Date of Approval: July 10, 2018 PIA ID Number: **3504**

A. SYSTEM DESCRIPTION

- 1. Enter the full name and acronym for the system, project, application and/or database. <u>Federal</u> Student Aid-Datashare, FSA-D
- 2. Is this a new system? No
 - 2a. If **no**, is there a PIA for this system? Yes

If **yes**, enter the full name, acronym, PIA ID Number and milestone of the most recent PIA. Federal Student Aid-Datashare MS4B #1528

Next, enter the **date** of the most recent PIA. <u>11/25/2015</u>

Indicate which of the following changes occurred to require this update (check all that apply).

- No Addition of PII
- No Conversions
- No Anonymous to Non-Anonymous
- No Significant System Management Changes
 Significant Merging with Another System
- No New Access by IRS employees or Members of the Public
- No Addition of Commercial Data / Sources
- New Interagency Use
- No Internal Flow or Collection

Were there other system changes not listed above? No

- 3. Check the current ELC (Enterprise Life Cycle) Milestones (select all that apply)
- No Vision & Strategy/Milestone 0
- No Project Initiation/Milestone 1
- No Domain Architecture/Milestone 2
- No Preliminary Design/Milestone 3
- No Detailed Design/Milestone 4A
- No System Development/Milestone 4B
- No System Deployment/Milestone 5
- Yes Operations & Maintenance (i.e., system is currently operational)
- 4. Is this a Federal Information Security Management Act (FISMA) reportable system? Yes

A.1 General Business Purpose

5. What is the general business purpose of this system? Provide a clear, concise description of the system, application or database, the reason for the system, and the benefits to the IRS to use the information, and how the information will be used.

The Federal Student Aid Datashare (FSA-D) system is a web based application designed to provide users with specific tax return data required to complete different interactions with Department of Education Applications. Taxpayers will be able to retrieve tax return information upon a successful authentication of shared secrets. FSA-D supports two different interfaces for Department of Education, one with the Free Application for Federal Student Aid (FAFSA) on the web (FOTW) and another with the Income Driven Repayment (IDR) Plan eApp. Data shared with each external app is displayed to the taxpayer's web browser and transferred to FOTW or IDR upon request.

B. PII DETAIL

- Does the system use, collect, receive, display, store, maintain, or disseminate IR Code 6103 taxpayer information; or any type of Sensitive but Unclassified (SBU) or Personally Identifiable Information (PII)? Yes
 - 6a. If **yes**, does the system use, collect, receive, display, store, maintain, or disseminate Social Security Numbers (SSN s) or tax identification numbers (i.e. last 4 digits, etc.)? Yes

If yes, check who the SSN (or tax identification number) is collected on.

Yes On Primary Yes On Spouse No On Dependent

If **yes**, check all types SSN s (or tax identification numbers) that apply to this system:

Yes Social Security Number (SSN)

No Employer Identification Number (EIN)

No Individual Taxpaver Identification Number (ITIN)

No Taxpayer Identification Number for Pending U.S. Adoptions (ATIN)

No Practitioner Tax Identification Number (PTIN)

Describe the planned mitigation strategy and forecasted implementation date to mitigate or eliminate the use of SSN s (or tax identification numbers).

FSA-D does not retain the SSN within its systems. The information is pulled from the user's tax return and only displays the last four digits of the SSN within the web browser after successful authentication. The application cannot mitigate the use of Social Security numbers until an alternate identifier has been adopted by the IRS to identify taxpayers.

6b. Does this system contain other (non-SSN) PII that it uses, collects, receives, displays, stores, maintains, or disseminates? (i.e. Names, addresses, etc.) <u>Yes</u>

If **yes**, specify the information.

<u>On</u>	On Spouse	<u>On</u>	<u>Selected</u>	<u>PII</u>
Primary		<u>Dependent</u>		Element
Yes	Name	Yes	No	No
Yes	Mailing address	No	No	No
No	Phone Numbers	No	No	No
No	E-mail Address	No	No	No
Yes	Date of Birth	Yes	No	No
No	Place of Birth	No	No	No
No	SEID	No	No	No
No	Mother's Maiden Name	No	No	No
No	Protection Personal Identification Numbers	No	No	No
	(IP PIN)			
Yes	Internet Protocol Address (IP Address)	No	No	No
No	Criminal History	No	No	No
No	Medical Information	No	No	No
No	Certificate or License Numbers	No	No	No
No	Vehicle Identifiers	No	No	No
No	Passport Number	No	No	No
No	Alien (A-) Number	No	No	No
No	Financial Account Numbers	No	No	No
No	Photographic Identifiers	No	No	No
No	Biometric Identifiers	No	No	No
No	Employment (HR) Information	No	No	No
Yes	Tax Account Information	Yes	No	No

