Date of Approval: May 4, 2018 PIA ID Number: 3389

A. SYSTEM DESCRIPTION

1. Enter the full name and acronym for the system, project, application and/or database. <u>Notice Print Processing</u>, NPP

- 2. Is this a new system? No
 - 2a. If **no**, is there a PIA for this system? Yes

If **yes**, enter the full name, acronym, PIA ID Number and milestone of the most recent PIA. Notice Print Processing, NPP, PCLIA # 1354, MS 4B

Next, enter the **date** of the most recent PIA. <u>5/14/2015</u>

Indicate which of the following changes occurred to require this update (check all that apply).

Yes Addition of PII
No Conversions

No Anonymous to Non-Anonymous

No Significant System Management Changes
No Significant Merging with Another System

No New Access by IRS employees or Members of the Public

No Addition of Commercial Data / Sources

No New Interagency Use
No Internal Flow or Collection

Were there other system changes not listed above? No

- 3. Check the current ELC (Enterprise Life Cycle) Milestones (select all that apply)
- No Vision & Strategy/Milestone 0
- No Project Initiation/Milestone 1
- No Domain Architecture/Milestone 2
- No Preliminary Design/Milestone 3
- No Detailed Design/Milestone 4A
- Yes System Development/Milestone 4B
- No System Deployment/Milestone 5
- No Operations & Maintenance (i.e., system is currently operational)
- 4. Is this a Federal Information Security Management Act (FISMA) reportable system? No

A.1 General Business Purpose

5. What is the general business purpose of this system? Provide a clear, concise description of the system, application or database, the reason for the system, and the benefits to the IRS to use the information, and how the information will be used.

The Notice Prints Processing (NPP) project encompasses the printing of notices from a variety of sources. This constitutes the primary notice to taxpayers as to the status of tax filings (balance due, and delinquencies). Notice print files are sent to various Computing Centers/Service Centers and/or National Print Sites East. These programs are an integral part of the overall IRS system because they produce taxpayer notices which are critical to accomplishing our mission.

B. PII DETAIL

- Does the system use, collect, receive, display, store, maintain, or disseminate IR Code 6103 taxpayer information; or any type of Sensitive but Unclassified (SBU) or Personally Identifiable Information (PII)? Yes
 - 6a. If **yes**, does the system use, collect, receive, display, store, maintain, or disseminate Social Security Numbers (SSN s) or tax identification numbers (i.e. last 4 digits, etc.)? Yes

If **yes**, check who the SSN (or tax identification number) is collected on.

Yes On Primary Yes On Spouse No On Dependent

If **yes**, check all types SSN s (or tax identification numbers) that apply to this system:

Yes Social Security Number (SSN)

Yes Employer Identification Number (EIN)

Yes Individual Taxpayer Identification Number (ITIN)

No Taxpayer Identification Number for Pending U.S. Adoptions (ATIN)

No Practitioner Tax Identification Number (PTIN)

Describe the planned mitigation strategy and forecasted implementation date to mitigate or eliminate the use of SSN s (or tax identification numbers).

This information must be verifiable so the TEs can determine the accuracy of notices before they are mailed out to the taxpayer. There is no alternative to the use of the SSN. The SSN is the significant part of the data being processed. SSNs are permissible from Internal Revenue Code (IRC) 6109, which requires individual taxpayers to include their SSNs on their income tax returns.

6b. Does this system contain other (non-SSN) PII that it uses, collects, receives, displays, stores, maintains, or disseminates? (i.e. Names, addresses, etc.) <u>Yes</u>

If **yes**, specify the information.

Selected	PII Element	On Primary	On Spouse	On Dependent
Yes	Name	Yes	Yes	No
Yes	Mailing address	No	No	No
No	Phone Numbers	No	No	No
No	E-mail Address	No	No	No
No	Date of Birth	No	No	No
No	Place of Birth	No	No	No
Yes	SEID	No	No	No
No	Mother's Maiden Name	No	No	No
No	Protection Personal Identification Numbers (IP PIN)	No	No	No
No	Internet Protocol Address (IP Address)	No	No	No
No	Criminal History	No	No	No
No	Medical Information	No	No	No
No	Certificate or License Numbers	No	No	No
No	Vehicle Identifiers	No	No	No
No	Passport Number	No	No	No
No	Alien (A-) Number	No	No	No
No	Financial Account Numbers	No	No	No
No	Photographic Identifiers	No	No	No
No	Biometric Identifiers	No	No	No
No	Employment (HR) Information	No	No	No
Yes	Tax Account Information	Yes	No	No

