



BERKELEY

RENT STABILIZATION BOARD

2125 MILVIA STREET, BERKELEY CA 94704

2016 GUIDE

to
Berkeley's
Rent
Stabilization
Program



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RENT CONTROL & EVICTION PROTECTION



BERKELEY

Guide to Berkeley's Rent Stabilization Program – Rent Control & Eviction Protection

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Information contained in this booklet is accurate as of the time of printing (January 2016). Please check with the RSB staff to confirm accuracy at the time you use this booklet. The City of Berkeley website usually has the most up-to-date published information. Throughout this booklet, links to further information on the website are noted with *bold italic type*. Most forms can be downloaded from the website. Items noted in italics refer to *regulations, ordinances, or state laws*.

Contact us – we're here to help!

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This guide is published to help landlords, tenants, property managers, Realtors, and potential rental property owners understand how rent stabilization works in Berkeley. It explains the basic provisions of Berkeley’s rent control law and certain state laws relating to rental housing. The information in this guide is not a substitute for legal advice.

Purpose of this Guide

Generally, Berkeley’s rent control law governs: rent levels; changes to existing rent levels based on changes in space, services, number of occupants, or a rental unit’s condition; security deposit interest; and good causes to evict. The local law does not address many other aspects of landlord-tenant relationships, such as privacy rights and noise complaints. On our website (www.cityofberkeley.info/rent) go to **Other Sources** for listings of other organizations and resources for help resolving these kinds of problems.

In June 1980, Berkeley residents passed the City’s comprehensive rent stabilization law, known as the Rent Stabilization and Eviction for Good Cause Ordinance. (*Berkeley Municipal Code Chapter 13.76.*) The Ordinance regulates most residential rents in Berkeley, provides tenants with increased protection against unwarranted evictions and is intended to maintain affordable housing and preserve community diversity.

OVERVIEW

The local law

The Rent Stabilization Board, composed of nine elected commissioners, enacts regulations, hears petition appeals and administers a program to carry out the Ordinance. Rent Board staff provide information and counseling to landlords and tenants, calculate and certify rent ceilings, conduct administrative hearings and issue decisions on landlord and tenant rent adjustment petitions, collect registration fees, and maintain a database of registered rental units. Owners of rental property covered by the Ordinance pay annual registration fees to the Rent Board. These fees fund the program.

In 1995, the California legislature passed the Costa-Hawkins Rental Housing Act, which suspends rent control following a qualifying vacancy and reinstates it for a new tenancy. (*Civil Code section 1954.50, et seq.*) After a three-year phase-in, full “vacancy decontrol” took effect, allowing owners to set a market rent for most tenancies beginning on or after January 1, 1999. Owners must register new rents with the Rent Board and may increase those rents for a sitting tenant only by the annual general adjustment, or by an individual rent adjustment granted through the Board’s petition process.

State law now affects local rent control

REGISTRATION

Landlords must register rental units by filing forms and paying fees

Requirement to Register

Most residential rental units in Berkeley are covered by the Rent Stabilization Ordinance.

Owners of rental property covered by the Ordinance must file an Initial Registration Statement that lists each unit's base year or initial rent and housing services included in the rent. Owners must also pay an annual registration fee for each unit. (*Regulation 801.*) The fee is due July 1st of each year.

For each tenancy beginning on or after January 1, 1999, owners must file a Vacancy Registration (VR) form that includes the current rent, the number of occupants, and the housing services provided. (*Regulation 1013 (K).*) (There is no fee for filing a VR form.)

When the status of a rental unit changes from exempt to covered or the reverse, the owner must file an Amended Registration Statement within 60 days of the change and pay prorated registration fees that may apply. (*Regulation 803.*)

A residential **rental unit** is a dwelling unit with permanent provisions for living, sleeping, eating, cooking, and sanitation (*Regulation 403(A)*). Rental units are most often found in duplexes and apartment buildings. But in a **rooming house**, defined as a property that has at least five rooms rented to five individuals under separate leases, each room is a rental unit. Rooming houses are typically found in single-family dwellings. In multi-unit properties, however, if one of the units has at least four bedrooms that are rented separately, each of those bedrooms is a unit that must be registered. (*Regulations 403(B), 403.5.*)

Exemptions

Some rental units are exempt from some or all provisions of the Rent Stabilization Ordinance. (*B.M.C. section 13.76.050.*)

Partially Exempt

Owners of the following types of units must pay interest on security deposits and have good cause to evict, but they are not required to register the units and their rents are not controlled.

- Rental units owned by the Berkeley Housing Authority.
- Units leased to tenants assisted under the Section 8 or the Shelter Plus Care Programs, or similar federal rent subsidy programs, but only if the rent does not exceed an "authorized Payment Standard." (Contact the Rent Board for more information.)
- Rental units constructed after June 30, 1980, as long as the units were not created by rehabilitation or conversion.

- Units owned by non-profit organizations, rented to low-income tenants, and covered by an agreement with a government agency that controls the unit's rent levels, except for units rented by tenants who occupied the unit before the non-profit group bought the property.

- *Single-family residences* first covered by the Ordinance on or after January 1, 1996.

- *Single-family residences* re-rented on or after January 1, 1996, unless: (1) the landlord evicted the prior tenant for owner-occupancy or by changing the terms of tenancy; (2) the landlord receives a financial contribution from a public entity in exchange for reducing the rent; or (3) the unit contains serious, cited code violations that have been outstanding for at least 6 months. (*Regulation 508.*)

Note: A *single-family residence* is defined as a unit that can be sold separately from the title to any other dwelling unit, and includes condominiums that the original owner has sold separately to a buyer for value. (*Regulation 508.*) But a single-family home rented as a **rooming house**, discussed above, must be registered.

Owners of units in a facility leased or owned by a non-profit group to operate a treatment, recovery, therapy, sanctuary or shelter program, where the units are provided as part of the client's participation in the program, are covered only by the Ordinance's good cause for eviction provisions.

Completely Exempt

These units are exempt from all aspects of the Rent Ordinance.

- Rental units on a two-unit property where one unit was owner-occupied on December 31, 1979, **and** one unit is currently owner-occupied. "Owner-occupied" means the unit was the principal residence of an owner of record of at least a 50 percent interest, both on December 31, 1979, and when the exemption is claimed.
- Rental units where the tenant shares kitchen or bath facilities with an owner of record who holds at least a 50 percent interest and maintains his or her principal residence there.
- Rental units owned by a government agency (except the Berkeley Housing Authority); units rented primarily to transient guests for less than 14 consecutive days; non-profit cooperative housing owned and controlled by the residents; rental units in a hospital, skilled nursing facility, home for the aged, and the like; units rented by certain institutions of higher learning to its faculty, staff or



Registering property is easy—drop by our downtown Berkeley office, call to have forms mailed to you, or download forms from our website.

