

3. Agency Component Abbreviations

Component Abbreviation	Component Name
Admin	Office of Deputy Assistant Secretary for Administration
BVA	Board of Veterans Appeals
C&LA	Office of Assistant Secretary for Congressional and Legislative Affairs
CFM	Office of Construction & Facilities Management
GC	Office of the General Counsel
HRM	Office of Deputy Assistant Secretary for Human Resources Management
IG	Office of Inspector General
MGMT	Office of Assistant Secretary for Management
NCA	National Cemetery Administration
OAL	Office of Acquisition and Logistics
OASHRA	Office of Assistant Secretary for Human Resources and Administration
OASP&IA	Office of Assistant Secretary for Public & Intergovernmental Affairs
OAWP	Office of Accountability & Whistleblower Protection
ODASB	Office of Deputy Assistant Secretary for Budget
ODASIA	Office of Deputy Assistant Secretary for Intergovernmental Affairs
ODI	Office of Diversity and Inclusion
OEHRM	Office of Electronic Health Records Management
OF	Office of Deputy Assistant Secretary for Finance
OIT	Office of Information and Technology
ORM	Office of Resolution Management
OSDBU	Office of Small and Disadvantaged Business Utilization
OSP	Office of Assistant Secretary for Operations, Security, and Preparedness
OEI	Office of Enterprise Integration
PA	Office of Public Affairs
SEC	Office of the Secretary
VBA	Veterans Benefits Administration
VEO	Veterans Experience Office
VHA	Veterans Health Administration

IV. EXEMPTION 3 STATUTES

Statute	Type of Information Withheld	Case Citation	Agency / Component	Number of Times Relied upon by Agency / Component	Total Number of Times Relied upon by Agency Overall
5 U.S.C. app. 3 § 7(b)	Names or employees who provide information or complaints to the Inspector General.	N/A	SEC	2	6
			VHA	4	
41 U.S.C. § 4702 (formerly at 41 U.S.C. § 253b(m)(1))	Contractor proposals that are in the possession or control of an executive agency and that have not been set forth or incorporated by reference into contracts	Sinkfield v. HUD, No. 10-885, 2012 U.S. Dist. LEXIS 35233, at *13-15 (S.D. Ohio Mar. 15, 2012); Margolin v. NASA, No. 09-CV-00421, 2011 WL 1303221, at *6 (D. Nev. Mar. 31, 2011); Hornbostel v. U.S. Dep't of the Interior, 305 F. Supp. 2d 21, 30 (D.D.C. 2003), summary affirmance granted, No. 03-5257, 2004 WL 1900562 (D.C. Cir. Aug. 25, 2004).	CFM	1	41
			OAL	5	
			OAWP	1	
			OIT	1	
			SEC	1	
			VHA	32	
41 U.S.C. § 2102 (amending 41 U.S.C. § 423(a)(1))* (Procurement Integrity Act)	Contractor bid or proposal information; source selection information	Legal & Safety Employer Research, Inc. v. U.S. Dep't of the Army, No. Civ. S001748, 2001 WL 34098652, at *3-4	OAL	4	9

		(E.D. Cal. May 4, 2001) (dictum).			
			OIT	1	
			VHA	4	
38 U.S.C. § 5701	"All files, records, reports, and other papers and documents pertaining to any claim under any of the laws administered by the Secretary and the names and addresses of present or former members of the Armed Forces, and their dependents, in the possession of [VA]"	Ashton v. VA, No. 99-6018, 1999 WL 753331, at *1 (2d Cir. Sept. 3, 1999) (unpublished disposition).	OSP	2	997
			VHA	995	
38 U.S.C. § 5705	Records created by VA as part of its medical quality assurance program; certain other information pertaining to VA's medical quality-assurance program	Schulte & Sun-Sentinel Co. v. VA, No. 86-6251, slip op. at 3-4, 12 (S.D. Fla. Feb. 2, 1996).	VHA	52	52
38 U.S.C. § 7332	Records of patients being treated for certain conditions	Palmer v. Derwinski, No. 91-197, slip op. at 3-4 (E.D. Ky, June 10, 1992).	VBA	1	1,548
			VHA	1,547	
35 U.S.C. § 205	Information pertaining to invention in which the Federal Government owns or may own a right, title, or interest (including a nonexclusive license)	N/A	VHA	2	2

38 U.S.C. § 7451	Information collected in VA nurse and other health-care personnel wage surveys.	N/A	VHA	5	5
26 U.S.C. §§ 6103, 6105 (Internal Revenue Code)	Certain tax return information, to include Taxpayer Identification Numbers of third parties, and certain tax convention information	Church of Scientology v. IRS, 484 U.S. 9, 15 (1987) (26 U.S.C. § 6103); Elec. Privacy Info. Ctr. v. IRS, 910 F.3d 1232 (D.C. Cir. 2018); Leonard v. U.S. Dep't of Treasury, 590 F. App'x. 141, 143-44 (3d Cir. 2014) (per curiam); Pac. Fisheries, Inc. v. IRS, 395 F. App'x. 438, 440 (9th Cir. 2010) (unpublished disposition) (26 U.S.C. §§ 6103, 6105); Tax Analysts v. IRS, 217 F. Supp. 2d 23, 27-29 (D.D.C. 2002) (26 U.S.C. § 6105).	OAL	3	4
5 U.S.C. app. § 105	Financial disclosure reports and applications to inspect financial disclosure reports		MGMT	1	2
			VHA	1	

V.A. FOIA REQUESTS -- RECEIVED, PROCESSED AND PENDING FOIA REQUESTS

Agency / Component	Number of Requests Pending as of Start of Fiscal Year	Number of Requests Received in Fiscal Year	Number of Requests Processed in Fiscal Year	Number of Requests Pending as of End of Fiscal Year
Admin	14	17	14	17
BVA	8	79	78	9
C&LA	62	20	51	31
CFM	3	27	18	12
GC	52	139	129	62
HRM	131	14	16	129
IG	4	4	3	5
MGMT	37	52	27	62
NCA	20	98	117	1
OAL	26	241	162	105
OASHRA	25	15	5	35
OASP&IA	65	36	14	87
OAWP	72	141	147	66
ODASB	0	1	0	1
ODASIA	9	0	0	9
ODI	3	3	3	3
OEHRM	6	7	12	1
OF	1	0	0	1
OIT	75	224	225	74
ORM	8	62	59	11
OSDBU	8	22	2	28
OSP	4	32	33	3
OEI	12	14	12	14
PA	9	1	0	10
SEC	79	143	176	46
VBA	3,518	4,818	7,268	1,068
VEO	15	237	79	173
VHA	1,801	14,889	15,099	1,591
AGENCY OVERALL	6,067	21,336	23,749	3,654

After reviewing its database, the VA adjusted the number of requests pending as of the start of the Fiscal Year for the following components: Admin, HRM, MGMT, OAL, OASP&IA, OIT, VBA, VHA.

