
California Franchise Tax Board

2009 Information Directory

Members of the Board

Chair	John Chiang, State Controller
Member	Judy Chu, Ph.D., Chair, State Board of Equalization
Member	Michael C. Genest, Director of Finance

Executive Officer Selvi Stanislaus

FTB on the Internet ftb.ca.gov

Interactive Voice Response (IVR)/Automated Telephone Service

FTB's automated telephone system provides services in both English and Spanish to callers with touch-tone telephones. Callers may listen to recorded answers to frequently asked questions about state income taxes, 24 hours a day, seven days a week. Callers may order personal income tax forms, verify the status of their personal income tax refund, check their balance due, and confirm recent payment amounts and dates, 24 hours a day, except 10 p.m. Sunday to 5 a.m. Monday. Callers may order business entity tax forms 6 a.m. to 8 p.m., Monday through Friday and 6 a.m. to 4 p.m. Saturdays.

From within the United States, call	800.338.0505
From outside the United States, call (not toll-free)	916.845.6500

Homeowner and Renter Assistance Toll-Free Telephone Service

Callers may listen to recorded answers to frequently asked questions about homeowner and renter assistance 24 hours a day, seven days a week. Callers may order homeowner and renter assistance claim forms or verify the status of their homeowner and renter assistance payment 24 hours a day, except 10 p.m. Sunday to 5 a.m. Monday.

From within the United States, call	800.868.4171
From outside the United States, call (not toll-free)	916.845.6600

General Toll-Free Telephone Service (Taxpayer Services Center)

Telephone assistance is available year-round from 7 a.m. until 6 p.m. Monday through Friday. We may modify these hours without notice to meet operational needs.

From within the United States, call	800.852.5711
From outside the United States, call (not toll-free)	916.845.6500

Assistance for Persons with Disabilities

We comply with the Americans with Disabilities Act. Persons with hearing or speech impairments call:

From TTY/TDD	800.822.6268
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Tax Practitioner Services

✓ Hotline (not toll-free)	916.845.7057
✓ Hotline (Fax)	916.845.6377
✓ e-file	916.845.0353

Where to Call or Write

Note – If an address is not shown use:

UNIT NAME
FRANCHISE TAX BOARD
PO BOX 1468
SACRAMENTO CA 95812-1468

A

Accounting Period/Method Change 800.852.5711
Change of Accounting Method/Period
Franchise Tax Board
PO Box 1998
Rancho Cordova CA 95741-1998
Application for Revivor 916.845.7033
Audit Division
ftb.ca.gov/aboutFTB/ftb_overview.shtml

B

Bankruptcy, Personal Income Tax 916.845.4750
Fax 916.845.9799
(Personal Income Tax - Chapters 7/11 & 13)
Bankruptcy, PIT MS A340
Franchise Tax Board
PO Box 2952
Sacramento CA 95812-2952
Bankruptcy, Business Entities 916.845.4750
Fax 916.845.9799
(Business Entities - Chapters 7 & 11)
Bankruptcy, BE MS A345
Franchise Tax Board
PO Box 2952
Sacramento CA 95812-2952
Business Entities Filing Enforcement 800.478.7194
Email: filing.enforcement@ftb.ca.gov

C

Claims for Refund 800.852.5711
Collections
Business Entities
Collection Contact Center **888.635.0494**
OR
Corporations 916.845.7033
Exempt Corporations 916.845.7163
Partnerships 916.845.7165
Limited Liability Corporations (LLC) . 916.845.7166
Personal Income Tax
Practitioner Hotline 916.845.7057
Hotline Fax 916.845.6377
Collection Contact Center 800.689.4776
916.845.4470

Account Recovery and Resolution
Team (ARRT) Mail Stop A-411
PO Box 2952
Sacramento CA 95812-2952
ACD 916.845.7065 or **888.382.3707**
Fax 916.845.0566
Court-Ordered Debt Collections 916.845.4064
Court-Ordered Debt Collections
Franchise Tax Board
PO Box 1328
Rancho Cordova CA 95741-1328
Industrial Health and Safety
Debt Collections 916.845.7222
Industrial Health and Safety Collections MS A112
Franchise Tax Board
PO Box 1146
Rancho Cordova CA 95741-1146
Vehicle Registration Debt
Collections (DMV) **888.355.6872**
916.845.6872
Vehicle Registration Collections
Franchise Tax Board
PO Box 419001
Rancho Cordova CA 95741-9001