"Rental unit" and "rooming house" defined

The Rent Ordinance doesn't apply to all rental units.

What to do if exempt status is questioned

students. (See *B.M.C. section 13.76.050* or contact the Rent Board for more detail about these exemptions.)

An owner can get an official determination of a unit's status by making a written request to the Rent Board. The Board will issue a written determination, which the owner may challenge by filing a *Petition to Determine Exempt Status*. (*Regulation 521*.)

A tenant may file a *Petition for Rent Withholding for Failure to Register* if he or she reasonably believes the property is not exempt or not properly registered. (*Regulation 1501*.)

Consequences of Failing to Register

- Owners may be unable to evict tenants. (*B.M.C. section 13.76.130 C*.) (Decisions on eviction lawsuits are issued by a state court judge and not by the Rent Board.)
- Owners may be ineligible for all or part of an annual general adjustment. (*Regulation 1100*.) (See p. 6.)
- Owners may be assessed late payment penalties. (*B.M.C. section 13.76.080 F*.)
- Tenants in a covered unit may petition the Board for authorization to withhold rent until the unit is registered. (*Regulation 1501*.)
- A landlord petition for a rent increase will not be accepted unless the affected property has been properly registered for 30 days. (*Regulation 1206*.) If during the petition process registration is found to be incomplete, any decision awarding a rent increase will be delayed until the owner has properly registered. (*Regulation 1277*.)

Berkeley Business License Required for Most Landlords

Owners of properties containing three or more dwelling units must obtain a City of Berkeley Business License and pay an annual license fee, which is separate from the Rent Board registration fee. Contact the city's Customer Service Center at (510) 981-7200 for more information. (*Other laws affecting landlords and tenants are listed on pp. 22-23*.)

Calculating the Lawful Rent Ceiling

Every residential rental unit in Berkeley covered by rent control has a **lawful rent ceiling**. This is the maximum amount of rent that a landlord may charge for the use or occupancy of the unit and any associated housing services included in the rent, such as furnishings, parking or laundry facilities. Rent is not limited to money, but includes the fair market value of any goods or services that are provided to a landlord in place of money.

Before January 1, 1996: Lawful rent ceilings and housing services remained controlled even during vacancies. For units that have not had a vacancy since January 1, 1996, the lawful rent ceiling is the **base rent** (usually, the May 31, 1980 rent) plus increases the Board approves after that. (*B.M.C. section 13.76.100*.)

The **base rent** includes all housing services provided when that rent was established. Any change in housing services from those provided in the base year or at the beginning of the tenancy under a rental agreement is grounds for an adjustment of the lawful rent ceiling. (See Landlord IRA Petitions and Tenant IRA Petitions, below.)

Since January 1, 1996: Landlords have been allowed to set the **initial rent** for most new tenancies beginning on or after January 1, 1996, although the amount was limited through December 31, 1998. Since January 1, 1999, landlords have been allowed to set the initial rent at market unless the new tenancy follows a non-qualifying vacancy.

The initial rent becomes the new rent ceiling, which may be changed only with the Board's authorization. Any change in housing services from that provided at the beginning of the tenancy is grounds for an adjustment of the lawful rent ceiling.

Non-qualifying vacancies. A landlord may not establish an initial rent if the prior tenancy ended after the landlord:

- Served a 30-day notice of termination (except for some tenancies terminated for owner-occupancy before December 31, 1994 – contact a housing counselor for more information);
- Changed the terms of the tenancy, except a lawful increase in the amount of rent or fees. (If a tenancy ends within twelve months of a landlord-imposed change in the terms of the lease, the change in the terms of the tenancy is presumed to be the cause of termination);
- Engaged in harassment or other acts prohibited by law, or that constitute constructive eviction or a breach of the covenant of quiet enjoyment (verbal or physical abuse or intimidation, threats to evict, and failing to make necessary repairs are examples of harassment);
- Was cited by a government agency for serious health, safety, fire, or building code violations (except those caused by disasters) that remained uncorrected for more than 60 days before the vacancy;
- Opted out of a federal Section 8 contract entered into **before** January 1, 2000, and the new tenancy begins less than three years from the date the contract ended;

The rent ceiling is calculated differently for pre- and post-1996 tenancies.

A landlord may not always be allowed to set a new initial rent

Not registering can cause problems

Landlords are subject to other requirements

RENT LEVELS

Every covered unit has a rent ceiling

- Opted out of a Section 8 contract entered into **on or after** January 1, 2000, **and either:** the contract lasted less than one year, **or** the tenancy already existed before the Section 8 contract was created.

(References: *Civil Code section 1954.53* and *Regulation 1013(B)*.)

File a petition if eligibility to set an initial rent is in question

Landlords or tenants can file a **Petition to Determine Eligibility to Set Initial Rent** (*Regulation 1018*) if there is a question about whether a vacancy was “qualifying”; if it was not, the landlord may not set a new initial rent for the next tenancy. This petition can also be used to determine whether the last “original occupant” has vacated the unit and thus provided an opportunity for the landlord to set a new rent. (See “Partial Turnovers in Tenancies” below.)

You can search the Rent Board’s database on our website to find an apparent rent ceiling for residential units subject to rent control. To find out how to have a rent ceiling **certified**, see Certification of Rent Ceilings, below.

Rents are controlled only for a tenant’s primary residence

Tenants “Not In Occupancy” are not protected by rent ceiling controls. Only a tenant who lives in a unit as his or her primary residence remains protected under the Rent Ordinance. Rental units that are kept mainly as a second residence, such as a pied-a-terre or vacation home, or mainly for non-residential purposes (such as storage, commercial or office use) are not rent-controlled. A landlord who seeks a Rent Board decision that the tenant does not occupy the unit as a primary residence may file a **Petition for the Determination of Occupancy Status**. (*Regulations 524 and 525*.)

Rent Ceiling Increases

Rent ceilings can be increased in two ways

Rent ceilings may be increased by annual general adjustments or by amounts granted in an Individual Rent Adjustment (IRA) petition.

Annual General Adjustments (AGAs)

Each January 1, rent ceilings are increased by the annual general adjustment, which, since 2005, is 65 percent of the percentage increase in the Consumer Price Index for the metropolitan area. By October 31 of each year, the Board publicizes the amount of the AGA that goes into effect the following January 1st. (*B.M.C. section 13.76.110*.)

No petition is needed to increase the rent ceiling by an AGA

A landlord must be in compliance with the Ordinance and Regulations before raising the rent by the AGA amount. This means that:

- The property is registered; in other words, the required forms have been filed and no fees or penalties are owed,

- The rent charged is no more than the lawful rent ceiling, and
- The unit has no serious repair problems or outstanding housing code violations.

