification ty of perjury, that I have and correct. Translator:	eign Passport Numl	ber and Country of Issu. I and signed if Section 1 completion of this form	ance fields. (5	See instruction/old/yyyy/: ny a person he best of	ot Write in This Space	te in This Space
If you obtained States, include States, include Foreign Pas Country of It Some aliens m Signature of Employee: Preparer and/or Temployee: I attest, under penal information is true a Signature of Preparer o	ission Number: your admission number five following: spoot Number five following: spoot Number five following: susunce: translator Certification by of perjury, that I have and correct. Translator.	eign Passport Numl	ber and Country of Issu. I and signed if Section 1 completion of this form	ance fields. (3	See instruction/old/yyyy/: ny a person he best of	ot Write in This Space	ite in This Space stoyee, (2) the knowledge t
If you obtained States, include States, include Foreign Pas Country of It Some aliens m Signature of Employee. Preparer and/or T employee. I attest, under penal information is true a Signature of Preparer o Last Name (Family Nam	ission Number: your admission number five following: spoot Number five following: spoot Number five following: susunce: translator Certification by of perjury, that I have and correct. Translator.	eign Passport Numl	ber and Country of Issu I and signed if Section 1 I ompletion of this form	ance fields. (3	Gee instruction in a person of a person he best of Date (of Write in This Space	ite in This Space alogue, (2) the knowledge to sentative Code
If you obtained States, include States, include Foreign Pas Country of It Some aliens m Signature of Employee. Preparer and/or Temployee. I attest, under penal information is true a Signature of Preparer o	ission Number: your admission number five following: spoot Number five following: spoot Number five following: susunce: translator Certification by of perjury, that I have and correct. Translator.	eign Passport Numl 1 (To be completed in the or	ber and Country of Issu I and signed if Section 1 I ompletion of this form	ance fields. (3	Gee instruction in a person of a person he best of Date (of Write in This Space	be in This Spa bloyee, (2) th knowledge t sentative Code
If you obtained States, include States, include Foreign Pas Country of It Some aliens m Signature of Employee. Preparer and/or T employee. I attest, under penal information is true a Signature of Preparer o Last Name (Family Nam	ission Number. your admission number the following: sport Number. ssuance: ssuance: ransilator Certification ransilator Certification ransilator. r Transilator. ne) r and Name)	eign Passport Numl 1 (To be completed in the or	ber and Country of Issue and aigned if Section 1 and aigned if Section 1 First Name City or Town	Date (m is prepared to and that to to (Given Name)	Gee instruction in a person of a person he best of Date (of Write in This Space	ite in This Space sloyee, (2) the knowledge t sentative Code Nee.) slein (mm/dd/y) se employee
If you obtained States, include States, include Foreign Pass Country of It Some aliens m Signature of Employee. Preparer and/or T employee. 1 attest, under pernal information is a Signature of Preparer of Signature of Preparer of Last Name (Family Nam Address (Street Nambe	ission Number. your admission number the following: sport Number. ssuance: ssuance: ransilator Certification ransilator Certification ransilator. r Transilator. ne) r and Name)	eign Passport Numl 1 (To be completed in the or	ber and Country of Issue and aigned if Section 1 and aigned if Section 1 First Name City or Town	Date (m is prepared to and that to to (Given Name)	Gee instruction in a person of a person he best of Date (or Write in This Space white in This Space whit is the This Space white in This Space white in This Space whi	ite in This Space ployee, (2) the knowledge t) sentative Code See. J. able) (ram/dd/s)
If you obtained States, include Foreign Pass Country of Its Country of Its Some aliens m Signature of Employee. Preparer and/or Temployee. I attest, under penale of Employee. Signature of Preparer of Signature of Preparer of Last Name (Family Nam Address (Street Nambe	ission Number: your admission number the following: sport Number: ssuance: suay write "NA" on the Fore ranslator Certification or Translator: re Translator: ne) and Name)	ing Passport Numi (To be completed in the oc	ber and Country of Issu and signed if Section of bompletion of this form First Name City or Youn Lity or Youn Lity to Form Page	Date (m) Date (m) in prepared to and that to to (Given Name)	State State	or Write in This Space white in This Space whit is the This Space white in This Space white in This Space whi	sle in This Spail sloyee, (2) the knowledge to sentative Code See, (2) the knowledge to sentative e employee (2) the control of the contro



Form I-9: Section 1

Employee completes
Section 1 after accepting a
job offer and by the first day
of work





Form I-9: Section 1 (cont.)