V.B.(1). DISPOSITION OF FOIA REQUESTS -- ALL PROCESSED REQUESTS

Agency / Component	Number of Full Grants	Number of Partial Grants / Partial Denials	Number of Full Denials Based on Exemptions	Number of Full Denials Based on Reasons Other than Exemptions									TOTAL
				No Records	All Records Referred to Another Component or Agency	Request Withdrawn	Fee-Related Reason	Records not Reasonably Described	Improper FOIA Request for Other Reason	Not Agency Record	Duplicate Request	Other *Explain in Chart Below	
Admin	1	0	4	1	1	0	0	0	4	0	1	2	14
BVA	34	15	12	9	0	4	0	1	0	0	0	3	78
C&LA	11	0	37	3	0	0	0	0	0	0	0	0	51
CFM	3	9	0	2	0	0	4	0	0	0	0	0	18
GC	13	39	6	23	0	2	2	9	15	6	8	6	129
HRM	6	4	1	2	0	0	0	0	0	0	1	2	16
IG	0	0	0	0	0	0	0	0	0	0	0	3	3
MGMT	14	1	1	3	1	2	0	1	0	0	3	1	27
NCA	20	55	1	30	1	2	1	1	0	1	4	1	117
OAL	21	29	60	16	0	9	11	4	0	0	1	11	162
OASHRA	4	0	0	0	0	0	0	0	0	0	0	1	5
OASP&IA	6	1	1	5	0	1	0	0	0	0	0	0	14
OAWP	113	11	2	6	2	1	0	0	0	0	5	7	147
ODASB	0	0	0	0	0	0	0	0	0	0	0	0	0
ODASIA	0	0	0	0	0	0	0	0	0	0	0	0	0
ODI	1	0	0	2	0	0	0	0	0	0	0	0	3
OEHRM	1	5	1	2	0	0	0	0	0	0	1	2	12
OF	0	0	0	0	0	0	0	0	0	0	0	0	0
OIT	35	23	15	25	10	3	3	3	40	4	31	33	225
ORM	7	36	4	3	0	0	0	1	0	0	1	7	59

OSDBU	0	0	2	0	0	0	0	0	0	0	0	0	2
OSP	3	12	8	10	0	0	0	0	0	0	0	0	33
OEI	1	0	0	7	0	1	0	0	0	0	0	3	12
PA	0	0	0	0	0	0	0	0	0	0	0	0	0
SEC	16	105	0	44	0	3	1	2	0	0	2	3	176
VBA	2,967	2,738	82	286	331	29	5	32	63	9	32	694	7,268
VEO	25	46	5	0	0	0	0	0	0	0	2	1	79
VHA	2,104	6,371	4,776	783	25	243	37	24	210	3	101	422	15,099
AGENCY OVERALL	5,406	9,500	5,018	1,262	371	300	64	78	332	23	193	1,202	23,749

**V.B.(2). DISPOSITION OF FOIA REQUESTS -- "OTHER" REASONS FOR "FULL DENIALS
BASED ON REASONS OTHER THAN EXEMPTIONS"**

Agency / Component	Description of "Other" Reasons for Denials from Chart B(1)	Number of Times "Other" Reason Was Relied Upon	TOTAL
Admin	Unable to locate or contact requester	2	2
BVA	Unable to locate or contact requester	3	3
GC	Unable to locate or contact requester	6	6
HRM	Unable to locate or contact requester	2	2
IG	Unable to locate or contact requester	3	3
MGMT	Unable to locate or contact requester	1	1
NCA	Unable to locate or contact requester	1	1
OAL	Unable to locate or contact requester	11	11
OASHRA	Unable to locate or contact requester	1	1
OAWP	Referred Not Responsive	2	7
	Litigation	1	
	Unable to locate or contact requester	4	
OEHRM	Unable to locate or contact requester	2	2
OIT	Unable to locate or contact requester	33	33
ORM	Referred Not Responsive	5	7
	Unable to locate or contact requester	2	
OEI	Unable to locate or contact requester	3	3
SEC	Unable to locate or contact requester	3	3

VBA	Unable to locate or contact requester	2	694
	Unable to locate or contact requester	692	
VEO	Unable to locate or contact requester	1	1
VHA	Unable to locate or contact requester	2	422
	Referred Not Responsive	32	
	Litigation	2	
	Unable to locate or contact requester	386	
AGENCY OVERALL			1,202

PA	0	0	0	0	0	0	0	0	0	0	0	0	0	0
SEC	0	0	3	14	63	103	1	0	29	0	12	1	0	0
VBA	5	2	1	2	277	2,568	3	1	10	0	1	0	2	3
VEO	0	0	0	1	0	49	1	0	1	0	0	0	0	0
VHA	20	1	2,630	168	319	10,163	54	7	1,845	7	14	10	0	3
AGENCY OVERALL	31	3	2,647	287	793	13,099	64	9	1,934	10	36	12	2	6

VI.A. ADMINISTRATIVE APPEALS OF INITIAL DETERMINATIONS OF FOIA REQUESTS -- RECEIVED, PROCESSED, AND PENDING ADMINISTRATIVE APPEALS

Agency / Component	Number of Appeals Pending as of Start of Fiscal Year	Number of Appeals Received in Fiscal Year	Number of Appeals Processed in Fiscal Year	Number of Appeals Pending as of End of Fiscal Year
Admin	0	0	0	0
BVA	0	0	0	0
C&LA	0	0	0	0
CFM	0	0	0	0
GC	113	300	275	138
HRM	0	0	0	0
IG	0	0	0	0
MGMT	0	0	0	0
NCA	0	0	0	0
OAL	0	1	0	1
OASHRA	0	0	0	0
OASP&IA	0	0	0	0
OAWP	0	0	0	0
ODASB	0	0	0	0
ODASIA	0	0	0	0
ODI	0	0	0	0
OEHRM	0	0	0	0
OF	0	0	0	0
OIT	0	0	0	0
ORM	0	0	0	0
OSDBU	0	0	0	0
OSP	0	0	0	0
OEI	0	0	0	0
PA	0	0	0	0
SEC	0	0	0	0
VBA	0	1	0	1
VEO	0	0	0	0
VHA	0	1	1	0
AGENCY OVERALL	113	303	276	140

After reviewing its database, GC adjusted the number of appeals pending as of the start of the Fiscal Year.