A landlord must give a tenant at least 30 days’ written notice of the increase, in the format required by the Board’s AGA Order. If a tenant has a fixed-term lease, the landlord will have to wait until the lease term expires to impose the AGA (unless the lease allows the increase). AGAs granted since 1981 are listed on p. 25.

Since 2000, landlords have not been granted AGAs for units for which they set an initial rent during the previous calendar year. Those AGAs may not be imposed in later years, either. For instance, a landlord is permanently ineligible to impose the 2013 AGA for a unit that had an initial rent established in 2012.

Registration Fee Pass-throughs

Since 2005, the Board has allowed landlords to pass through a part of the registration fee to tenants who have occupied their units since before 1999. This is approved annually. Landlords must use a Board-approved form or language for the notice that they give tenants before imposing this increase, and landlords must submit a copy of the notice to the Board. This pass-through does not become a part of the permanent rent ceiling. Some low-income tenants may be eligible for reimbursement of the pass-through from the Board; contact a housing counselor for assistance.

Landlord Individual Rent Adjustment (IRA) Petitions

Landlords may petition the Rent Board for rent ceiling increases on the following grounds:

- Increase in number of tenants from that allowed in the unit or actually residing in the unit with the landlord’s knowledge between June 1, 1979 and May 31, 1980; or, for tenancies beginning on or after January 1, 1999, from that allowed at the beginning of that tenancy. (*Regulation 1270*.)
- Increase in living space or housing services from those existing on May 31, 1980, or; for tenancies beginning on or after January 1, 1999, from those existing at the beginning of the tenancy. (*Regulation 1269*.)
- Historically low rent (HLR). (*Regulation 1280*.)
- Capital improvements. (*Regulation 1267*.)
- Adjustment or maintenance of net operating income (fair return). (*Regulation 1262, Regulation 1264*.)
- Restoration of AGAs. (*Regulation 1278*.)



Individual rent ceiling increases must be approved through the petition process

- No units on a property have had a vacancy increase since December 31, 1998. (*Regulation 1282.*)

With vacancy decontrol in effect, there is less emphasis on obtaining rent increases through the IRA petition process. Also, in capital improvements petitions, vacancy increases often offset rent increases that a landlord would be eligible for. Landlords should contact a housing counselor for help in determining their eligibility.

Rent Ceiling Decreases

Tenants may petition to decrease the rent ceiling

Tenant Individual Rent Adjustment (IRA) Petitions

Tenants may petition the Rent Board to reduce the rent ceiling, and do so most often because of **housing code violations, habitability problems, or a decrease in living space or housing services.** (*Regulation 1269.*) The petition process can be used to obtain rent reductions to compensate for such problems and to motivate a landlord to correct physical defects or restore space or services. Other grounds for filing a tenant IRA petition are:

- Illegally high rent, unrefunded security deposit (*Regulation 1271*), and unpaid security deposit interest (*Regulation 702*).
- Substantial deterioration of the unit, or failure of the landlord to provide adequate services, or failure of the landlord to provide services agreed to by the parties in their initial agreement, written or oral. (*Regulation 1269.*)
- Reduction in the number of tenants allowed in the unit from the number allowed on May 31, 1980, or, for tenancies beginning after January 1, 1999, from the number allowed at the beginning of the tenancy. (*Regulation 1270.*)

Hearings

Most petitions are decided after a hearing

After a petition is filed, the opposing party has a limited time to submit an objection to the petition. If no objection is filed and a hearing examiner can issue a decision without testimony, the petition will be decided administratively, without a hearing. In most cases, a hearing is held, in which an impartial hearing examiner takes testimony and receives written evidence from both sides. In either case, the hearing examiner will issue a written decision granting or denying rent ceiling increases or decreases. A hearing examiner's decision may be appealed to the nine-member Rent Board.

Instead of having the hearing examiner decide the petition, the parties may negotiate and reach a settlement agreement resolving the issues. If this occurs, the hearing examiner will write up the settlement as a decision pursuant to agreement, which is not appealable. For more information and to review and download petition forms, go to *Petitions and Forms* on our website. IRA

petitions and hearing procedures are governed by *B.M.C. section 13.76.120* and *Chapter 12* of the Regulations.

Certification of Rent Ceilings

Rent ceilings that have been certified or determined in a final Board decision on a petition may not be changed retroactively unless there is evidence of intentional misrepresentation or fraud.

Rent ceilings for the majority of Berkeley's registered rental units were certified in 1987. A previous rent ceiling certification is usually irrelevant for any unit that has had a vacancy since January 1, 1996, due to vacancy decontrol.

A landlord or a tenant of a unit for which the rent ceilings have not been certified, or who wishes to have the subsequent rent ceilings certified, may file a **Request for Certificate of Permissible Rent Levels.** In most cases, staff issues a certificate within five business days of the request.

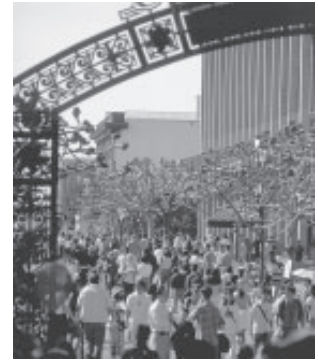
A landlord or a tenant may challenge a Certificate by filing a petition appealing the Certificate. Go to *Petitions and Forms* on our website for more information and forms.

Subletting Generally

To sublet or sublease is to rent part of the unit to another person for all or part of the lease term, or to rent all of the unit to another for a portion of the lease term. Thus, a sublet exists where the original (or "master") tenant takes in a roommate whose name is not on the lease and who pays rent to the master tenant, or where the master tenant rents the unit to another during the master tenant's absence. A master tenant remains obligated to the landlord to comply with the lease requirements. **A master tenant who takes in a roommate may not charge more than an amount substantially proportional to the space occupied by the subtenant (*Regulation 1003(C)*), and a master tenant subletting the entire premises may not charge a subtenant more than the rent the master must pay the landlord (*Regulation 1003(B)*).**

A tenant may sublet a unit if the lease does not specifically prohibit it. If the lease says that subletting is allowed subject to the landlord's approval, the landlord may refuse consent only when he or she has a reasonable objection to the proposed subtenant. The proposed subtenant's financial responsibility or rental history are examples of reasonable objections.

Caution: Where a lease specifically prohibits it, a non-occu-



University students account for a significant portion of Berkeley's renters.

SUBLETTING AND REPLACING ROOMMATES

Master tenants are limited in what they may charge subtenants



Registered South Berkeley triplex.

pying master tenant’s subletting of the entire premises may be a violation of the lease and grounds for eviction. If you have questions about whether a lease allows this type of subletting, you should seek legal advice.

