

SANTA CLARA COUNTY FIRE DEPARTMENT

2015 Annual Report



Mission Statement

The Santa Clara County Fire Department exists to protect the lives, property, and environment from fires, emergency incidents, and disasters through preparedness, prevention, education, and emergency response.

About County Fire

Santa Clara County Fire Department (County Fire) is an internationally accredited agency that serves over 226,700 residents and 128.3 square miles of territory within the communities of Campbell, Cupertino, Los Altos, Los Altos Hills, Los Gatos, Monte Sereno, Saratoga, and adjacent unincorporated areas.



Governed by the Santa Clara County Board of Supervisors, County Fire is divided into the following service divisions: Administration, Fire Prevention, Operations, Training, Personnel Services, Support Services, as well as the Office of Emergency Management and Community Education.

County Fire has approximately 280 employees. Daily 24-hour emergency response staffing consists of 66 firefighters and officers operating out of 15 fire stations with 19 pieces of apparatus and 3 command vehicles. The fire suppression force is augmented by 27 trained volunteer firefighters.

PARTNERSHIPS AND RESOURCE SHARING

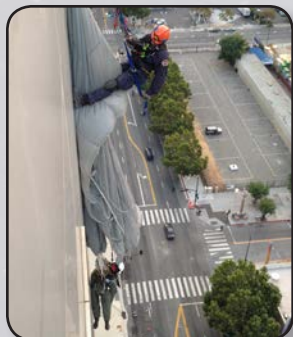
2015 Wildfire Season

County Fire deployed resources throughout California and Washington during the 2015 fire season. Allocated resources included strike teams as well as emergency management and specialized support personnel. Reserve apparatus were placed into service to maintain a high level of staffing at the local level.



Urban Shield

Urban Shield is a regional exercise that tests emergency response capabilities through specialized scenarios. County Fire's Hazardous Materials team took 1st place and the Urban Search & Rescue team placed 2nd in their respective disciplines.



PERFORMANCE MEASURES

Customer Service

Maintain a rating at or above 95%.
Result: 98%

Community Education

Make contact with 20% or more of the population served.
Result: 30%

Fire Prevention

Limit commercial fires to 4 per 1,000 occupancies inspected.
Result: 0.1 per 1,000

Limit hazardous materials responses to 1 per 100 permitted occupancies.
Result: 0.6 per 100

Emergency Response Times

EMS Calls: 90% of the time, a fire company with one paramedic arrives in under 8 minutes.

Result: In the metropolitan and urban areas, County Fire arrived in 7 minutes 28 seconds or faster.

Structure Fire Calls: 90% of the time, the first unit arrives in under 8 minutes.

Result: In the metropolitan and urban areas, County Fire arrived in 8 minutes 28 seconds or faster.

Structure Fire Calls: Establish OSHA firefighter safety standard "2-in/2-out" on structural fires in less than 9 minutes from dispatch of alarm at least 90% of the time.

Result: In the metropolitan and urban areas, County Fire established "2-in/2-out" in 12 minutes 8 seconds or faster.

Structure Fire Calls: Have an effective firefighting force on-scene in less than 15 minutes from dispatch of alarm at least 90% of the time.

Result: In the metropolitan and urban areas, County Fire established an effective response force in 15 minutes 6 seconds or faster.

Emergency Medical Services

Obtain return of circulation or shock rhythm on cardiac arrest patients in the field at least 15% of the time.

Result: 24%

911 dispatchers screen for pre-arrival instructions in at least 65% of EMS calls and provide instructions as warranted.

Result: 80%

Safety

Limit the number of reported job related employee illnesses and injuries to less than .33 per capita.

Result: .19

Finance

Receive a "Clean" opinion on audited financial statements and comply with generally accepted accounting standards including any new pronouncements.

Result: Successfully received a clean opinion from an outside CPA on District's comprehensive annual financial report and successfully implemented GASB Statement No.68, Accounting and Reporting for Pensions.

Limit employee usage of sick leave, including all protected leaves, to less than 50% of annual accrual rate.