VI.B. DISPOSITION OF ADMINISTRATIVE APPEALS -- ALL PROCESSED APPEALS

Agency / Component	Number Affirmed on Appeal	Number Partially Affirmed & Partially Reversed/Remanded on Appeal	Number Completely Reversed/Remanded on Appeal	Number of Appeals Closed for Other Reasons	TOTAL
Admin	0	0	0	0	0
BVA	0	0	0	0	0
C&LA	0	0	0	0	0
CFM	0	0	0	0	0
GC	96	4	58	117	275
HRM	0	0	0	0	0
IG	0	0	0	0	0
MGMT	0	0	0	0	0
NCA	0	0	0	0	0
OAL	0	0	0	0	0
OASHRA	0	0	0	0	0
OASP&IA	0	0	0	0	0
OAWP	0	0	0	0	0
ODASB	0	0	0	0	0
ODASIA	0	0	0	0	0
ODI	0	0	0	0	0
OEHRM	0	0	0	0	0
OF	0	0	0	0	0
OIT	0	0	0	0	0
ORM	0	0	0	0	0
OSDBU	0	0	0	0	0
OSP	0	0	0	0	0

OEI	0	0	0	0	0
PA	0	0	0	0	0
SEC	0	0	0	0	0
VBA	0	0	0	0	0
VEO	0	0	0	0	0
VHA	1	0	0	0	1
AGENCY OVERALL	97	4	58	117	276

PA	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
SEC	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
VBA	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
VEO	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
VHA	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0
AGENCY OVERALL	0	0	12	0	26	84	2	0	18	0	2	0	0	0	0

ORM	0	0	0	0	0	0	0	0	0	0	0	0
OSDBU	0	0	0	0	0	0	0	0	0	0	0	0
OSP	0	0	0	0	0	0	0	0	0	0	0	0
OEI	0	0	0	0	0	0	0	0	0	0	0	0
PA	0	0	0	0	0	0	0	0	0	0	0	0
SEC	0	0	0	0	0	0	0	0	0	0	0	0
VBA	0	0	0	0	0	0	0	0	0	0	0	0
VEO	0	0	0	0	0	0	0	0	0	0	0	0
VHA	0	0	0	0	0	0	0	0	0	0	0	0
AGENCY OVERALL	39	0	2	12	0	2	0	3	12	50	46	

VI.C.(3). REASONS FOR DENIAL ON APPEAL -- "OTHER" REASONS

Agency / Component	Description of "Other" Reasons for Denial on Appeal from Chart C(2)	Number of Times "Other" Reason Was Relied Upon	TOTAL
GC	Records Deemed Non-Responsive on Appeal	7	46
	Improper Appeal	2	
	Agency performed adequate search	14	
	Unable to locate or contact requester	23	
AGENCY OVERALL			46

VI.C.(4). RESPONSE TIME FOR ADMINISTRATIVE APPEALS

Agency / Component	Median Number of Days	Average Number of Days	Lowest Number of Days	Highest Number of Days
Admin	0.00	0.00	0.00	0.00
BVA	0.00	0.00	0.00	0.00
C&LA	0.00	0.00	0.00	0.00
CFM	0.00	0.00	0.00	0.00
GC	100.50	120.75	1.00	656.00
HRM	0.00	0.00	0.00	0.00
IG	0.00	0.00	0.00	0.00
MGMT	0.00	0.00	0.00	0.00
NCA	0.00	0.00	0.00	0.00
OAL	0.00	0.00	0.00	0.00
OASHRA	0.00	0.00	0.00	0.00
OASP&IA	0.00	0.00	0.00	0.00
OAWP	0.00	0.00	0.00	0.00
ODASB	0.00	0.00	0.00	0.00
ODASIA	0.00	0.00	0.00	0.00
ODI	0.00	0.00	0.00	0.00
OEHRM	0.00	0.00	0.00	0.00
OF	0.00	0.00	0.00	0.00
OIT	0.00	0.00	0.00	0.00
ORM	0.00	0.00	0.00	0.00
OSDBU	0.00	0.00	0.00	0.00
OSP	0.00	0.00	0.00	0.00
OEI	0.00	0.00	0.00	0.00
PA	0.00	0.00	0.00	0.00
SEC	0.00	0.00	0.00	0.00
VBA	0.00	0.00	0.00	0.00
VEO	0.00	0.00	0.00	0.00
VHA	10.00	10.00	10.00	10.00
AGENCY OVERALL	110.50	130.75	11.00	676.00

	Number of Days Pending	0	0	0	0	0	0	0	0	0	0	0
ORM	Date of Appeal	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days Pending	0	0	0	0	0	0	0	0	0	0	0
OSDBU	Date of Appeal	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days Pending	0	0	0	0	0	0	0	0	0	0	0
OSP	Date of Appeal	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days Pending	0	0	0	0	0	0	0	0	0	0	0
OEI	Date of Appeal	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days Pending	0	0	0	0	0	0	0	0	0	0	0
PA	Date of Appeal	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days Pending	0	0	0	0	0	0	0	0	0	0	0
SEC	Date of Appeal	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days Pending	0	0	0	0	0	0	0	0	0	0	0
VBA	Date of Appeal	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2019-05-02
	Number of Days Pending	0	0	0	0	0	0	0	0	0	0	104
VEO	Date of Appeal	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days Pending	0	0	0	0	0	0	0	0	0	0	0
VHA	Date of Appeal	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days Pending	0	0	0	0	0	0	0	0	0	0	0
	Date of Appeal	2018-01-30	2018-01-29	2018-01-10	2017-08-10	2017-08-10	2017-06-22	2017-04-12	2016-09-20	2016-09-20	2016-06-08	

AGENCY OVERALL	Number of Days Pending	420	421	433	536	536	570	620	759	759	831
-------------------	---------------------------	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----