Replacement Tenants

A landlord generally must let an original tenant replace a roommate who was allowed under the lease. If the lease requires the landlord’s approval of a sublet, the landlord may object to a replacement tenant only if the landlord has a reasonable basis to do so. If a landlord unreasonably objects to replacing a vacating roommate, the remaining tenant may petition the Board for a rent reduction. (See *Regulation 1270(C)*.) A landlord does not have good cause to evict a tenant who replaces a roommate without the landlord’s consent if the landlord unreasonably withholds consent to a subtenant, the tenant remains in the unit, and the number of occupants in the unit does not exceed the number originally allowed by the rental agreement, or the Board’s regulations, whichever is greater. (*B.M.C. section 13.76.130.A.2.*) A landlord who forces remaining tenants to move out by refusing to allow a replacement roommate is not entitled to set an initial rent for the next tenancy, because the vacancy was not voluntary.

Partial Turnovers in Tenancies —

When a Vacancy Increase May Be Imposed

A common question is when may a landlord set a new initial rent under Costa-Hawkins where several tenants rent a unit together, who are gradually replaced over time by new roommates, never leaving the unit entirely vacant. New roommates are considered subtenants of the original occupants **as long as they do not sign a lease or rental agreement with the landlord**, and the landlord may increase the rent when the unit is occupied only by subtenants who did not live there before 1996. Thus, a landlord may set a new initial rent by giving proper written notice if: (1) there has been a complete turnover of original occupants; (2) none of the remaining occupants lawfully resided in the unit before January 1, 1996; (3) none of the remaining occupants has signed a lease or rental agreement with the landlord; **and** (4) the landlord has not accepted rent after receiving written notice from the last original occupant that he or she has moved out or will be moving out permanently. (*Regulation 1013(O)*.) (If the subtenants hide the fact that the last original occupant has moved out permanently, the landlord’s acceptance of rent does not preclude the landlord from implementing a vacancy increase.) The landlord can defer a vacancy rent increase for up to six months after receiving written notice of the last original occupant’s departure, by agreeing in writing with the

When roommates are replaced over time, the rent can be re-set when all “original occupants” have moved out

remaining tenants to do so.

When the landlord lawfully sets a new initial rent, the tenants at that time become a new set of “original” occupants to which the same rules regarding a vacancy increase will apply. The landlord should file a Vacancy Registration form to report that new initial rent.

Under *Regulation 1013(O)(5)*, when a landlord rents a unit and places only one tenant’s name on the lease, but authorizes more than one tenant to occupy the unit, **all** tenants who occupy the unit within one month, with the landlord’s express or implied permission, are considered “original occupants.” This covers situations where a landlord accepts a group of new tenants, but has only one of them sign the lease; and where a landlord has a lease with a single master tenant, who is allowed to sublet to several roommates. In either case, the landlord cannot raise the rent simply because the signing tenant or master tenant moves out permanently.

State Law Regarding Security Deposits

Security deposit defined. Residential security deposits are regulated by state law (*Civil Code section 1950.5*) and are defined as any payment, fee, deposit or charge, that is imposed at the beginning of the tenancy as an advance payment of rent, or to be used for recovering rent defaults, repairing damages caused by the tenant, or cleaning. This does not include an application or screening fee. Money paid as the first month’s rent isn’t considered a security deposit, but money paid in excess of the first month’s rent (including what is called “last month’s rent”) is considered part of the deposit. Generally, a security deposit may not exceed two times the monthly rent for an unfurnished unit or three times the monthly rent for a furnished unit. **It is unlawful for a lease or rental agreement to make a security deposit non-refundable.**

Deductions from deposit. A landlord may deduct from a tenant’s security deposit only the amount that is **reasonably** necessary to: (1) cover rent defaults, (2) repair damages a tenant or a tenant’s guest caused other than normal wear and tear, (3) do necessary cleaning (for tenancies starting after January 1, 2003, defined as the amount of cleaning needed to return the unit to the same level of cleanliness as at the beginning of the tenancy), and (4) if allowed by the lease, cover the cost of restoring or replacing personal property (including keys) or furniture, excluding ordinary wear and tear.

At a reasonable time after either party gives notice that the tenancy is being terminated, or before the lease expires, the landlord **must** notify the tenant in writing of his or her right to re-

SECURITY DEPOSITS— STATE AND LOCAL LAW

State law defines what a security deposit is, legitimate deductions, and procedures for claiming deductions



Landlords must inform tenants of their right to an initial inspection

quest an initial inspection of the unit and to be present at the inspection. The purpose of the inspection is to identify needed cleaning for the tenant to perform before moving out so as to avoid deductions from the security deposit. If an inspection is requested, it should occur at a mutually agreed upon time no earlier than two weeks before the tenancy is to end. If a time cannot be agreed upon, the tenant may either cancel the inspection or allow the inspection to proceed in his or her absence. The landlord must give 48 hours' prior written notice of the inspection, unless the tenant waives this requirement in writing.

Immediately after the inspection, the landlord must provide the tenant with an itemized list of repairs and cleaning that need to be done to avoid authorized deductions. This statement must include the text of Civil Code section 1950.5, subdivision (b) (setting forth authorized deductions from the security deposit, listed above). The tenant may then, before the end of the tenancy, address the identified problems. The landlord may use the deposit for authorized deductions that were itemized in the statement but not cured, arose after the initial inspection, or were not identified during the inspection because they were concealed by the tenant's belongings.

The deposit and an accounting must be sent no later than 21 days after the tenant leaves

Within 21 days after the tenant (or tenants) leave the unit vacant,¹ the landlord must (1) furnish the tenant with a written statement itemizing the amount of, and purpose for, any deductions from the security deposit; and (2) return any remaining portion of the deposit to the tenant. Beginning in 2013, after either party has given notice to end the tenancy, a landlord and tenant may agree that the landlord may electronically deposit the security deposit refund into the tenant's bank and that the landlord may email the statement of any deductions to the tenant.

Landlords must document certain expenses

If more than \$125 is deducted from the deposit for cleaning and repairs together, the landlord must attach to the itemized statement copies of documents showing the landlord's charges and costs to clean and repair the unit. If the landlord or his or her employee did the work, the statement must describe the work performed, the time spent, and the reasonable hourly rate charged. If another person or company did the work, the landlord must provide their name, address, and telephone number, and a copy of their bill, invoice or receipt for the work. A deduction for materials or supplies must include a copy of a bill, invoice or receipt.

The tenant may give up the right to the documentation re-

¹ Where several roommates live together and have paid a deposit, the landlord is not required to return the deposit until the unit is returned to the landlord vacant.

quirement in writing, but even so, the tenant may, within 14 days of receiving the landlord's itemized statement, request any omitted documentation, and the landlord must provide it within 14 days of receiving the request.

If, within 21 days of the unit being vacated, necessary repairs cannot reasonably be completed, or if a service provider does not make the documentation available, the landlord may deduct an amount based on a good faith estimate of the charges, and provide the required documentation within 14 days of completing the repairs or obtaining the documentation.