D

Decedents, General Information 916.845.3048
Deductible Dividends, Percent of 916.845.4138
Disclosure Section 916.845.3226
Dishonored Checks, Status of 800.338.0505

E

Economic & Statistical Research Bureau . . 916.845.3400
Tax Measurement Research Section . . 916.845.5986
Statistical Research Section 916.845.5273
Tax Policy Research Section 916.845.7103
Fax 916.845.5472
Education and Outreach 916.845.7565
e-Programs Customer Service 916.845.0353
e-file 916.845.0353
EFT 916.845.4025
Fax 916.845.0287
e-Programs Customer Service
Franchise Tax Board
PO Box 1468
Sacramento CA 95812-1468
Email: e-file@ftb.ca.gov
Equal Employment Opportunity 916.845.3652
Estate Income Tax Clearance Certificate . . 916.845.4210
Estates, General Information 800.852.5711
Exempt Organizations/Status/
Applying for 916.845.4171

Where to Call or Write

F

Federal and State Special Audit Section . . . 916.845.4028
Fax 916.843.2269
RAR/VOL MS F310
Franchise Tax Board
PO Box 1998
Rancho Cordova CA 95741-1998

Filing Enforcement Notice Information
Personal Income Tax 866.204.7902
Fax 916.855.5646
Business Entities Tax 866.204.7902
Fax 916.843.6169
Filing Enforcement Fax 916.855.5646
email: filing.enforcement@ftb.ca.gov

Financial Institution Data Match 916.845.6304
FIDM
Franchise Tax Board
PO Box 460
Rancho Cordova CA 95741-0460

Fraud (to report tax fraud)
Tax Informant Hotline 800.540.3453

Fraud Referral Report
ftb.ca.gov/aboutftb/txinform.shtml

H

Head of Household 800.555.4005
Homeowner and Renter Assistance
From within the United States 800.868.4171
From outside the United States 916.845.6600

I

Information Returns 916.845.6304
Innocent Spouse Program 916.845.7072
Innocent Joint Filer Program
Franchise Tax Board
PO Box 2966
Rancho Cordova CA 95741-2966

Installment Agreements 800.689.4776
Personal Income Tax 800.689.4776
916.845.4470
Business Entities Tax **888**.635.0494
916.845.7033

Interagency Intercept
From within the United States 800.852.5711
From outside the United States 916.845.6500

Investigations 916.845.4037
Involuntary Conversions, Ext./Time 800.852.5711

IRS Reporting/Tax Examination Change . . . 916.845.4028
Fax 916.843.2269
RAR/VOL MS F310
Franchise Tax Board
PO Box 1998
Rancho Cordova CA 95741-1998

J

Jeopardy Assessments 916.845.6175

L

Legal Rulings/Notices (requests for) 916.845.3306
Legal Division
Franchise Tax Board
PO Box 1720
Rancho Cordova CA 95741-1720

Legislation, Obtain a Specific Bill
leginfo.ca.gov
Legislative Bill Room
State Capitol Rm B-32
Sacramento CA 95814

Legislation, Policy/Administrative
Issues 916.845.4326

Letter of Good Standing (request for) 800.852.5711

Liens Program 916.845.4350
Fax 916.845.4389
PO Box 2952
Sacramento CA 95812-2952

M

Magnetic Tape Coordination 916.845.3778
Mortgage Interest Filing Enforcement 800.262.0512

O

Offers in Compromise 916.845.4787

P

Personal Income Taxes 800.852.5711
Political Reform Audit 916.845.4834
Power of Attorney (Fax) 916.845.0523
Power of Attorney
Franchise Tax Board
PO Box 2828
Rancho Cordova CA 95741-2828