VII.A. FOIA REQUESTS -- RESPONSE TIME FOR ALL PROCESSED PERFECTED REQUESTS

Agency / Component	SIMPLE				COMPLEX				EXPEDITED PROCESSING			
	Median Number of Days	Average Number of Days	Lowest Number of Days	Highest Number of Days	Median Number of Days	Average Number of Days	Lowest Number of Days	Highest Number of Days	Median Number of Days	Average Number of Days	Lowest Number of Days	Highest Number of Days
Admin	24.5	95.17	3	381	195	305	26	804	N/A	N/A	N/A	N/A
BVA	16	31.79	<1	150	90	83.5	26	155	N/A	N/A	N/A	N/A
C&LA	303	343.41	1	1038	205.5	205.5	1	410	N/A	N/A	N/A	N/A
CFM	10	10	9	11	31.5	59.56	6	402	N/A	N/A	N/A	N/A
GC	19	49.73	<1	449	149	189.04	<1	813	N/A	N/A	N/A	N/A
HRM	62	153.62	<1	927	90	125	46	239	N/A	N/A	N/A	N/A
IG	<1	0.33	<1	1	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
MGMT	13	48.32	2	439	87.5	191.75	33	559	N/A	N/A	N/A	N/A
NCA	15	23.31	<1	311	14	182.33	<1	645	N/A	N/A	N/A	N/A
OAL	17	30.56	<1	260	9	22.84	<1	242	N/A	N/A	N/A	N/A
OASHRA	22	44	20	90	144	144	25	263	N/A	N/A	N/A	N/A
OASP&IA	195	186.42	13	483	72	72	72	72	31	31	31	31
OAWP	27	108.18	<1	447	318.5	255.7	<1	480	N/A	N/A	N/A	N/A
ODASB	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
ODASIA	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
ODI	7	8.33	7	11	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
OEHRM	91	105.57	7	318	34	58.8	24	139	N/A	N/A	N/A	N/A
OF	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
OIT	15	36.21	<1	612	77.5	172.93	<1	809	N/A	N/A	N/A	N/A
ORM	11	16.66	2	86	19	19	<1	66	N/A	N/A	N/A	N/A
OSDBU	88.5	88.5	30	147	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
OSP	15.5	22.85	<1	141	22	31.57	6	92	N/A	N/A	N/A	N/A

OEI	125	210	30	680	186	248.57	92	420	N/A	N/A	N/A	N/A
PA	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
SEC	61	80.1	<1	287	69	116.7	<1	600	<1	<1	<1	<1
VBA	78	184.91	<1	1606	100	206.99	<1	1365	546	461.4	190	621
VEO	63	82.87	4	290	83.5	90.27	4	362	4	4	4	4
VHA	11	17.02	<1	773	23	73.07	<1	1191	5.5	19.42	<1	131
AGENCY OVERALL	13	59.42	<1	1606	55	155.28	<1	1365	11	83.74	<1	621

OSP	13	18.15	<1	75	20	20	20	20	N/A	N/A	N/A	N/A
OEI	169	169	169	169	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
PA	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
SEC	70.5	92.3	<1	253	103.5	130.05	<1	600	<1	<1	<1	<1
VBA	66	162.2	<1	1312	89	195.52	<1	1365	571	529.25	354	621
VEO	63	83.39	4	290	87	94.29	4	362	4	4	4	4
VHA	9	17.92	<1	506	28	79.31	<1	1043	8	21.73	<1	131
AGENCY OVERALL	12	63.47	<1	1312	62	160.14	<1	1365	12	90.69	<1	621

VII.C. PROCESSED SIMPLE REQUESTS -- RESPONSE TIME IN DAY INCREMENTS

Agency / Component	<1-20 Days	21-40 Days	41-60 Days	61-80 Days	81-100 Days	101-120 Days	121-140 Days	141-160 Days	161-180 Days	181-200 Days	201-300 Days	301-400 Days	401+ Days	TOTAL
Admin	0	3	1	0	0	0	0	1	0	0	0	1	0	6
BVA	5	35	8	8	4	1	2	2	2	0	0	0	0	67
C&LA	0	5	2	3	0	2	0	1	2	1	8	7	18	49
CFM	0	2	0	0	0	0	0	0	0	0	0	0	0	2
GC	4	23	11	5	9	3	1	0	3	0	2	0	2	63
HRM	1	2	0	3	2	1	0	1	0	0	1	1	1	13
IG	2	1	0	0	0	0	0	0	0	0	0	0	0	3
MGMT	0	17	3	0	0	0	0	0	0	0	0	1	1	22
NCA	3	53	13	7	1	1	1	1	1	0	0	1	0	82
OAL	8	26	9	10	3	2	1	1	0	0	1	0	0	61
OASHRA	0	1	1	0	0	1	0	0	0	0	0	0	0	3
OASP&IA	0	1	0	1	0	1	0	2	0	1	5	0	1	12
OAWP	33	31	8	2	3	6	5	7	5	5	15	10	7	137
ODASB	0	0	0	0	0	0	0	0	0	0	0	0	0	0
ODASIA	0	0	0	0	0	0	0	0	0	0	0	0	0	0
ODI	0	3	0	0	0	0	0	0	0	0	0	0	0	3
OEHRM	0	2	0	0	1	1	1	1	0	0	0	1	0	7
OF	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OIT	13	66	23	20	3	6	1	3	0	1	2	1	1	140
ORM	0	38	6	1	1	1	0	0	0	0	0	0	0	47
OSDBU	0	0	1	0	0	0	0	0	1	0	0	0	0	2
OSP	2	18	3	1	1	0	0	0	1	0	0	0	0	26
OEI	0	0	1	1	0	0	0	1	0	1	0	0	1	5

PA	0	0	0	0	0	0	0	0	0	0	0	0	0	0
SEC	2	9	1	0	4	2	2	1	0	1	1	4	0	27
VBA	958	721	259	199	236	296	173	218	133	118	259	149	838	4,557
VEO	0	6	2	14	15	1	6	2	0	1	1	4	0	52
VHA	1,854	8,631	1,980	263	149	106	68	61	37	31	20	69	20	13,289
AGENCY OVERALL	2,885	9,694	2,332	538	432	431	261	303	185	160	315	249	890	18,675