All mailings to the tenant after the tenancy ends must be sent to the tenant's new address. If the tenant did not furnish a new address, the mailings must, by law, be sent to the tenant at the vacated address. Therefore, to avoid the risk that the deposit is not forwarded from the old address to the new, tenants are urged to leave the landlord a new address when moving.

A tenant who does not receive the refund and accounting within 21 days, or disputes the amount claimed by the landlord, may sue the landlord for the disputed amount (in **Small Claims Court** if the amount is less than \$10,000) and up to twice the amount of the deposit for the "bad faith retention" of (i.e., the unreasonable refusal to return) any security. In court, the landlord has to prove that the amounts retained were reasonable.

Alternatively, a tenant may file a petition with the Board to recover the amount allegedly owed. (Go to *Petitions and Forms* for more information.) Each forum has its advantages and drawbacks. Unlike small claims court, there is no fee to file a petition, and a Rent Board hearing is less formal than a court proceeding. However, if a landlord refuses to comply with a Rent Board hearing examiner's decision ordering a security deposit refund, the tenant will have to go to court to enforce the Rent Board's decision. Also, the Rent Board is not authorized to award damages for "bad faith retention" of the security deposit.

A tenant may also consider using the Rent Board's **mediation** services, which will occur only if the landlord agrees. Rent Board staff will act as a neutral third party to help the tenant and landlord reach a mutually acceptable resolution.

Effect of sale on deposit. A landlord who sells a rental property must either: 1) transfer the deposit to the new landlord; or 2) return the deposit to the tenant.

In either case, the selling landlord may deduct any proper amounts, and must supply the tenant with an itemized accounting of the deductions and the supporting documentation described above. If the seller transfers all or part of the

Increases in the deposit rarely allowed

Tenants should leave a forwarding address

Tenants have options if they do not receive or dispute the refund or accounting

A deposit should remain accounted for if the property is sold

deposit to the new landlord, the seller must also notify the tenant of the transfer, and the new landlord's name, address, and telephone number. All notices must be sent to the tenant by first-class mail or personal delivery. If the deposit is not refunded or transferred, both the former and current landlords are responsible to the tenant for the whole amount.

Berkeley Law Regarding Security Deposits and Interest on Deposits

The sections of the Rent Stabilization Ordinance and the Regulations governing interest on security deposits (*B.M.C. section 13.76.070; Regulations 701-706*) apply to all units that are required to be registered. They also apply to some units that do not have to be registered with the Board: those constructed after 1980, single-family residences described in *Regulation 508*, units owned or leased by the Berkeley Housing Authority, and units rented to federal Section 8 participants.

Landlords hold security deposits for the tenant's benefit. Each December, landlords must return interest accrued through October 31st of the year, through either a cash payment or a rent rebate.

For interest accrued after November 1, 2013, interest is calculated using the 12-month average of the average rates of interest offered on six-month certificates of deposit (CDs) by commercial banks located in Berkeley ("Berkeley rate").

For interest accrued prior to November 1, 2013, landlords may choose either the Berkeley rate or the average yield rate for six-month CDs as reported by the Federal Reserve Board. (The Berkeley rate is generally lower than the Federal Reserve rate.) A landlord who chooses the Berkeley rate must furnish the tenant and the Rent Board the identity of the bank account on an approved form.

After the tenant has moved out, a landlord must pay the tenant the balance of any interest accrued at the average monthly rate from the prior November 1st to the departure date (along with the appropriate part of the security deposit).

The Rent Board publishes the annual interest rates, as well as each month's applicable move-out interest rate, on its website. Security deposit calculators can also be found on the website.

A tenant who has not received a refund of security deposit interest by January 10 for any prior years may, after giving the landlord 15 days' advance written notice of intent to do so, deduct the interest from rent. The tenant may deduct at the rate of 10 percent simple interest for the immediately preceding year, and at the Federal Reserve rate for any years before that. The landlord may instead refund the interest at the appropriate rates

before the deduction is to be made. (*Regulation 704.*)

Landlords may not increase the amount of the security deposit for any tenant during the term of the tenancy, even if the rent ceiling increases during the term. (*Regulation 705.*) A "pet" exception applies when the landlord lets a tenant have a pet in the unit, when pets were previously forbidden. Nonetheless, the total deposit held still cannot exceed two times the monthly rent for an unfurnished unit and three times the rent for a furnished unit.

Proceed with Caution

Evictions are governed mainly by state law, but the Rent Stabilization Ordinance imposes additional requirements. Evictions are complex proceedings. A landlord must follow state and local law to the letter to successfully evict a tenant. Furthermore, a landlord's failure to follow certain procedures may entitle a tenant to substantial damages. Rent Board counselors are available to help parties understand their rights and responsibilities, **but they do not provide legal advice to landlords or tenants regarding eviction proceedings in court. Landlords and tenants are strongly urged to obtain legal advice before filing an eviction action or contesting an eviction attempt.** Consult the *Other Sources* page on our website for referrals and publications.

Eviction Checklist – Local Requirements

The Ordinance adds the following requirements to state law procedures for evictions (see *B.M.C. section 13.76.130 B, C and D*):

In the notice to quit or notice of termination, and in the summons and complaint (the lawsuit to evict):

- The landlord must specify one or more of the good causes for eviction listed below.
- The landlord must allege compliance with *B.M.C. section 13.76.080* (registration) for all covered units on the property (compliance means that all registration fees are paid and all registration forms are completed and filed), and with *B.M.C. section 13.76.110* (lawful rent levels).
- The landlord must allege substantial compliance with the implied warranty of habitability (no serious repair problems) for all covered units on the property.

The landlord must file with the Rent Stabilization Board a copy of the notice to quit or notice of termination, and of the summons and complaint, within ten days of the date they are given to the tenant(s).

Good Cause Required

The "good cause for eviction" sections of the Ordinance

Local law requires payment of interest on deposits

Find interest rates on our website

Tenants have a self-help remedy if interest isn't paid

EVICTIIONS

Proceed with caution!

There are additional requirements for Berkeley landlords

Protected tenants may be evicted only for one of the “good causes” in the Rent Ordinance

(*B.M.C. section 13.76.130*) apply to most rental units in Berkeley, including some units that are exempt from registration with the Board or from rent ceiling controls, such as: those constructed after 1980, single-family residences described in *Regulation 508*, units owned or leased by the Berkeley Housing Authority, and units rented to federal Section 8 participants.

“Good cause” is any one of the following:

1. The tenant fails to pay rent that the landlord is legally entitled to, after receiving a notice to pay or move out within a period of at least three days (also known as a 3-day Notice to Pay or Quit).