6c. Does this system contain SBU information that is not PII, it uses, collects, receives, displays, stores, maintains, or disseminates? $\underline{\text{Yes}}$

If yes, select the types of SBU

Selected	SBU Name	SBU Description
No	Agency Sensitive	Information which if improperly used or disclosed could adversely affect the
	Information	ability of the agency to accomplish its mission
No	Procurement sensitive data	Contract proposals, bids, etc.
No	Official Use Only	Information designated as OUO or LOU is information that: is exempt under
	(OUO) or Limited	one of the statutory Freedom of Information Act exemptions; is prohibited by
	Official Use (LOU)	other laws or regulations; would significantly impede the agency in carrying
		out a responsibility or function; or would constitute an unwarranted invasion
		of privacy.
No	Proprietary data	Business information that does not belong to the IRS
Yes	Protected	Information which if modified, destroyed or disclosed in an unauthorized
	Information	manner could cause: loss of life, loss of property or funds by unlawful means,
		violation of personal privacy or civil rights, gaining of an unfair procurement
		advantage by contractors bidding on government contracts, or disclosure of
		proprietary information entrusted to the Government
No	Physical Security	Security information containing details of serious weaknesses and
	Information	vulnerabilities associated with specific systems and facilities
No	Criminal	Information concerning IRS criminal investigations or the agents conducting
	Investigation	the investigations.
	Information	

6d. Are there other types of SBU/PII used in the system? No

If **yes**, describe the other types of SBU/PII that are applicable to this system.

6e. Cite the authority for collecting SBU/PII (including SSN if relevant)

Yes PII for federal tax administration is generally Internal Revenue Code Sections 6001, 6011, 6012e(a)

Yes SSN for tax returns and return information is Internal Revenue Code Section 6109

No SSN for personnel administration (IRS Employees) is 5 USC & Executive Order 9397

No PII for personnel administration is 5 USC

No PII about individuals for Bank Secrecy Act compliance 31 USC

No Information by CI for certain money laundering cases may be 18 USC

6f. Has the authority been verified with the system owner? Yes

B.1 BUSINESS NEEDS AND ACCURACY

7. Explain the detailed business needs and uses for the SBU/PII, and how the SBU/PII is limited only to that which is relevant and necessary to meet the mission requirements of the system. If SSNs (or tax identification numbers) are used, explicitly explain why use of SSNs meets this criteria. Be specific.

The NPP system contains taxpayers' Personally Identifiable Information (PII) which it receives in the form of flat files. This information is necessary for the Tax Examiners (TEs) to perform a thorough review, update and reconcile notices before they are mailed out to the taxpayers. The PII includes all the common taxpayer information, as well as, Social Security Numbers (SSN), Individual Taxpayer Identification Numbers (ITIN), Document Locator Number (DLN), penalties, interest, payments and Entity information. Any changes made by TEs to taxpayer notice data is tracked by their Standard Employee Identification (SEID), not by name or SSN.

8. How is the SBU/PII verified for accuracy, timeliness, and completeness? Explain how steps are taken to ensure that all information maintained by the system that is used by IRS to make any adverse determination about an individual's rights, benefits, and/or privileges is maintained with such accuracy, relevance, timeliness, and completeness as is reasonably necessary to assure fairness to the individual in the determination

There are internal programming consistency checks and a record count to validate the data that is loaded into the NPP system is accurate. The data that NPP receives is from internal IRS systems which are deemed reliable and the data is validated for accuracy by the system sending the data as described in that system's PCLIA.

C. PRIVACY ACT AND SYSTEM OF RECORDS

- 9. Are 10 or more records containing SBU/PII maintained, stored, and/or transmitted by or through this system? Yes
 - 9a. If **yes**, are records in the system retrieved by any personal identifier (e.g., name, SSN, Photograph, IP Address) for an individual? Yes

If **yes**, is there a System of Records Notice(s) or SORNs that addresses the PII records in this system? Yes

If yes, enter the SORN number(s) and the complete the name of the SORN.

SORNS Number	SORNS Name		
Treasury/IRS 24.030	Customer Account Data Engine Individual Master File		
Treasury/IRS 24.046	Customer Account Data Engine Business Master File		
Treasury/IRS 34.037	Audit Trail and Security Records System		
Treasury/IRS 00.001	Correspondence Files and Correspondence Control Files		

If **yes**, does the System of Records Notice(s) (SORN) published in the Federal Register adequately describe the records as required by the Privacy Act? <u>Yes</u>

D. RESPONSIBLE PARTIES

10. Identify the individuals for the following system roles. ##Official Use Only

E. INCOMING PII INTERFACES

- 11. Does the system receive SBU/PII from other system or agencies? Yes
 - 11a. If **yes**, does the system receive SBU/PII from IRS files and databases? Yes
 If **yes**, enter the files and databases.