Public Affairs 916.845.4800

Public Records Act 916.845.3226
Disclosure Office MS A181
Franchise Tax Board
PO Box 1468
Sacramento CA 95812-1468

Where to Call or Write

R

Real Estate Withholding Services and Compliance
Toll-free from the United States **888.792.4900**
Withholding Services and Compliance
Local or international
(not toll-free). 916.845.4900
Fax your forms 916.845.9512

Regulations
Administration/Status 916.845.3306

Research, Economic & Statistical – See Economic

Returns, Request for Copies (Prior Years)
Personal Income Tax 916.845.5375
Business Entity Tax 916.845.5116
Data Storage
Franchise Tax Board
PO Box 1570
Rancho Cordova CA 95741-1570

Revivor/Restoration 916.845.7033

S

S Corporation – Termination of
S Corporation Election 800.852.5711
Franchise Tax Board
PO Box 942857
Sacramento CA 94257-0540

Secretary of State
ss.ca.gov
Corporation Status 916.657.5448
Corporate Name Availability 916.657.5448
Corporate Officers 916.657.5448
Secretary of State
1500 11th Street
Sacramento CA 95814

Settlement Bureau 916.845.3364
Fax 916.845.4747
Settlement Bureau MS A270
Franchise Tax Board
PO Box 3070
Rancho Cordova CA 95741-3070

Small Business Liaison 916.845.4669
Fax 916.845.5047

Speakers' Bureau
(Requests for speakers) 916.845.7565
Email: speakersbureau@ftb.ca.gov
Speakers' Bureau
Franchise Tax Board
PO Box 520
Rancho Cordova CA 95741-0520

Suspended Corporation 916.845.7033

T

Tax Forms
Order forms by phone: 800.338.0505
Download from the Internet:

ftb.ca.gov

Mail: Tax Forms Request
Franchise Tax Board
PO Box 307
Rancho Cordova CA 95741-0307

Tax Informant Hotline 800.540.3453
ftb.ca.gov/aboutftb/txinform.shtml

Tax News
Email: taxnews@ftb.ca.gov
Tax News Editor
Franchise Tax Board
PO Box 2708
Rancho Cordova CA 95741-2708

Tax Practitioner Hotline 916.845.7057
Fax 916.845.6377

Tax Shelter Hotline 916.845.4300
Email: taxshelter@ftb.ca.gov
ftb.ca.gov/law/tax_shelter/hotline.shtml

Taxpayer Advocate 800.883.5910
Fax 916.843.6022
Taxpayer Advocate Bureau
Franchise Tax Board
PO Box 157
Rancho Cordova CA 95741-0157

Trusts, General Information 800.852.5711

V

Voluntary Disclosure Program 916.845.4476
Mail application to:

Using U.S. Mail:
STATE OF CALIFORNIA
VOLUNTARY DISCLOSURE
PROGRAM MS F180
FRANCHISE TAX BOARD
PO BOX 1779
RANCHO CORDOVA CA 95741

Using Private Express Mail Carriers such as Federal
Express, United Parcel Service, DHL:
STATE OF CALIFORNIA
VOLUNTARY DISCLOSURE
PROGRAM MS F180
FRANCHISE TAX BOARD
9646 BUTTERFIELD WAY
SACRAMENTO CA 95827

Where to Call or Write

Voluntary RAR Program 916.845.4028
Fax 916.843.2269
RAR/VOL MS F310
Franchise Tax Board
PO Box 1998
Rancho Cordova CA 95741-1998



Water's-Edge 916.845.3940
PO Box 1779
Rancho Cordova CA 95741-1779

Water's-Edge Elections/Termination 916.845.5568
PO Box 1779
Rancho Cordova CA 95741-1779

Withholding Services and Compliance
Toll-free from the United States **888.792.4900**
Local or international
(not toll-free). 916.845.4900
Fax your forms 916.845.9512
Email: wscs.gen@ftb.ca.gov
Withholding Services and Compliance
Franchise Tax Board
PO Box 942867
Sacramento CA 94267-8888