2. After a written request to stop the violation, the tenant continues to violate a material term of the original rental agreement or a new provision that was mutually and voluntarily agreed to. However, a landlord may not evict a tenant for violating a subletting prohibition if: 1) the landlord has unreasonably withheld consent to the subtenancy; 2) the tenant still lives in the unit; and 3) the number of total occupants does not exceed the number originally allowed by the rental agreement or the Board’s regulations, whichever is greater.

3. The tenant willfully causes or allows substantial damage to the rental unit to occur, and refuses to pay or make adequate repairs after being asked in writing to do so.

4. When a fixed-term lease expires, the tenant refuses to sign a new lease that is substantially identical to the expired one.

5. The tenant continues to disturb the peace and quiet of other occupants after receiving a written request to stop.

6. After receiving a written request to stop denying entry, the tenant refuses to allow the landlord access to the rental unit during normal business hours to show, inspect or make repairs on the unit after receiving at least 24 hours’ written notice.

7. The landlord wants to bring the unit into compliance with the Housing Code or other law by making substantial repairs that cannot safely be made while the tenant lives there. (See additional requirements below.)

8. The landlord has received a permit to demolish the unit.

9. The owner of at least a 50 percent recorded interest in the property, or such an owner’s spouse, parent, or child, wishes to occupy the rental unit as their principal residence and there is or was, for 90 days before the tenant was given notice to vacate, no vacant comparable unit available on any property owned by the landlord in Berkeley. (See additional

conditions in the **Owner move-in** section below.)

10. The owner or lessor wishes to move back into a rented or sub-leased unit as permitted in the rental agreement with the current tenant or subtenant.

11. The tenant refuses to vacate temporary housing offered by the landlord after repairs to the tenant’s original unit are finished.

12. The tenant engages in unlawful activity on the premises.

Note: The sale of property, the expiration of a rental agreement, or a change in the federal Section 8 status of a unit are **not** considered “good cause” for eviction.

Foreclosure. If a rental property in Berkeley is foreclosed upon, it rarely means that the tenant must move. Despite what lenders or new owners may say, Berkeley tenants are entitled to remain in the property unless there is good cause to evict. **Foreclosure is not one of the good causes listed in the Rent Ordinance.** Recently passed Federal and state laws provide greater tenant protections and address abuses by foreclosure lenders. Contact a Rent Board housing counselor for the latest information about rights of tenants in properties facing foreclosure or recently foreclosed upon.

Condo conversions. Tenants in properties that are converted to condominiums receive substantial protections under the City’s ordinance governing those conversions. (*B.M.C. Chapter 21.28.*) Most significantly, the good cause for eviction provisions of the Rent Ordinance will apply, so **most tenants in converted properties will not be required to move.** An owner planning to convert a rental unit to a condominium must notify the tenant of their rights to: 1) continue to rent the unit, even if converted, and 2) purchase the unit, if they wish.

Relocation Ordinance. Tenants who are given a notice to vacate so the landlord can perform substantial repairs are entitled to payments under the City’s Relocation Ordinance (*B.M.C. Chapter 13.84*) and have the right to re-occupy the rental unit once the repairs are completed. The owner must first obtain all necessary permits for the work. Rent Board mediation is provided if the landlord and tenant cannot agree on the need for relocation. The amount of payments depends on how long the repairs take.

Owner move-in. The Ordinance bans evictions for owner or relative move-in where either: (1) the tenant has lived on the property for five or more years and the landlord has a 10% or greater ownership interest in 5 or more residential units in Berkeley, or (2) the tenant is at least 60 years old or disabled, has lived on the property for 5 or more years, and the landlord has a 10% or greater ownership interest in 4

Some events that are not good cause

Condo conversions are heavily regulated, and include tenant protections

Tenants who move for repairs must be compensated and allowed to return

Landlords and tenants involved in owner move-in evictions are urged to contact the Rent Board

residential units in Berkeley. If all the landlord's units are limited by the above, an eviction for the owner or relative to move in is permitted where: the landlord has owned the property for 5 years and is at least 60 years old or disabled, or the landlord's relative is at least 60 years old or disabled.

The landlord must include, in the notice of termination, information about all Berkeley residential properties in which he or she has a 10% or greater ownership interest, and must always offer the tenant **any** unit that he or she owns in Berkeley that becomes available before the tenant vacates his or her unit.

The landlord must provide a \$4,500 relocation payment to any low-income household with at least one tenant who has resided in the unit for one year or more. To be eligible for this payment, the tenant must, within 30 days of receiving the notice of termination of the tenancy, notify the landlord and the Rent Board in writing that he or she is claiming low-income tenant status for the household.

The landlord must give the terminated tenant the right to re-occupy the unit when the landlord or his or her relative moves out. Also, when the landlord or his or her relative moves out, the rent for the next tenant will be limited to the old rent ceiling plus AGAs.

Finally, if a landlord cancels a notice of termination or stops eviction proceedings for owner or relative move-in, and the tenant vacates within one year of the notice date, it is presumed that the tenancy terminated because of the notice, and the rent for the next tenancy will be limited to the old rent ceiling plus AGAs. (*Regulation 1016.*)

Ellis Act. This state law allows landlords to evict tenants in order to remove units from the rental housing market. (*Government Code sections 7060-7060.7.* A local ordinance, *Berkeley Municipal Code Chapter 13.77*, establishes specific procedures under the state law.) Generally, an owner must withdraw all units on a property to evict under the Ellis Act. Tenants must be given at least 120 days' notice, and the notice period is one year for tenants who are disabled or 62 years of age or older. Tenants evicted under Ellis are entitled to \$8,700 in relocation monies divided equally among all tenants in the unit, with an additional \$5,000 to households whose tenancies began before January 1, 1999. Low-income, elderly and disabled tenants, and households with minor children are entitled to an additional \$2,500. Displaced tenants may request the opportunity to re-occupy the unit, on substantially the same terms as during their former tenancy, if it is re-rented within ten years of the withdrawal date.

When a landlord sends a notice of intent to withdraw rental units from the market under the Ellis Act, the rents will be regulated for the next five years (even if the landlord later cancels the Ellis notice). During this time, the rent ceiling may be increased only as authorized by the Board, and none of the rents may be increased to market level following a vacancy.