System NameCurrent PIA?PIA Approval DateSA & A?Authorization DateFederal Payment Levy ProgramYes05/08/2013Yes03/05/2013

11b. Does the system receive SBU/PII from other federal agency or agencies? Yes

If **yes**, for each federal interface, identify the organization that sends the SBU/PII, how the SBU/PII is transmitted and if there is an Inter-Agency Agreement (ISA)/Memorandum of Understanding (MOU).

<u>Organization Name</u> <u>Transmission method</u> <u>ISA/MOU</u> Social Security Administration (SSA) Transmit Files Electronically Yes

- 11c. Does the system receive SBU/PII from State or local agencies? No
- 11d. Does the system receive SBU/PII from other sources? No
- 11e. Does the system receive SBU/PII from **Taxpayer** forms? No

If yes, identify the forms

No Tax Form Records found.

11f. Does the system receive SBU/PII from **Employee** forms (such as the I-9)? No

F. PII SENT TO EXTERNAL ORGANIZATIONS

12. Does this system disseminate SBU/PII? Yes

12a. Does this system disseminate SBU/PII to other IRS Systems? Yes

If **yes**, identify the full name and acronym of the IRS system(s) that receive SBU/PII from this system.

System Name Current PIA? PIA Approval Date SA & A? Authorization Date Notice Delivery System (NDS)

Yes 05/08/2012 Yes 03/05/2013

Identify the authority and for what purpose? Indexes output notices and also can interface with IDRS to send information back to the Master File as to whether a notice has been delivered for certified and certified return receipt mail.

12b. Does this system disseminate SBU/PII to other Federal agencies? Yes

If **yes** identify the full names of the federal agency(s) that receive SBU/PII from this system, and if there is an Inter-Agency Agreement (ISA) / Memorandum of Understanding (MOU)

Organization Name Transmission method Social Security Administration (SSA) Flat File Yes

Identify the authority and for what purpose? The ability to track whether a taxpayer has received a notice regarding a deficiency in the account prior to levy is on that originated with the Restructuring and Reform Act of 1998 which requires us to track whether a taxpayer has officially received the notices and the ability to levy is based on whether the notice was accepted, denied, or moved without forwarding address. To accomplish this the SSN currently is the only recognized key on the IMF for maintaining tax records.

- 12c. Does this system disseminate SBU/PII to State and local agencies? No
- 12d. Does this system disseminate SBU/PII to IRS or Treasury contractors? No
- 12e. Does this system disseminate SBU/PII to other Sources? No

G. PRIVACY SENSITIVE TECHNOLOGY

- 13. Does this system use social media channels? No
- 14. Does this system use privacy-sensitive technologies such as mobile, global position system (GPS), biometrics, RFID, etc.? No
- 15. Does the system use cloud computing? No
- 16. Does this system/application interact with the public? <u>No</u>

H. INDIVIDUAL NOTICE AND CONSENT

17. Was/is notice provided to the individual prior to collection of information? Yes

17a. If **yes**, how is notice provided? Was the individual notified about the authority to collect the information, whether such is mandatory or voluntary, the purpose for which the information will be used, with whom the information may be shared, and the effects, if any, if they decide not to provide any of the requested information?

The system uses data entered from tax returns filed by taxpayers. They are notified of such collection by the Privacy Act Notice in the tax return instructions.

- 18. Do individuals have the opportunity to decline from providing information and/or from consenting to particular uses of the information? No
 - 18b. If no, why not? <u>Tax returns filed by taxpayers are the source of data input into the system.</u>
 <u>The information is received from the Master File. Information is only used to generate notice.</u>
- 19. How does the system or business process ensure due process regarding information access, correction and redress?

The Taxpayer Bill of Rights publication 1 outlines the baseline for 'due process' that business follows.