6c. Does this system contain SBU information that is not PII, it uses, collects, receives, displays, stores, maintains, or disseminates? Yes

If yes, select the types of SBU

Selected No	SBU Name Agency Sensitive	SBU Description Information which if improperly used or disclosed could adversely affect the
	Information	ability of the agency to accomplish its mission
No	Procurement sensitive data	Contract proposals, bids, etc.
Yes	Official Use Only (OUO) or Limited Official Use (LOU)	Information designated as OUO or LOU is information that: is exempt under one of the statutory Freedom of Information Act exemptions; is prohibited by other laws or regulations; would significantly impede the agency in carrying out a responsibility or function; or would constitute an unwarranted invasion of privacy.
No	Proprietary data	Business information that does not belong to the IRS
No	Protected Information	Information which if modified, destroyed or disclosed in an unauthorized manner could cause: loss of life, loss of property or funds by unlawful means, violation of personal privacy or civil rights, gaining of an unfair procurement advantage by contractors bidding on government contracts, or disclosure of proprietary information entrusted to the Government
No	Physical Security Information	Security information containing details of serious weaknesses and vulnerabilities associated with specific systems and facilities
No	Criminal Investigation Information	Information concerning IRS criminal investigations or the agents conducting the investigations.

- 6d. Are there other types of SBU/PII used in the system? No
- 6e. Cite the authority for collecting SBU/PII (including SSN if relevant)

Yes	PII for federal tax administration is generally Internal Revenue Code Sections 6001, 6011, 6012e(a)
Yes	SSN for tax returns and return information is Internal Revenue Code Section 6109
No	SSN for personnel administration (IRS Employees) is 5 USC & Executive Order 9397
No	PII for personnel administration is 5 USC
No	PII about individuals for Bank Secrecy Act compliance 31 USC
No	Information by CI for certain money laundering cases may be 18 USC

6f. Has the authority been verified with the system owner? Yes

B.1 BUSINESS NEEDS AND ACCURACY

7. Explain the detailed business needs and uses for the SBU/PII, and how the SBU/PII is limited only to that which is relevant and necessary to meet the mission requirements of the system. If SSNs (or tax identification numbers) are used, explicitly explain why use of SSNs meets this criteria. Be specific.

The Federal Student Aid Datashare (FSA-D) system is a web based application designed to provide users with tax return information required to complete different interactions with Department of Education's Free Application for Federal Student Aid (FAFSA) on the web (FOTW) and the Income Driven Repayment (IDR) applications. Taxpayers are able to retrieve tax return information once they have been authenticated through the Department of Education

authentication process and the Internal Revenue Service's authentication process. The SSN and other PII is used to authenticate taxpayers.

8. How is the SBU/PII verified for accuracy, timeliness, and completeness? Explain how steps are taken to ensure that all information maintained by the system that is used by IRS to make any adverse determination about an individual's rights, benefits, and/or privileges is maintained with such accuracy, relevance, timeliness, and completeness as is reasonably necessary to assure fairness to the individual in the determination

The FSA-D system does not store the PII information. It just uses what the taxpayer enters to retrieve their tax refund status information, and to authenticate against what is stored on IRS legacy databases.

C. PRIVACY ACT AND SYSTEM OF RECORDS

- 9. Are 10 or more records containing SBU/PII maintained, stored, and/or transmitted by or through this system? Yes
 - 9a. If **yes**, are records in the system retrieved by any personal identifier (e.g., name, SSN, Photograph, IP Address) for an individual? Yes

If **yes**, is there a System of Records Notice(s) or SORNs that addresses the PII records in this system? Yes

If yes, enter the SORN number(s) and the complete the name of the SORN.

SORNS Number	SORNS Name
24.030	Customer Account Data Engine Individual Master File
00.001	Correspondence Files and Correspondence Control Files
34.037	Audit Trail and Security Records System

If **yes**, does the System of Records Notice(s) (SORN) published in the Federal Register adequately describe the records as required by the Privacy Act? <u>Yes</u>

D. RESPONSIBLE PARTIES

10. Identify the individuals for the following system roles. ## Official Use Only

E. INCOMING PII INTERFACES

11. Does the system receive SBU/PII from other system or agencies? Yes

11a. If **yes**, does the system receive SBU/PII from IRS files and databases? Yes If **yes**, enter the files and databases.