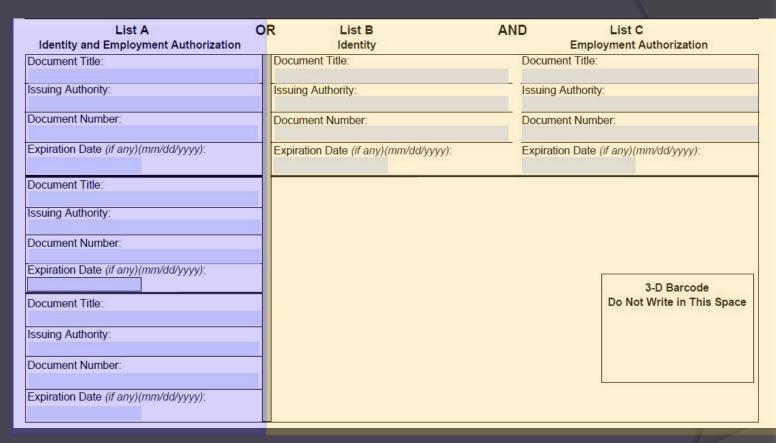
An alien authorized to work until (expiration date, if applicable, mm/dd/yyyy) Some alie (See instructions)	ens may write "N/A" in this field.
For aliens authorized to work, provide your Alien Registration Number/USCIS Number OR Form I-	94 Admission Number:
Alien Registration Number/USCIS Number: OR 2. Form I-94 Admission Number:	3-D Barcode Do Not Write in This Space
If you obtained your admission number from CBP in connection with your arrival in the United States, include the following:	
Foreign Passport Number:	
Country of Issuance:	
Some aliens may write "N/A" on the Foreign Passport Number and Country of Issuance fields. (3	See instructions)

- Some "aliens authorized to work," such as refugees and asylees, are authorized to work indefinitely
- If no expiration date, the employee may write: "N/A"
- An employee is not required to show documents proving the selected status



Form I-9: Section 2

Employer completes
Section 2 within 3 business days of the first day of work. (If job begins Monday, Section 2 must be completed by Thursday)



- List A (Both Identity & Employment Eligibility) OR
- List B (Identity) + List C (Employment Eligibility)



Form I-9: Section 2 (cont.) Preventing Discrimination

- An employer must allow the employee to present his or her choice of documentation to complete the I-9 Form
- An employer may not ask for specific or more documents, or reject a valid document



Form I-9: Section 2 (cont.) Documents with Expiration Dates

• There are exceptions to the general rule that documents must be unexpired:

Example - "Temporary Protected Status" or "TPS": EAD with A-12 or C-19 category may be subject to an "automatic extension"

• Generally, documents without an expiration date are unexpired:

INS-issued Resident Alien card with no expiration date



Form I-9: Section 2 (cont.) Acceptable Receipts

- Receipt for the replacement of a document that was lost, stolen or damaged (valid 90 days)
- Arrival portion of Form I-94/I-94A with a temporary I-551 stamp and the individual's photograph (valid for 1 year from issuance if no expiration date)
- Departure portion of Form I-94/I-94A with a refugee admission stamp (valid for 90 days)



Form I-9: Section 2 (cont.) I-94 Arrival-Departure Records

U.S. Customs and Border Protection (CBP) is now automating I-94s. An employee may show:



OR



I-94 Card

Print-Out from CBP's Website

If the pre-printed admission # on an I-94 card is crossed out with a different # handwritten below, use the handwritten # for Section 2.



Form I-9: Section 2 Common Problems

- Requiring non-U.S. citizens to produce a List A document but allowing U.S. citizens to produce any document they choose
- Requiring non-U.S. citizens to produce documents from Lists
 A, B, and C
- Requiring certain U.S. citizens to produce a certificate of naturalization
- Rejecting documents that are valid based on citizenship status or national origin
- Failing to consult the current version of the Handbook for Employers or USCIS's I-9 Central website



Form I-9: Section 3 (Reverification and Rehires)

Section 3. Reverification and Rehires (To be completed and sign	ed by employer or auth	orized representative.)
A. New Name (if applicable) Last Name (Family Name) F	irst Name (Given Name)	Middle Initial B. Date	e of Rehire (if applicable) (mm/dd/yyyy):
C. If employee's previous grant of employment authorizatio presented that establishes current employment authorization			rom List A or List C the employee
Document Title:	Document Number:		Expiration Date (if any)(mm/dd/yyyy):
I attest, under penalty of perjury, that to the best of the employee presented document(s), the docume	nt(s) I have examined ap	pear to be genuine and	to relate to the individual.
Signature of Employer or Authorized Representative:	Date (mm/dd/yyyy):	Print Name of Employ	er or Authorized Representative:

- U.S citizens, Permanent Resident Cards (green cards), and List B documents should not be reverified!
- Employer must accept a List A or List C document (e.g. unrestricted social security card)



Who is Protected from Discrimination?