VII.C. PROCESSED COMPLEX REQUESTS -- RESPONSE TIME IN DAY INCREMENTS

Agency / Component	<1-20 Days	21-40 Days	41-60 Days	61-80 Days	81-100 Days	101-120 Days	121-140 Days	141-160 Days	161-180 Days	181-200 Days	201-300 Days	301-400 Days	401+ Days	TOTAL
Admin	0	1	0	1	0	0	0	0	0	0	0	1	1	4
BVA	0	2	2	1	0	4	0	1	0	0	0	0	0	10
C&LA	1	0	0	0	0	0	0	0	0	0	0	0	1	2
CFM	5	5	1	3	0	0	0	0	1	0	0	1	0	16
GC	4	3	3	0	0	0	1	2	3	1	4	1	3	25
HRM	0	0	1	0	1	0	0	0	0	0	1	0	0	3
IG	0	0	0	0	0	0	0	0	0	0	0	0	0	0
MGMT	0	2	0	0	0	0	1	0	0	0	0	0	1	4
NCA	5	0	1	0	0	0	0	0	0	0	0	1	2	9
OAL	37	12	13	6	1	0	1	0	0	0	1	0	0	71
OASHRA	0	1	0	0	0	0	0	0	0	0	1	0	0	2
OASP&IA	0	0	0	1	0	0	0	0	0	0	0	0	0	1
OAWP	3	0	0	0	0	1	0	0	0	0	1	2	3	10
ODASB	0	0	0	0	0	0	0	0	0	0	0	0	0	0
ODASIA	0	0	0	0	0	0	0	0	0	0	0	0	0	0
ODI	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OEHRM	0	3	0	1	0	0	1	0	0	0	0	0	0	5
OF	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OIT	4	11	5	2	2	0	1	0	2	2	4	4	5	42
ORM	6	3	0	1	0	0	0	0	0	0	0	0	0	10
OSDBU	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OSP	3	3	0	0	1	0	0	0	0	0	0	0	0	7
OEI	0	0	0	0	1	0	1	0	1	1	0	1	2	7

PA	0	0	0	0	0	0	0	0	0	0	0	0	0	0
SEC	46	20	18	12	4	10	7	5	8	3	21	6	4	164
VBA	657	234	180	146	163	139	102	92	67	54	207	136	561	2,738
VEO	3	4	2	2	9	3	1	0	0	0	0	2	0	26
VHA	655	314	115	69	49	38	21	25	14	17	61	39	50	1,467
AGENCY OVERALL	1,429	618	341	245	231	195	137	125	96	78	301	194	633	4,623

PA	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
SEC	1	0	0	0	0	0	0	0	0	0	0	0	0	0	1
VBA	0	0	0	0	0	0	0	0	0	0	1	0	1	3	5
VEO	1	0	0	0	0	0	0	0	0	0	0	0	0	0	1
VHA	21	2	1	0	0	1	1	0	0	0	0	0	0	0	26
AGENCY OVERALL	23	3	1	0	0	1	1	0	0	1	0	1	3	34	

VII.D. PENDING REQUESTS -- ALL PENDING PERFECTED REQUESTS

Agency / Component	SIMPLE			COMPLEX			EXPEDITED PROCESSING		
	Number Pending	Median Number of Days	Average Number of Days	Number Pending	Median Number of Days	Average Number of Days	Number Pending	Median Number of Days	Average Number of Days
Admin	11	423	424	4	213.5	239	1	18	18
BVA	4	146	230	3	50	48	0	N/A	N/A
C&LA	25	382	400	6	439	422	0	N/A	N/A
CFM	1	13	13	11	56	50	0	N/A	N/A
GC	20	55	102	46	190	272	1	424	424
HRM	109	645	653	17	686	679	0	N/A	N/A
IG	5	479	503	0	N/A	N/A	0	N/A	N/A
MGMT	48	210	289	14	163	263	0	N/A	N/A
NCA	0	N/A	N/A	0	N/A	N/A	0	N/A	N/A
OAL	43	40	79	54	124	136	0	N/A	N/A
OASHRA	26	176	408	8	231.5	640	0	N/A	N/A
OASP&IA	29	346	374	7	1482	1438	1	1057	1057
OAWP	58	214	227	8	238.5	231	0	N/A	N/A
ODASB	1	144	144	0	N/A	N/A	0	N/A	N/A
ODASIA	6	1079	963	2	1404.5	1404	1	1146	1146
ODI	2	791	791	1	686	686	0	N/A	N/A
OEHRM	1	38	38	0	N/A	N/A	0	N/A	N/A
OF	0	N/A	N/A	1	1083	1083	0	N/A	N/A
OIT	45	40	146	6	356.5	460	0	N/A	N/A
ORM	9	10	219	1	24	24	0	N/A	N/A
OSDBU	22	124	178	1	70	70	0	N/A	N/A
OSP	3	19	270	0	N/A	N/A	0	N/A	N/A

OEI	11	176	256	3	216	584	0	N/A	N/A
PA	7	574	598	1	406	406	1	509	509
SEC	37	72	122	8	78.5	107	0	N/A	N/A
VBA	649	68	283	205	115	586	6	535.5	627
VEO	125	54	55	47	114	113	1	114	114
VHA	848	57	125	648	199.5	245	10	383.5	343
AGENCY OVERALL	2145	84	220	1102	161.5	318	22	420.5	475

	Number of Days Pending	0	0	0	0	0	0	0	0	0	0
OAL	Date of Receipt	2018-11-27	2018-11-13	2018-10-23	2018-09-28	2018-08-28	2018-08-27	2018-08-24	2018-07-02	2018-05-30	2017-01-18
	Number of Days Pending	212	221	235	251	273	274	275	313	336	679
OASHRA	Date of Receipt	2016-06-21	2016-02-05	2015-12-29	2015-11-20	2015-03-03	2015-02-06	2014-11-04	2014-06-24	2014-05-21	2013-11-25
	Number of Days Pending	882	917	943	968	1151	1167	1230	1322	1345	1467
OASP&IA	Date of Receipt	2015-11-16	2015-10-13	2015-08-06	2015-07-15	2014-04-07	2014-03-20	2013-11-01	2013-10-29	2012-05-14	2011-09-13
	Number of Days Pending	972	995	1041	1057	1377	1389	1482	1485	1852	2019
OAWP	Date of Receipt	2018-04-04	2018-03-15	2018-03-14	2018-02-27	2018-02-15	2018-01-08	2018-01-05	2017-12-21	2017-12-08	2017-09-25
	Number of Days Pending	375	389	390	401	408	435	436	445	454	505
ODASB	Date of Receipt	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2019-03-07
	Number of Days Pending	0	0	0	0	0	0	0	0	0	144
ODASIA	Date of Receipt	N/A	2018-03-23	2015-11-27	2015-06-15	2015-06-11	2015-05-20	2015-03-10	2015-01-20	2014-09-03	2013-08-15
	Number of Days Pending	0	383	964	1078	1080	1095	1146	1180	1273	1536
ODI	Date of Receipt	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2018-04-04	2017-01-06	2014-12-09
	Number of Days Pending	0	0	0	0	0	0	0	375	686	1207
OEHRM	Date of Receipt	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2019-08-06
	Number of Days Pending	0	0	0	0	0	0	0	0	0	38
OF	Date of Receipt	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2015-06-08
	Number of Days Pending	0	0	0	0	0	0	0	0	0	1083
OIT	Date of Receipt	2018-06-25	2018-04-27	2017-09-15	2017-07-19	2017-06-02	2017-01-25	2016-04-19	2016-03-03	2015-03-11	2014-08-18

