

SamTrans Fast Facts

Administration

The San Mateo County Transit District is the administrative body for the principal public transit and transportation programs in San Mateo County, SamTrans bus service including Redi-Wheels and RediCoast paratransit service, Caltrain commuter rail and the San Mateo County Transportation Authority. Caltrain and the TA have contracted with the District to serve as their managing agency, under the direction of their independent board of directors.

The Board of Directors consists of nine members from various leadership positions in the community with the following composition: two members from the county Board of Supervisors; one transportation expert appointed by the Board of Supervisors; three city councilpersons, appointed by the City Selection Committee; and three public members, one of whom must reside on the coastside, appointed by the above six members.

SamTrans Service Plan

In 2013, SamTrans introduced the SamTrans Service Plan, the most comprehensive revamping of Peninsula transit service in a generation. The SSP was the result of a two-year study, which included more than 40 public meetings and feedback from more than 1,800 stakeholders.

The Plan had three objectives: do more of what works, less of what doesn't and try new things. These objectives translated into specific goals -- provide more service in places that will attract more riders, identify and reduce routes that were not working efficiently and try innovative pilot projects.

Changes were made to every one of SamTrans' bus routes. New, innovative service changes included combining SamTrans' mainline El Camino real routes into one with more frequent service; breaking up routes with convoluted deviations into individual routes that are easier for customers to understand; introducing flexible community service in San Carlos and Pacifica; and an annual employer-sponsored pass program.

Since the beginning of 2014, ridership has increased by 2.2 percent while on-time performance has improved from 79.4 percent to 84.5 percent.

Fixed-route Bus Service

Average weekday ridership	42,028	Adult local fare	\$2	Number of vehicles	303
Annual ridership	12.6M	Youth local fare	\$1.25	Number of bus routes	73
Farebox Recovery Rate	16.8%	Eligible Discount	\$1	Number of bus stops	2,564

senior, disabled, Medicare cardholder

Paratransit Service

Paratransit is for persons with disabilities who cannot independently use regular SamTrans bus service some of the time or all of the time. The San Mateo County Transit District provides paratransit using Redi-Wheels on the bayside of the county and RediCoast on the coastside.

The Americans with Disabilities Act of 1990, better known as ADA, is federal legislation that guarantees persons with disabilities full and equal access to the same services and accommodations that are available to people without disabilities. The law requires public transit operators to provide paratransit service to persons with disabilities that is comparable to fixed-route service.

Average weekday ridership	1,050	Registered users	7,040	Paratransit fare	\$3.75
Annual ridership	302,000	Lifeline users	1,050	Lifeline fare	\$1.75
Lifeline trips	47%	Disabled residents	141,000	Cost per passenger	\$44.62
		Number of vehicles	65	Farebox Recovery Rate	5.8%

(taxis used to supplement service)

Fiscal Year 2015 Budget

Operating Budget*		Capital Budget	
Expenses (millions)	Revenue (millions)	(millions)	
SamTrans	\$106.6	Local/state/federal**	\$106.3
Paratransit	15.4	Fares	18.4
Caltrain	6.3	Miscellaneous	4.5
Miscellaneous	2.9	Investment Income	1.0
		Advertising Income	1.0
Total	\$131.2	Total	\$131.2
		Vehicle replacement	\$48.2
		Information technology	1.9
		Safety & Security	1.4
		Development	0.9
		Vehicle support	1.9
		Facilities	0.8
		Other	0.2
		Total	\$55.3

*The FY 2015 operating budget is balanced. The budget has annual debt service of \$24.5 million and in order to achieve a balanced budget, \$1.4 million was expended from reserves.
 **The FY2015 sales tax projection of \$72 million funds both the operating and capital budgets.

Rider Profile*

<u>Destination</u>		<u>Employment</u>		<u>Transit dependent</u>	
Work	44%	Work full-time	31%	No access to a car	67%
School	30%	Work part-time	24%	Walk to bus stop	73%
Shopping	14%	Student	27%	Ride 5+ days a week	66%
Medical appointment	4%	Unemployed	11%	Riding more than 3 yrs	53%
<u>Annual Household Income</u>		<u>Residence</u>		<u>Ethnicity</u>	
Less than \$10,000	20%	San Mateo County	73%	Hispanic or Latino	36%
\$10,000 - \$24,999	21%	North County	30%	White	23%
\$25,000 - \$49,999	16%	Daly City/Colma	17%	Filipino	21%
\$50,000 - \$74,999	9%	San Mateo	12%	African American	9%
<u>Gender</u>		<u>Age</u>		<u>Language spoken at home</u>	
Female	50%	13-17	18%	English	85%
Male	44%	18-24	21%	Spanish	31%
		25-34	14%	Tagalog	15%
		35-44	11%		
		45-54	12%		
		55-64	10%		
<u>Eligible Discount Riders+</u>					
2.7 million per year	21.2%				
+senior, disabled, Medicare card holder					

*Data does not total 100% because survey participants provided multiple responses to one question or declined to answer.