Wrongful eviction. If a landlord evicts a tenant to perform repairs or demolish the property, and the repair or demolition is not begun within two months, or if the landlord's claim was false or in bad faith, the tenant may sue to move back into the unit and be compensated for damages. If the tenant can prove the landlord's conduct was willful, the tenant can recover the greater of \$750 or three times the actual damages. (*B.M.C. section 13.76.150 B.*)

Bad faith is presumed where a landlord evicts for owner or relative move-in, and the owner or relative does not move in within three months of the tenant's vacancy, or does not occupy the unit as a principal residence for at least 36 continuous months. (*B.M.C. section 13.76.130 A.9.g.*) Under state law, a tenant who can show an owner's fraudulent intent not to reside in the property for at least six months may receive additional compensation. (*Civil Code section 1947.10.*) If a unit that was withdrawn under the Ellis Act is re-rented within two years of the withdrawal date, displaced tenants may sue for damages resulting from their displacement. If the re-rental occurs more than two, but less than ten years from the withdrawal date, displaced tenants may sue for damages if the owner failed to offer them the chance to re-rent. (*B.M.C. section 13.77.040.*)

Improper Landlord Actions

A landlord may not retaliate against a tenant for exercising his or her rights under the Rent Ordinance or other laws. "Retaliation" can take the form of attempting to evict the tenant, increasing rent, refusing to renew a lease, or threatening to do any of those things. Tenant actions protected by law include reporting housing code violations or filing a petition with the Rent Board. A landlord's retaliatory motive can be a defense to an eviction action.

"Self-help" evictions – that is, forcing a tenant out of a unit without a court order – are prohibited in California. It is illegal for a landlord to:

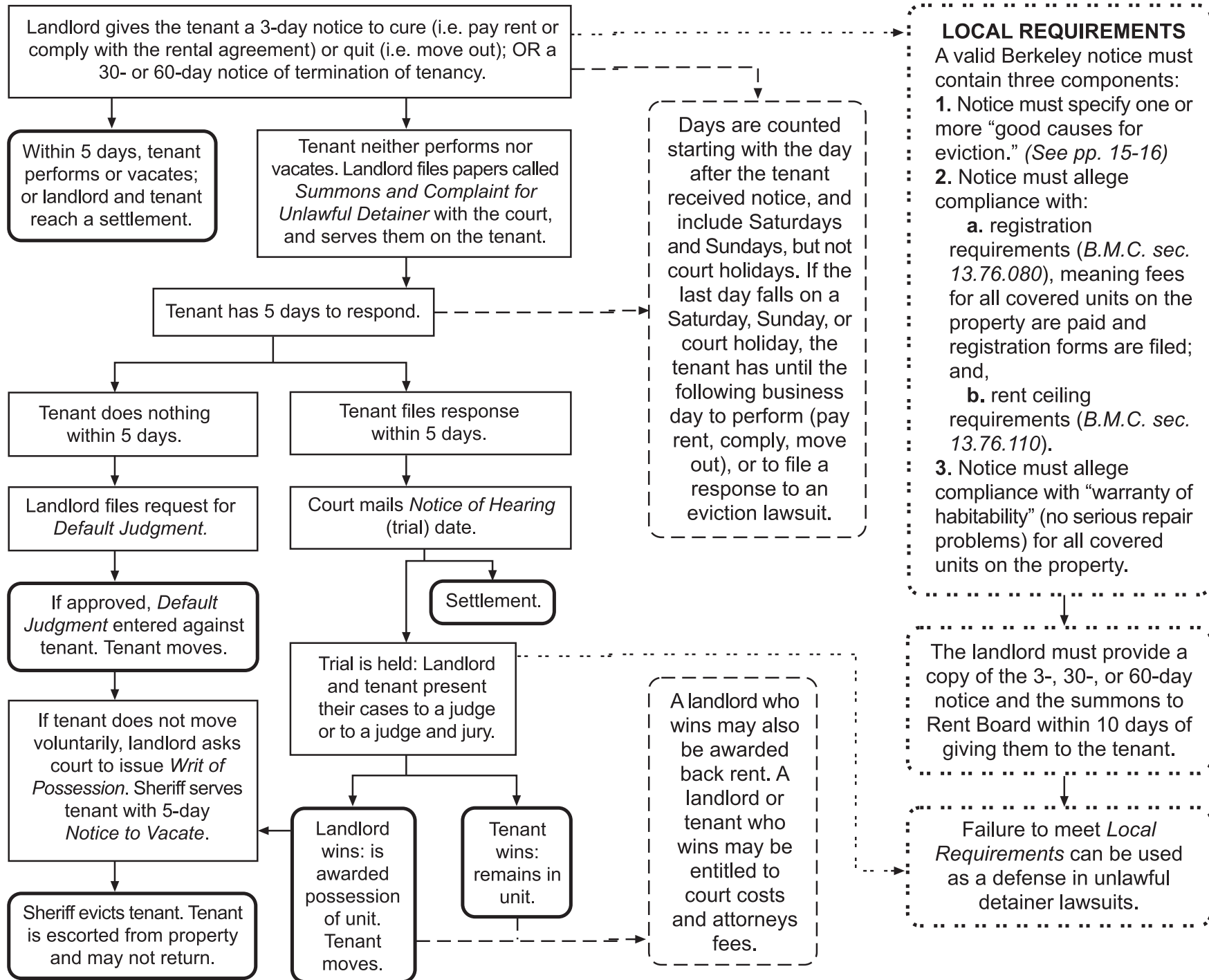
- remove exterior doors or windows,
- change the locks to prevent a tenant from entering the rental unit,
- remove a tenant's personal property from the rental unit, or

Landlords who wrongfully evict are liable for damages

Retaliation and self-help evictions are prohibited

To "Ellis" a property means the property owner is going out of the rental business

Berkeley Eviction Process — Chronology of Typical Eviction Proceeding



OTHER LAWS
AFFECTING
RENTAL
PROPERTIES

Not fixing major habitability problems not caused by the tenant affects the landlord's rights to raise the rent or evict

- cut off utilities with the intent to deny the tenant use of the unit.

A landlord may not try to force a tenant to move out through theft, fraud or extortion, or by using, or threatening to use, force, threats, or menacing conduct that interferes with the tenant's right to quiet enjoyment of the premises. However, a warning given in good faith that a tenant's conduct violates or may violate the lease or applicable laws, or an explanation of the lease terms or applicable law, is permissible.

A landlord may not demand or collect rent, or issue a notice of rent increase, or issue a three-day notice to pay rent or quit if **all** of the following are true:

- The unit substantially lacks any of the standards of a habitable unit listed in *Civil Code section 1941.1*, contains lead hazards, or is deemed and declared substandard because a condition listed in *Health and Safety Code section 17920.3* (e.g., lack of sanitation, pest infestation) endangers the life, health, property, safety, or welfare of the public or the unit's occupants;
- The landlord has received a written citation directing him or her to abate the nuisance or repair the substandard conditions;
- The conditions have existed for more than 35 days after issuance of the citation and there is no good cause for the delay in repairing them; and
- The conditions were not caused by the tenant.

A tenant who is being evicted may assert, as a defense, that the landlord failed to provide a tenable unit or breached the implied warranty of habitability. In addition, a landlord who tries to evict a tenant for nonpayment of rent where all of the above conditions exist is liable to the tenant for attorney's fees and costs.

A tenant who is illegally evicted may sue to regain possession of the unit and for damages. A tenant should contact an attorney or tenants' rights group if the landlord takes retaliatory action or attempts to force him/her out without going through the eviction process.