	Number of Days Pending	318	358	511	552	584	674	866	899	1145	1284
ORM	Date of Receipt	2019-09-26	2019-09-25	2019-09-23	2019-09-18	2019-09-16	2019-09-12	2019-08-26	2017-12-18	2017-03-01	2016-05-27
	Number of Days Pending	2	3	5	8	10	12	24	448	650	838
OSDBU	Date of Receipt	2019-03-04	2019-02-01	2019-02-01	2019-02-01	2018-12-07	2018-12-07	2018-12-06	2018-06-29	2017-01-25	2016-07-06
	Number of Days Pending	147	167	167	167	204	204	205	314	674	812
OSP	Date of Receipt	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2019-09-26	2019-09-03	2016-08-04
	Number of Days Pending	0	0	0	0	0	0	0	2	19	791
OEI	Date of Receipt	2019-03-15	2019-03-07	2019-01-18	2018-12-21	2018-12-07	2018-11-20	2018-07-27	2018-02-14	2015-09-03	2014-03-04
	Number of Days Pending	138	144	176	194	204	216	295	409	1021	1401
PA	Date of Receipt	N/A	2019-05-28	2018-02-20	2017-11-21	2017-09-19	2017-09-14	2017-06-16	2016-11-08	2016-07-14	2015-09-04
	Number of Days Pending	0	87	406	466	509	512	574	725	806	1020
SEC	Date of Receipt	2018-10-25	2018-10-25	2018-09-21	2018-09-17	2018-09-13	2018-08-29	2018-08-27	2018-08-03	2018-03-19	2018-01-31
	Number of Days Pending	233	233	256	260	262	272	274	290	387	419
VBA	Date of Receipt	2013-01-22	2013-01-22	2012-12-14	2012-12-05	2012-11-20	2012-11-15	2012-11-07	2012-11-06	2012-10-25	2012-10-23
	Number of Days Pending	1680	1680	1704	1711	1721	1724	1729	1730	1738	1740
VEO	Date of Receipt	2019-04-18	2019-04-18	2019-04-18	2019-04-15	2019-04-15	2019-03-18	2019-03-06	2019-02-13	2019-02-12	2018-04-30
	Number of Days Pending	114	114	114	117	117	137	145	159	160	357
VHA	Date of Receipt	2016-03-15	2016-03-02	2016-02-19	2015-12-29	2015-12-07	2015-10-09	2015-03-02	2014-10-28	2014-07-03	2014-06-20
	Number of Days Pending	891	900	908	943	958	996	1152	1235	1315	1324
	Date of Receipt	2012-12-14	2012-12-05	2012-11-20	2012-11-15	2012-11-07	2012-11-06	2012-10-25	2012-10-23	2012-05-14	2011-09-13

AGENCY OVERALL	Number of Days Pending	1704	1711	1721	1724	1729	1730	1738	1740	1852	2019
-------------------	---------------------------	------	------	------	------	------	------	------	------	------	------

VIII.A. REQUESTS FOR EXPEDITED PROCESSING

Agency / Component	Number Granted	Number Denied	Median Number of Days to Adjudicate	Average Number of Days to Adjudicate	Number Adjudicated Within Ten Calendar Days
Admin	0	0	N/A	N/A	0
BVA	0	0	N/A	N/A	0
C&LA	0	0	N/A	N/A	0
CFM	0	0	N/A	N/A	0
GC	0	3	66	132	1
HRM	0	0	N/A	N/A	0
IG	0	0	N/A	N/A	0
MGMT	0	0	N/A	N/A	0
NCA	1	0	2	2	1
OAL	0	3	31	20.67	1
OASHRA	0	0	N/A	N/A	0
OASP&IA	2	0	32	32	0
OAWP	0	0	N/A	N/A	0
ODASB	0	0	N/A	N/A	0
ODASIA	0	0	N/A	N/A	0
ODI	0	0	N/A	N/A	0
OEHRM	0	1	4	4	1
OF	0	0	N/A	N/A	0
OIT	0	1	22	22	0
ORM	0	0	N/A	N/A	0
OSDBU	0	0	N/A	N/A	0
OSP	0	1	1	1	1
OEI	0	0	N/A	N/A	0
PA	0	0	N/A	N/A	0
SEC	0	4	1	1	4
VBA	34	3	753	702.68	1
VEO	1	0	1	1	1
VHA	26	65	3	10.27	70
AGENCY OVERALL	64	81	8	189.58	81

VIII.B. REQUESTS FOR FEE WAIVER

Agency / Component	Number Granted	Number Denied	Median Number of Days to Adjudicate	Average Number of Days to Adjudicate
Admin	0	0	N/A	N/A
BVA	1	0	20	20
C&LA	0	0	N/A	N/A
CFM	1	0	2	2
GC	3	0	4	80.67
HRM	0	0	N/A	N/A
IG	0	0	N/A	N/A
MGMT	0	0	N/A	N/A
NCA	6	0	21	31.67
OAL	9	1	1	10.7
OASHRA	1	0	1	1
OASP&IA	4	0	34	48
OAWP	2	0	149	149
ODASB	0	0	N/A	N/A
ODASIA	0	0	N/A	N/A
ODI	0	0	N/A	N/A
OEHRM	2	0	0.5	0.5
OF	0	0	N/A	N/A
OIT	1	1	7	7
ORM	0	0	N/A	N/A
OSDBU	0	0	N/A	N/A
OSP	2	0	10.5	10.5
OEI	0	0	N/A	N/A
PA	0	0	N/A	N/A
SEC	9	0	3	4.44
VBA	26	0	17	281.27
VEO	5	0	1	21.4
VHA	102	13	1	16.26
AGENCY OVERALL	174	15	2	55.12