<u>System Name</u> <u>Current PCLIA</u> <u>Approval Date</u> <u>SA&A?</u> <u>Authorization Date</u> Individual Master File Yes 05/01/2017 Yes 11/06/2017

11b. Does the system receive SBU/PII from other federal agency or agencies? Yes

If **yes**, for each federal interface, identify the organization that sends the SBU/PII, how the SBU/PII is transmitted and if there is an Inter-Agency Agreement (ISA)/Memorandum of Understanding (MOU).

Organization Name Transmission method Department of Education HTTPS ISA/MOU Yes

11c. Does the system receive SBU/PII from State or local agencies? No

11d. Does the system receive SBU/PII from other sources? No

11e. Does the system receive SBU/PII from **Taxpayer** forms? No

11f. Does the system receive SBU/PII from **Employee** forms (such as the I-9)? No

F. PII SENT TO EXTERNAL ORGANIZATIONS

12. Does this system disseminate SBU/PII? Yes

12a. Does this system disseminate SBU/PII to other IRS Systems? Yes

If **yes**, identify the full name and acronym of the IRS system(s) that receive SBU/PII from this system.

Security Audit and Analysis System (SAAS)

Current PCLIA Approval Date
Yes

O4/13/2018

Yes

Authorization Date
O6/12/2017

Identify the authority and for what purpose? IRS & FISMA requirements for security.

12b. Does this system disseminate SBU/PII to other Federal agencies? Yes

If **yes** identify the full names of the federal agency(s) that receive SBU/PII from this system, and if there is an Inter-Agency Agreement (ISA) / Memorandum of Understanding (MOU)

Organization Name Transmission method ISA/MOU

OPM Office of Personnel Management (OPM) HTTPS No Department of Education HTTPS Yes

Identify the authority and for what purpose? The Federal Student Aid Datashare (FSA-D) system is a web based application designed to provide users with tax return information required to complete different interactions with Department of Education's Free Application for Federal Student Aid (FAFSA) on the web (FOTW) and the Income Driven Repayment (IDR) applications. Taxpayers are able to retrieve tax return information once they have been authenticated through the Department of Education authentication process and the Internal Revenue Service's authentication process. The SSN and other PII is used to authenticate taxpayers. In addition, FSA-D is in response to the American Recovery and Reinvestment Plan of 2009. As a part of the Plan, the Department of Education had to address college affordability and improve access to higher education. To accomplish these goals, the President committed to making federal programs simpler, more reliable, and more efficient for applicants.

- 12c. Does this system disseminate SBU/PII to State and local agencies? No
- 12d. Does this system disseminate SBU/PII to IRS or Treasury contractors? No
- 12e. Does this system disseminate SBU/PII to other Sources? No

G. PRIVACY SENSITIVE TECHNOLOGY

- 13. Does this system use social media channels? No
- 14. Does this system use privacy-sensitive technologies such as mobile, global position system (GPS), biometrics, RFID, etc.? No
- 15. Does the system use cloud computing? No
- 16. Does this system/application interact with the public? Yes
 - 16a. If **yes**, was (or will) an electronic risk assessment (e-RA) conducted on the system/application? Yes
 - 16a1.If **yes**, when was the **e-RA** conducted? 03/02/2018

If yes, what was the approved level of authentication?

Level 2: Some confidence in the asserted identity's validity.

Knowledge Based Authentication (Out of Wallet)

H. INDIVIDUAL NOTICE AND CONSENT

17. Was/is notice provided to the individual prior to collection of information? Yes

17a. If **yes**, how is notice provided? Was the individual notified about the authority to collect the information, whether such is mandatory or voluntary, the purpose for which the information will be used, with whom the information may be shared, and the effects, if any, if they decide not to provide any of the requested information?

Notice is provided through the Department of Education FASFA and IDR websites prior to authentication and collection of information by the user. This is voluntary and the user can choose not to use the system or transfer their tax return data. Due Process is provided pursuant to 5 USC.

18. Do individuals have the opportunity to decline from providing information and/or from consenting to particular uses of the information? Yes

18a. If **yes**, describe the mechanism by which individuals indicate their consent choice(s): The user can use the system but has the option to "Not Transfer" data to Department of Education. Due Process is provided pursuant to 5 USC.

19. How does the system or business process ensure due process regarding information access, correction and redress?

PII is submitted directly by the user. Once the user inputs their PII data, it gets validated against the IRS internal data source. FSA-D does not control or maintain taxpayer data regarding accuracy or completeness. Taxpayers have a right to visit or call an IRS tax center. Due Process is provided pursuant to 5 USC.