Result: 32%

Statement of Revenues, Expenditures and Changes in Fund Balances Fiscal Year Ending June 30, 2015

REVENUES

Property taxes and assessments	\$64,270,557
Licenses and permits	703,390
Intergovernmental revenues	3,977,037
Use of money and property	226,491
Charges for services	26,821,156
Miscellaneous revenues	1,062,484
Sale of capital assets	18,124
TOTAL REVENUES	97,079,239

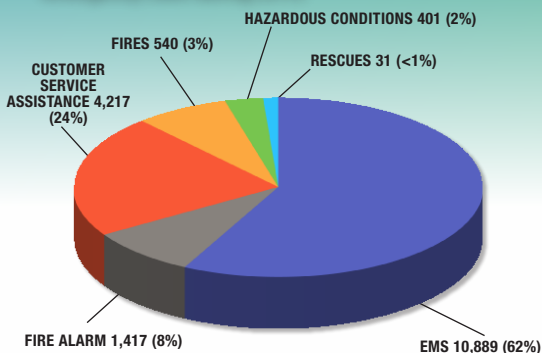
EXPENDITURES

Public protection	
Salaries and benefits	73,425,473
Services and supplies	6,855,553
City-provided services	5,719,511
Other charges	696,781
Capital outlay	5,499,551
Debt service - principal	290,000
Debt service - interest	42,850
TOTAL EXPENDITURES	92,529,719

Excess (Deficiency) of Revenues Over Expenditures	4,549,520
Fund Balance, Beginning	33,559,852
Prior Period Adjustment	1,783,598
Fund Balance, Beginning, as restated	35,343,450
Fund Balance, Ending	\$39,892,970

CALLS FOR SERVICE

County Fire responded to 17,495 emergency calls during 2015.



Santa Clara County Fire Department
14700 Winchester Boulevard
Los Gatos, California 95032
Phone: (408) 378-4010
www.sccfd.org

Fire Photos provided courtesy of: Craig Allyn Rose Photography | www.emergencyphoto.com

COUNTY FIRE TRANSFORMING LIVES

County Fire transforms lives by actively participating in the community.

Fire Explorer Post #553

County Fire hosted a "High School Explorer Exposition" that provided 27 students the opportunity to get hands-on fire service experience. This event resulted in 11 candidates applying to become a fire explorer for Explorer Post 553.

The explorer program provides youth the skills and training necessary to transition into volunteer firefighter or full-time career firefighting positions.



Community Toy Program

County Fire participated in local community toy programs by collecting toys at fire stations during the holidays.

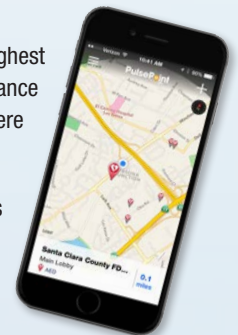
Balls, books, and crafts were just some of the toys that were provided to over 2,500 local children of economically disadvantaged families.

Find the AED Contest

County Fire launched a "Find the AED" contest. Using the PulsePoint application, community residents competed to locate and submit the highest number of unregistered automated external defibrillators (AED) for a chance to win an Apple Watch. Through the contest, a total of 100 new AEDs were located throughout County Fire's jurisdiction.

The PulsePoint registry gives professional first responders and citizens responding to PulsePoint alerts the ability to quickly find and use AEDs during cardiac emergencies.

Download the free PulsePoint app on your smartphone, click on the agencies section, and search for "Santa Clara CFD".



Giving Back

County Fire participated in Breast Cancer Awareness Month and the County of Santa Clara's Combined Giving Campaign. During October, personnel wore pink uniforms to bring awareness and raise funds in the battle against breast cancer. In 2015, employees contributed \$120,000 to charitable organizations and non-profit agencies that serve our communities through the Combined Giving Campaign.

Fire Chief's Message

I am pleased to provide to you Santa Clara County Fire Department's 2015 Annual Report. The focus for 2015 was to transform lives in the community through the important events and programs we manage. We continually look to the future for opportunities to become more involved. The men and women of Santa Clara County Fire Department are grateful to be a part of this community.



Kenneth R. Kehma