IX. FOIA PERSONNEL AND COSTS

Agency / Component	PERSONNEL			COSTS		
	Number of "Full-Time FOIA Employees"	Number of "Equivalent Full-Time FOIA Employees"	Total Number of "Full-Time FOIA Staff"	Processing Costs	Litigation-Related Costs	Total Costs
Admin	1	0	1	\$106,668.00	\$0.00	\$106,668.00
BVA	0	1.5	1.5	\$141,655.00	\$0.00	\$141,655.00
C&LA	0	1	1	\$37,000.00	\$0.00	\$37,000.00
CFM	1	1.24	2.24	\$221,623.76	\$0.00	\$221,623.76
GC	5	7.53	12.53	\$793,111.00	\$0.00	\$793,111.00
HRM	1	0	1	\$119,489.00	\$0.00	\$119,489.00
IG	5	0	5	\$580,497.00	\$0.00	\$580,497.00
MGMT	1	0	1	\$122,230.00	\$0.00	\$122,230.00
NCA	1	0	1	\$144,538.00	\$0.00	\$144,538.00
OAL	1	1	2	\$198,828.00	\$0.00	\$198,828.00
OASHRA	0	1	1	\$106,668.00	\$0.00	\$106,668.00
OASP&IA	1	0	1	\$106,012.00	\$0.00	\$106,012.00
OAWP	2	0	2	\$127,401.00	\$75,001.00	\$202,402.00
ODASB	1	0	1	\$95,139.00	\$0.00	\$95,139.00
ODASIA	1	0	1	\$106,012.00	\$0.00	\$106,012.00
ODI	1	0	1	\$130,692.00	\$0.00	\$130,692.00
OEHRM	0	3	3	\$81,843.00	\$0.00	\$81,843.00
OF	1	0.33	1.33	\$119,739.00	\$0.00	\$119,739.00
OIT	5	4	9	\$829,940.00	\$0.00	\$829,940.00
ORM	0	3	3	\$120,192.00	\$0.00	\$120,192.00

OSDBU	1	0	1	\$137,508.00	\$0.00	\$137,508.00
OSP	0	0.4	0.4	\$59,818.88	\$0.00	\$59,818.88
OEI	1	0	1	\$89,052.00	\$0.00	\$89,052.00
PA	1	0	1	\$106,012.00	\$0.00	\$106,012.00
SEC	1.39	0.09	1.48	\$170,056.00	\$0.00	\$170,056.00
VBA	7	39.125	46.125	\$914,533.00	\$0.00	\$914,533.00
VEO	1	0	1	\$95,977.00	\$0.00	\$95,977.00
VHA	7	108.74	115.74	\$8,910,787.97	\$0.00	\$8,910,787.97
AGENCY OVERALL	47.39	171.955	219.345	\$14,773,022.61	\$75,001.00	\$14,848,023.61

X. FEES COLLECTED FOR PROCESSING REQUESTS

Agency / Component	Total Amount of Fees Collected	Percentage of Total Costs
Admin	\$0.00	0.00%
BVA	\$0.00	0.00%
C&LA	\$0.00	0.00%
CFM	\$895.36	0.40%
GC	\$0.00	0.00%
HRM	\$0.00	0.00%
IG	\$0.00	0.00%
MGMT	\$0.00	0.00%
NCA	\$0.00	0.00%
OAL	\$21,255.04	10.69%
OASHRA	\$0.00	0.00%
OASP&IA	\$0.00	0.00%
OAWP	\$0.00	0.00%
ODASB	\$0.00	0.00%
ODASIA	\$0.00	0.00%
ODI	\$0.00	0.00%
OEHRM	\$0.00	0.00%
OF	\$0.00	0.00%
OIT	\$38.12	0.00%
ORM	\$0.00	0.00%
OSDBU	\$0.00	0.00%
OSP	\$0.00	0.00%
OEI	\$0.00	0.00%
PA	\$0.00	0.00%
SEC	\$196.87	0.12%
VBA	\$869.30	0.10%
VEO	\$0.00	0.00%
VHA	\$35,034.63	0.39%
AGENCY OVERALL	\$58,289.32	0.39%

XI.A. NUMBER OF TIMES SUBSECTION (C) USED

Agency / Component	Number of Times Subsection Used
Admin	0
BVA	0
C&LA	0
CFM	0
GC	0
HRM	0
IG	0
MGMT	0
NCA	0
OAL	0
OASHRA	0
OASP&IA	0
OAWP	0
ODASB	0
ODASIA	0
ODI	0
OEHRM	0
OF	0
OIT	0
ORM	0
OSDBU	0
OSP	0
OEI	0
PA	0
SEC	0
VBA	0
VEO	0
VHA	0
AGENCY OVERALL	0

XI.B. NUMBER OF SUBSECTION (A)(2) POSTINGS

Agency / Component	Number of Records Posted by the FOIA Office	Number of Records Posted by Program Offices
Admin	0	0
BVA	0	0
C&LA	0	0
CFM	0	0
GC	0	0
HRM	0	0
IG	0	0
MGMT	0	0
NCA	0	0
OAL	0	0
OASHRA	0	0
OASP&IA	0	0
OAWP	0	0
ODASB	0	0
ODASIA	0	0
ODI	0	0
OEHRM	11	0
OF	0	0
OIT	12	0
ORM	0	0
OSDBU	0	0
OSP	0	0
OEI	0	0
PA	0	0
SEC	27	0
VBA	0	0
VEO	0	0
VHA	16	0
AGENCY OVERALL	66	0

XII.A. BACKLOGS OF FOIA REQUESTS AND ADMINISTRATIVE APPEALS

Agency / Component	Number of Backlogged Requests as of End of Fiscal Year	Number of Backlogged Appeals as of End of Fiscal Year
Admin	15	0
BVA	7	0
C&LA	31	0
CFM	8	0
GC	61	116
HRM	126	0
IG	5	0
MGMT	56	0
NCA	0	0
OAL	84	1
OASHRA	33	0
OASP&IA	37	0
OAWP	62	0
ODASB	1	0
ODASIA	9	0
ODI	3	0
OEHRM	1	0
OF	1	0
OIT	31	0
ORM	5	0
OSDBU	23	0
OSP	2	0
OEI	14	0
PA	9	0
SEC	39	0
VBA	678	1
VEO	150	0
VHA	1,140	0
AGENCY OVERALL	2,631	118

XII.B. CONSULTATIONS ON FOIA REQUESTS -- RECEIVED, PROCESSED, AND PENDING CONSULTATIONS

Agency / Component	Number of Consultations Received from Other Agencies that were <u>Pending</u> at the Agency as of <u>Start</u> of the Fiscal Year	Number of Consultations <u>Received</u> from Other Agencies During the Fiscal Year	Number of Consultations Received from Other Agencies that were <u>Processed</u> by the Agency During the Fiscal Year	Number of Consultations Received from Other Agencies that were <u>Pending</u> at the Agency as of <u>End</u> of the Fiscal Year
Admin	0	0	0	0
BVA	0	0	0	0
C&LA	0	0	0	0
CFM	0	0	0	0
GC	1	0	1	0
HRM	0	0	0	0
IG	0	0	0	0
MGMT	0	0	0	0
NCA	0	0	0	0
OAL	0	0	0	0
OASHRA	0	0	0	0
OASP&IA	0	0	0	0
OAWP	0	0	0	0
ODASB	0	0	0	0
ODASIA	0	0	0	0
ODI	0	0	0	0
OEHRM	0	0	0	0
OF	0	0	0	0
OIT	1	0	0	1
ORM	0	0	0	0
OSDBU	0	0	0	0
OSP	0	0	0	0
OEI	0	0	0	0
PA	0	0	0	0
SEC	0	0	0	0
VBA	1	1	1	1
VEO	0	0	0	0
VHA	2	0	1	1
AGENCY OVERALL	5	1	3	3

After reviewing its database, VA adjusted the number of consults pending as of the start of the Fiscal Year for the following components: C&LA, GC, HRM.