I. INFORMATION PROTECTION

20. Identify the owner and operator of the system (could be IRS owned and Operated; IRS owned, contractor operated; contractor owned and operated)

IRS Owned and Operated

21. The following people have access to the system with the specified rights:

No

IRS Employees? Yes

IRS Employees?
Yes/No
Access Level (Read Only/Read Write/Administrator)
Users
No
Managers
No
Sys. Administrators
Yes
Administrator

Contractor Employees? Yes

Developers

Contractor Employees?

Yes/No

Access Level

Background Invest.

Level

Contractor Users

Contractor Managers

No

Contractor Sys. Admin.

No

Contractor Developers

Yes

Read-Only

Moderate

- 21a. How is access to SBU/PII determined and by whom? <u>Administrative access to the FSA-D application is controlled through the IRS OL5081 system with manager approval.</u>
- 21b. If computer matching occurs, can the business owner certify that it meets requirements of IRM 11.3.39 Disclosure of Official Information, Computer Matching & Privacy Protection Act? Not Applicable

I.1 RECORDS RETENTION SCHEDULE

- 22. Are these records covered under the General Records Schedule (GRS), or have a National Archives and Records Administration (NARA) archivist approved a Record Control Schedule (RCS) for the retention and destruction of official agency records stored in this system? No
- 22b. If **no**, how long are you proposing to retain the records? Please note, if you answered no, you must contact the IRS Records and Information Management Program to initiate records retention scheduling before you dispose of any records in this system.

The Federal Student Aid Datashare (FSA-D) FOTW and IDR System is non-recordkeeping. It is not the official repository for any data or documents, and does not require a NARA-approved records control schedule to affect data disposition. FSA-D, FOTW and IDR are web-based applications to facilitate taxpayer retrieval of tax return information for various interactions with the Department of Education. Official copies of tax return records are appropriately scheduled and disposition authorities are published under IRS Records Control Schedule 29 for Submissions Processing Campus Records. Audit trail data is maintained in Security Audit and Analysis System (SAAS) for seven years in accordance with NARA Job No. N1-58-10-22, approved 4/5/2011 (published under RCS 19 for Martinsburg Computing Center, item 88).

I.2 SA&A OR ECM-R

- 23. Has the system been through SA&A (Security Assessment and Authorization) or ECM-R (Enterprise Continuous Monitoring Reauthorization)? Yes
 - 23a. If **yes**, what date was it completed? 06/04/2018
- 23.1 Describe in detail the system's audit trail. FSA-D sends security audit records to Security Audit and Analysis System (SAAS) and Enterprise Security Audit Trails (ESAT) on a continuous basis. Audit trails sent on a continuous basis and meets or exceed IRS & FISMA requirements for security.

J. PRIVACY TESTING

- 24. Does the system require a System Test Plan? Yes
 - 24b. If **yes**, Is the test plan in process or completed: Completed

24.3 If **completed/ or in process**, describe what testing and validation activities have been conducted or are in progress to verify and validate that the applicable Privacy Requirements (listed in header) have been met?

The privacy controls were tested as part of the application SA&A and continuous monitoring security program.

- 24b.1. If **completed**, where are the test results stored (or documentation that validation has occurred confirming that requirements have been met)? The system test plan is located in FSA-D DocIT document repository.
- 24b.2. If **completed**, were all the Privacy Requirements successfully tested? Yes
- 24.2 If **completed**, are there any residual system privacy, civil liberties, and/or security risks identified that need to be resolved? No

K. SBU Data Use

25. Does this system use, or plan to use SBU Data in Testing? No

L. NUMBER AND CATEGORY OF PII RECORDS

26. Identify the number of individual records in the system for each category:

26a. IRS Employees: Not Applicable
26b. Contractors: Not Applicable

26c. Members of the Public: 100,000 to 1,000,000

26d. Other: No

M. CIVIL LIBERTIES

- 27. Does the system maintain any information describing how any individual exercises their rights guaranteed by the First Amendment? $\underline{\text{No}}$
- 28. Is the system information used to conduct data-mining as defined in the *Implementing the 9/11 Commission Recommendations Act of 2007, Public Law 110-53, Section 804?* No
- 29. Will this system have the capability to identify, locate, and monitor individuals or groups of people? No

N. ACCOUNTING OF DISCLOSURES

30. Does the system include or require disclosure of tax or employee information to anyone other than IRS employees in the performance of their duties, or to the person to whom the information pertains or to a 3rd party pursuant to a Power of Attorney, tax or Privacy Act consent? No

End of Report