Protected:

 All work-authorized individuals (but certain categories of noncitizens are not protected from citizenship status discrimination)

Not Protected:

Undocumented individuals



Retaliation or Intimidation

Protects all individuals who:

- file charges with OSC
- cooperate with an OSC investigation
- contest action that may constitute unfair documentary practice
- assert their own or others' rights under the INA's antidiscrimination provision

Protects from what?

intimidation, threats, coercion, and retaliation



Retaliation/Intimidation Examples

- A lawful permanent resident who explains he is not required to present his "green card" for the Form I-9 is terminated
- A worker who complains that an employer is preferring undocumented workers has his hours reduced
- A worker threatens to file a charge of citizenship status discrimination with OSC is demoted



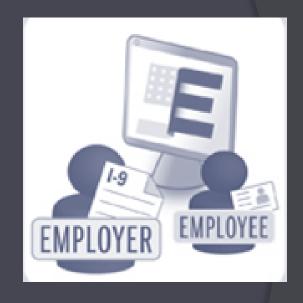


- An electronic program that verifies an individual's permission to work in the U.S.
- Run by the Department of Homeland Security, in partnership with the Social Security Administration
- OSC investigates discriminatory use of E-Verify



How E-Verify Works

- An individual can only be run through E-Verify after hire and completion of the I-9 Form
- Employers who use E-Verify must use it for all new hires and only in certain cases are permitted by MOU to use E-Verify on current employees
- E-Verify compares the employee's I-9
 Form information to information in SSA and DHS records





Proper Handling of a TNC

- The employer must promptly provide the employee with a Further Action Notice, which advises the employee of the TNC
- An employee who decides to "contest" the TNC must be provided with a Referral Date Confirmation printout
- The employee has 8 federal government work days to begin the TNC resolution process
- While an employee is in the process of resolving a TNC, the <u>employer may not</u> <u>take any adverse action</u>





Proper Handling of a TNC

- While an employee is in the process of resolving a TNC, the employer may not take any adverse action, such as:
 - Termination or Suspension
 - Delaying a start date, training, etc.
 - Encouraging the employee to quit
 - Cutting work hours or withholding pay
 - Requesting additional documentation



E-Verify: Special Issues

- An employer who believes a "final nonconfirmation" is in error should contact E-Verify: 1-888-464-4218
- Employees who have not yet received a Social Security Number should be run through E-Verify once they receive their SSN
- Federal Contractor Requirements only employers required by federal contract and enrolled in E-Verify as a federal contractor may run existing employees through E-Verify



E-Verify: Self Check

- Service that allows an employee to check his or her information through E-Verify for free
- Employers <u>cannot</u> require or ask applicants or employees to use Self Check or provide a Self Check print-out



Avoiding Discrimination in E-Verify

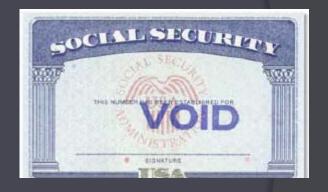
- Do not use E-Verify or Self-Check to pre-screen employees in any way
- Follow the correct procedures for handling a TNC
- Treat all employees the same regardless of citizenship status or national origin
- Delay the use of E-Verify for employees who have not yet received a Social Security Number and run through E-Verify only after they receive their SSN



Social Security Number No-Match

 A notice that the employee name and Social Security Number (SSN) submitted by employer do not match agency records

 No-Match notices alone say nothing about immigration status or work authorization





Responding to SSN No-Matches

- Do NOT assume no-match notice is evidence of undocumented status or lack of work authorization
- Follow same procedures for all employees, regardless of citizenship status or national origin
- Give the employees a reasonable period of time to resolve any discrepancy in the employee's records
- No-match guidance is available on OSC's website



Social Security Number Verification Service: SSNVS

- SSNVS is not a substitute for E-Verify
- May be used only for wage reporting (W-2) purposes
- Illegal to use before hiring a worker
- Must apply consistently to all workers



OSC Enforcement

Charge-Based

 OSC investigates charges of discrimination filed by injured parties or their representatives

OSC-Initiated

 OSC has authority to open an investigation based on reasonable belief that an employer has committed a violation



Possible Outcomes of Charge

- The charge is dismissed if OSC finds no reasonable cause to believe the employer engaged in discrimination/no jurisdiction
- If OSC determines there was discrimination, settlement attempts are made before a complaint is filed in court
- If settlement fails, a complaint is filed and the matter is litigated before an Administrative Law Judge (ALJ)
- Charging Party may file own complaint



Remedies

- Hire or rehire
- Back pay
- Injunctive Relief
 - Training
 - Monitoring
- Civil penalties





Civil Penalties

Assessed per Individual Discriminated Against

Citizenship Status Discrimination, National Origin Discrimination, and Retaliation:

• 1st Violation

→ \$375 - \$3,200

2nd Violation

- **→** \$3,200 \$6,500
- Subsequent Violations
- → \$4,300 \$16,000

Document Abuse Violations:

\$110 - \$1,100





OSC Resources

- Call OSC's Employer Hotline 1-800-255-8155 to speak with an OSC representative (calls can be anonymous)
- Sign up for a free webinar
- Educational materials are available on OSC's website: www.justice.gov/crt/about/osc
- Contact OSC for printed materials
- Employers can email us for technical assistance at osccrt@usdoj.gov