	Number of Days	0	0	0	0	0	0	0	0	0	0
VBA	Date	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2016-09-15
	Number of Days	0	0	0	0	0	0	0	0	0	762
VEO	Date	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days	0	0	0	0	0	0	0	0	0	0
VHA	Date	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2017-11-15
	Number of Days	0	0	0	0	0	0	0	0	0	470
AGENCY OVERALL	Date	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2017-11-15	2017-06-22	2016-09-15
	Number of Days	0	0	0	0	0	0	0	470	570	762

XII.D.(1). COMPARISON OF NUMBERS OF REQUESTS FROM PREVIOUS AND CURRENT ANNUAL REPORT -- REQUESTS RECEIVED AND PROCESSED

Agency / Component	NUMBER OF REQUESTS <u>RECEIVED</u>		NUMBER OF REQUESTS <u>PROCESSED</u>	
	Number Received During Fiscal Year from Last Year's Annual Report	Number Received During Fiscal Year from Current Annual Report	Number Processed During Fiscal Year from Last Year's Annual Report	Number Processed During Fiscal Year from Current Annual Report
Admin	19	17	20	14
BVA	63	79	60	78
C&LA	36	20	1	51
CFM	21	27	25	18
GC	128	139	125	129
HRM	48	14	19	16
IG	5	4	4	3
MGMT	71	52	55	27
NCA	104	98	95	117
OAL	233	241	251	162
OASHRA	10	15	5	5
OASP&IA	69	36	23	14
OAWP	72	141	8	147
ODASB	0	1	0	0
ODASIA	1	0	0	0
ODI	3	3	2	3
OEHRM	6	7	0	12
OF	0	0	0	0
OIT	275	224	223	225
ORM	70	62	69	59

OSDBU	13	22	12	2
OSP	40	32	39	33
OEI	13	14	11	12
PA	5	1	3	0
SEC	184	143	167	176
VBA	5,328	4,818	4,243	7,268
VEO	13	237	0	79
VHA	17,725	14,889	17,391	15,099
AGENCY OVERALL	24,555	21,336	22,851	23,749

XII.D.(2). COMPARISON OF NUMBERS OF REQUESTS FROM PREVIOUS AND CURRENT ANNUAL REPORT -- BACKLOGGED REQUESTS

Agency / Component	Number of Backlogged Requests as of End of the Fiscal Year from Previous Annual Report	Number of Backlogged Requests as of End of the Fiscal Year from Current Annual Report
Admin	16	15
BVA	6	7
C&LA	58	31
CFM	1	8
GC	40	61
HRM	126	126
IG	4	5
MGMT	33	56
NCA	8	0
OAL	11	84
OASHRA	14	33
OASP&IA	41	37
OAWP	60	62
ODASB	0	1
ODASIA	9	9
ODI	3	3
OEHRM	0	1
OF	1	1
OIT	65	31
ORM	5	5
OSDBU	5	23
OSP	2	2
OEI	9	14
PA	9	9
SEC	76	39
VBA	3,031	678
VEO	10	150
VHA	1,016	1,140
AGENCY OVERALL	4,659	2,631

XII.E.(1). COMPARISON OF NUMBERS OF ADMINISTRATIVE APPEALS FROM PREVIOUS AND CURRENT ANNUAL REPORT -- APPEALS RECEIVED AND PROCESSED

Agency / Component	NUMBER OF APPEALS <u>RECEIVED</u>		NUMBER OF APPEALS <u>PROCESSED</u>	
	Number Received During Fiscal Year from Last Year's Annual Report	Number Received During Fiscal Year from Current Annual Report	Number Processed During Fiscal Year from Last Year's Annual Report	Number Processed During Fiscal Year from Current Annual Report
Admin	0	0	0	0
BVA	0	0	0	0
C&LA	0	0	0	0
CFM	0	0	0	0
GC	353	300	341	275
HRM	0	0	0	0
IG	0	0	0	0
MGMT	0	0	0	0
NCA	0	0	0	0
OAL	0	1	0	0
OASHRA	0	0	0	0
OASP&IA	0	0	0	0
OAWP	0	0	0	0
ODASB	0	0	0	0
ODASIA	0	0	0	0
ODI	0	0	0	0
OEHRM	0	0	0	0
OF	0	0	0	0
OIT	1	0	1	0
ORM	0	0	0	0

OSDBU	0	0	0	0
OSP	0	0	0	0
OEI	0	0	0	0
PA	0	0	0	0
SEC	0	0	0	0
VBA	0	1	0	0
VEO	0	0	0	0
VHA	0	1	0	1
AGENCY OVERALL	354	303	342	276

XII.E.(2). COMPARISON OF NUMBERS OF ADMINISTRATIVE APPEALS FROM PREVIOUS AND CURRENT ANNUAL REPORT -- BACKLOGGED APPEALS

Agency / Component	Number of Backlogged Appeals as of End of the Fiscal Year from Previous Annual Report	Number of Backlogged Appeals as of End of the Fiscal Year from Current Annual Report
Admin	0	0
BVA	0	0
C&LA	0	0
CFM	0	0
GC	89	116
HRM	0	0
IG	0	0
MGMT	0	0
NCA	0	0
OAL	0	1
OASHRA	0	0
OASP&IA	0	0
OAWP	0	0
ODASB	0	0
ODASIA	0	0
ODI	0	0
OEHRM	0	0
OF	0	0
OIT	0	0
ORM	0	0
OSDBU	0	0
OSP	0	0
OEI	0	0
PA	0	0
SEC	0	0
VBA	0	1
VEO	0	0
VHA	0	0
AGENCY OVERALL	89	118