Local and State Laws

The following ordinances and statutes are either unique to the City of Berkeley or relatively new statewide requirements. This is not an exhaustive list of laws affecting landlords and tenants.

Residential Housing Safety Program. Most rental property owners must certify that their units meet housing safety stan-

dards by a City-prepared checklist by July 1st of each year, and give a copy of the certification to the tenant. For more information, contact the city's Housing Department at (510) 981-5445, or follow the link from the Rent Board's website under *Habitability & Repairs*.

Carbon monoxide alarms. State law required owners of all existing single-family homes with an attached garage or a gas appliance to install carbon monoxide alarms in the home by July 1, 2011. The device must be approved by the state fire marshal. **This requirement went into effect for all multi-family dwellings on January 1, 2013.**

Recycling in apartments. The state and Alameda County have adopted mandatory recycling requirements. Landlords of residential properties of five units or more must provide adequate recycling services (including containers for compostables). To establish recycling service, and for free assistance, containers, and instructional posters, call the City's Call Center at 311 or (510) 981-7270. You can get more information from the Alameda County Recycling website at www.recyclingrulesac.org/.

Soft Story Ordinance. The City of Berkeley has compiled an inventory of several hundred wood-frame buildings that have five or more units with a large opening, such as a garage or storefront, on the ground floor. The Soft Story Ordinance (*B.M.C. Chapter 19.39*) requires owners of these buildings to: provide written notice to every tenant that the building is included on the inventory, and send a copy of that notice to the City; post a warning sign in a conspicuous place near the building's main entrance; and obtain a seismic engineering evaluation of the property. In December 2013, the Ordinance was amended to require property owners to perform the retrofit work. By the end of 2016, owners must submit a building permit application for retrofitting their building, and the retrofit must be completed within two years of the building permit application. These deadlines may be extended in cases of hardship, and the deadlines may be accelerated if the property is sold, refinanced, completely vacant, or undergoing major remodeling. For more information contact the City's Building & Safety Division at (510) 981-7440.

Smoking ban in apartments. Under new city legislation effective May 1, 2014, smoking is banned in all multi-unit residences (including common areas). Violators may be fined up to \$500. Landlords must post notice of the ban and include a smoking prohibition clause in all new leases. For existing leases without a smoking ban, the Board encourages mutually agreed-upon lease addendums prohibiting smoking to ensure



Property owner keeping his property in good repair.

unilaterally ban smoking, even if previously permitted, this does not preempt Berkeley's Rent Ordinance, which does not allow a landlord to evict a tenant for non-compliance with a unilaterally-imposed lease term where none existed before (*Regulation 1313*).

Tenant screening fees. Before collecting a fee from prospective tenants to run a credit check or process a rental application, landlords must furnish a "Tenant Screening Fee Rights" statement and disclose the maximum fee allowed under state Civil Code section 1950.6(b). (*B.M.C. Chapter 13.78.*) For more information visit www.cityofberkeley.info/rent.

Electronic payments. Landlords cannot require tenants to pay rent electronically, online, or through an automatic deduction system. Tenants may agree to pay rent in one of those ways, but they also have the right to rescind such an agreement at any time. (*Civil Code section 1947.3.*)

Notice of Do It Yourself (DIY) pesticide use: Effective January 1, 2016, landlords and property managers must notify tenants when they apply pesticides on rental properties. Existing law already requires licensed pest control professionals to provide such notice. However, landlords often decide to deal with pest problems on their own. The new law ensures that tenants can take precautions to address the potential health risks of pesticide exposure.

Right to sun dry laundry: As of January 1, 2016, tenant households will have the right to use backyard clotheslines subject to reasonable limitations from the landlord. The new law limits a landlord's ability to prohibit the use of clotheslines or drying racks.

ANNUAL GENERAL ADJUSTMENTS (AGA) FROM 1981-2016

1981:	5% OR 6.2% if owner paid for space heating	
1982:	9% plus, if the landlord paid for gas and electricity, including space heating, an additional increase as follows:	
	\$4: studio	\$7: 1-bedroom
	\$9: 2-bedroom	\$10: 3-bedroom
	\$12: 4-bedroom	\$16: house w/3+ bedrooms
	<i>Bonus of 1% for each year the 1982 AGA is deferred</i>	
1983:	4.75% OR 5% if landlord paid for electricity or gas	
1984:	0%	
1985:	2%	
1986:	3% plus \$2.50 per month	
1987:	3.5%	
1988:	\$25.00 per month OR \$15.00 per month for residential hotels	
1989:	3% OR 3.5% if landlord paid for gas, electricity, or heating in the unit	
1990:	\$16.00 per month	
1991:	4% OR \$17.00 per month, whichever is higher	
11/1/91:	1991 Inflation Adjustment ("Searle" increase): 45% of the 5/31/80 rent	
1992:	\$26.00 per month	
1993:	\$20.00 per month	
1994:	\$18.00 per month	
1995:	1.5%	
1996:	1%	
1997:	1.15%	
1998:	0.8%	
1999:	1% OR \$8.00 per month, whichever is lower	
2000:	\$6.00 per month*	
2001:	\$10.00 per month, plus \$8.00 if the landlord pays for heat to the unit*	
2002:	3.5% OR \$30.00 per month, whichever is lower, plus \$9.00 if the landlord pays for heat to the unit*	
2003:	0%	
2004:	1% plus \$3.00 per month if initial rent was established under the Costa-Hawkins Act between January 1, 1999, and December 31, 2002, OR 1.5% plus \$3.00 per month for all other units*	
2005:	0.9%*	
2006:	0.7%*	
2007:	2.6%*	
2008:	2.2%*	
2009:	2.7%*	2013: 1.7%*
2010:	0.1%*	2014: 1.7%*
2011:	0.7%*	2015: 2.0%*
2012:	1.6%*	2016: 1.5%*

**AGAs for these years may not be implemented on any unit that had an initial rent established on or after January 1 of the previous year.*

GENERAL CALENDAR

January 1st	Annual General Adjustment (AGA), calculated according to the formula in the Rent Ordinance, raises the lawful rent ceiling for eligible units
February	Lawful Rent Ceiling Notices mailed to tenants and landlords
Late May	Billing mailed to landlords for annual registration fee
July 1st	Payment due from landlords for annual registration fee
October	Lawful Rent Ceiling Notices mailed to landlords only
Around October 31st	Rent Stabilization Board publishes the Annual General Adjustment for the following year
By November 15th	Rent Stabilization Board publishes interest rates to be used in calculating interest on security deposits
Late November	Information mailed to landlords and tenants concerning next AGA
By December 1st	Most landlords give 30-day notice of implementing the next AGA on January 1 st
December	Landlords must refund security deposit interest (as rent credit or cash payment)