I. INFORMATION PROTECTION

20. Identify the owner and operator of the system (could be IRS owned and Operated; IRS owned, contractor operated; contractor owned and operated)

IRS Owned and Operated

21. The following people have access to the system with the specified rights:

IRS Employees? Yes

IRS Employees?	Yes/No	Access Level (Read Only/Read Write/
		Administrator)
Users	Yes	Read and Write
Managers	Yes	Read and Write
Sys. Administrators	Yes	Read and Write
Developers	No	

Contractor Employees? No

- 21a. How is access to SBU/PII determined and by whom? The NPP system utilizes the IRS On—
 Line application OL-5081 application to document approvals for access. Data access is
 granted on a need-to-know basis. A potential user must submit a request for access via IRS
 OL5081 to their local management for approval consideration. Users are not permitted
 access without a signed 5081 form from an authorized management official. Specific
 permissions (Read, Write, Modify, Delete, and/or Print) are defined on the OL5081 form and
 set (activated) by the System Administrator prior to the user being allowed access. User
 privileges and user roles determine the types of data that each user has access to.
 Management monitors system access and removes permissions when individuals no longer
 require access. Users are assigned to specific modules of the application and specific roles
 within the modules and accounts follow the principle of least privilege which provide them the
 least amount of access to PII data that is required to perform their business function after
 receiving appropriate approval.
- 21b. If computer matching occurs, can the business owner certify that it meets requirements of IRM 11.3.39 Disclosure of Official Information, Computer Matching & Privacy Protection Act?

 Not Applicable

I.1 RECORDS RETENTION SCHEDULE

- 22. Are these records covered under the General Records Schedule (GRS), or have a National Archives and Records Administration (NARA) archivist approved a Record Control Schedule (RCS) for the retention and destruction of official agency records stored in this system? No
 - 22b. If **no**, how long are you proposing to retain the records? Please note, if you answered no, you must contact the IRS Records and Information Management Program to initiate records retention scheduling before you dispose of any records in this system.

NPP is non-recordkeeping. It is an (IAP) operational system and does not require a NARA-approved records control schedule to affect data disposition. Inputs are covered in GRS 4.3, item 010 for paper form inputs, and GRS 4.3, item 020 for electronic inputs. Within IAP, data is retained for only 4 weeks. After 4 weeks everything is deleted from the system. NPP provides a (notice) print function for other IRS electronic applications. Data retention requirements for those systems are defined in the context of those recordkeeping environments (as applicable) and documented/published in Internal Revenue Service Records Control Schedules.

I.2 SA&A OR ECM-R

- 23. Has the system been through SA&A (Security Assessment and Authorization) or ECM-R (Enterprise Continuous Monitoring Reauthorization)? No
 - 23c. If **no**, is the system secured in accordance with all applicable federal, treasury, and IRS security policy, procedures, and requirements? Yes
- 23.1 Describe in detail the system's audit trail. The system does not have audit capability. There is no audit trail. NPP is a flat file batch processing system. This system is application to application via flat files and resides on the IBM platform server. Flat files are accessed only by the application and not by employees. Server policies and safeguards prevent access by employees.

J. PRIVACY TESTING

- 24. Does the system require a System Test Plan? Yes
 - 24b. If yes, Is the test plan in process or completed: Completed
 - 24.3 If **completed/ or in process**, describe what testing and validation activities have been conducted or are in progress to verify and validate that the applicable Privacy Requirements (listed in header) have been met?

The Planned Maintenance Checklist was approved upon the Milestone 4b Exit Review.

- 24b.1. If **completed**, where are the test results stored (or documentation that validation has occurred confirming that requirements have been met)? The test results are stored in ReqPro and in DocIT.
- 24b.2. If **completed**, were all the Privacy Requirements successfully tested? Yes
- 24.2 If **completed**, are there any residual system privacy, civil liberties, and/or security risks identified that need to be resolved? No

K. SBU Data Use

25. Does this system use, or plan to use SBU Data in Testing? No

L. NUMBER AND CATEGORY OF PII RECORDS

26. Identify the number of individual records in the system for each category:

26a. IRS Employees: Not Applicable
26b. Contractors: Not Applicable
26c. Members of the Public: More than 1,000,000

26d. Other:

M. CIVIL LIBERTIES

- 27. Does the system maintain any information describing how any individual exercises their rights guaranteed by the First Amendment? No
- 28. Is the system information used to conduct data-mining as defined in the *Implementing the 9/11 Commission Recommendations Act of 2007, Public Law 110-53, Section 804?* No
- 29. Will this system have the capability to identify, locate, and monitor individuals or groups of people? No

N. ACCOUNTING OF DISCLOSURES

30. Does the system include or require disclosure of tax or employee information to anyone other than IRS employees in the performance of their duties, or to the person to whom the information pertains or to a 3rd party pursuant to a Power of Attorney, tax or Privacy Act consent? No

End of Report