County of Santa Clara: Catalog of Enterprise Systems. Published in accordance with Senate Bill 272 Section 6270.5

Department	System Name	System Purpose	Vendor
Veterans Services Office	Veterans Benefit Management System	Veterans Claims and Records Management (Federal level)	VA's Office of Information and Technology
Roads & Airports Department	Airport Operations	Track tenant and aircraft details, payment history	Microsoft
Department of Aging and Adult Services	Advocate, Collaborate, Empower (APS ACE)	Case management system for Adult Protective Services	Santa Clara County - TSS - SS
Clerk of the Board	Agenda Management System	Boards and commissions meetings	Granicus
Santa Clara Valley Medical Center	SCVMC Trauma Registry (Trauma One)	Trauma One is a comprehensive pre-hospital care application and repository for information from Santa Clara County Trauma Centers. Each County Trauma Centers uses the same application to track compliance and trauma case outcomes.	Lancet Technology, Inc.
Roads & Airports Department	Airport Waiting List	Manager lists of people waiting for particular aircraft parking	Microsoft
Santa Clara Valley Medical Center	4DMT	Electronic charting for eye disorders - Ophthalmology	4DMT
Department of Family & Children's Services	ALRTS	Interface with DOJ to receive information about foster/adoptive parent applicants and authorized case social workers. Formerly CCTS/LiveScan	Santa Clara County - TSS-SS - PowWow
Public Health Department	Apollo Public Health Laboratory Information System	Catalog specimen/patient testing data, generate laboratory reports, look-up laboratory test results and transmit billing/insurance information to the lab's billing software	AppolloLIMS
Santa Clara Valley Medical Center	ACR Select	Radiology Clinical Decision Support for Medical reimbursement	ACR Select
Behavioral Health Services	Aseba	Behavioral Health Clinical, Billing and Claims	Aseba
Clerk of the Board	Assessment Appeals	Artifact database of Assessment Appeals related items	AST
Office of the Assessor	Assessor's Information Management System	Property ownership/ assessment tracking system	County of Santa Clara - TSS - FES
Office of the Assessor	Audit Tracking System	Tracking database of businesses that have been audited by the assessor	Microsoft
Office of the Sheriff	Automated License Plate Reader	Collection of license plate data that is within public view and for legitimate law enforcement purpose	Neology
Santa Clara Valley Medical Center	Avatar	Behavioral Health Services including Specialty Mental Health, Substance Use Treatment Services and Methdone Treatment	Netsmart
Valley Health Plan	AxisPoint Health	Care Management	AxisPoint Health
Santa Clara Valley Medical Center	Allscripts Care Management	Utilization Review tool that looks at the Physician Orders, Medications, Labs for Medicare - MediCal claims payments.	Allscripts
Santa Clara Valley Medical Center	ARIA and Eclipse	Diagnosis and treatment record for cancer patients	Varian
Santa Clara Valley Medical Center	BabyMatch	Tracks newborns while in the hospital	Visonic Technologies
Department of Family & Children's Services	Binti	Resource Family Approvals module and placements module	Binti
Registrar of Voters	Blue Crest	Vote By Mail Sorting Machines	Blue Crest
Clerk of the Board	CABO	Database for tracking Boards and Commissions Sharepoint	Microsoft

Agency	System	Description	Vendor
Consumer & Environmental Protection Agency	CalAgPermits	Online system for issuing, modifying, renewing pesticide permits with an online portal for submitting pesticide use reports. Includes map development tools.	Calico Solutions
Consumer & Environmental Protection Agency	CalSurv	To submit disease surveillance information	CDPH
Social Services	CalWIN Production	State welfare case management system	State of California - Dept. of Social Services (system supported by HP)
Department of Parks and Recreation	Camava	Reservations Management Software	Artstreet
Santa Clara Valley Medical Center	Bactes RMS	Tracks release of information requests	ShareCare
Valley Health Plan	Care Gap Finder	HEDIS reporting system	IMI Health
Santa Clara Valley Medical Center	Baxter Renal Care	PD Link system captures treatment data gathered from a patient's home dialysis treatments, and helps track and adjust a patient's dialysis therapy.	Baxter
Probation Department	CE-Connect	Risk Assessment Tool for Adult and Juvenile clients	Automon
Valley Health Plan	Cerner	Health Risk Assessment management	Cerner
Consumer & Environmental Protection Agency	CERS	Hazardous Materials reporting system	CalEPA
Consumer & Environmental Protection Agency	Chameleon/CMS	Shelter management, licensing, field operations, payments, dispatching and veterinary record keeping	HLP, Inc
District Attorneys Office	CiberLaw	Prosecution case management System	Ciber
Santa Clara Valley Medical Center	CardioServer	Manages and stores EKG, Stress, Holter and event monitoring testing waves for the Cardiology Dept. and various HHS depts.	Epiphany
District Attorneys Office	CJIC	Criminal Justice System for managing Bookings, Warrants, Criminal History and Jail functions	
Clerk of the Board	Claims Database	Database of information related to claims against the county filemaker	Apple
Office of the County Executive	Clarity Homeless Management Information System (HMIS)	Supportive housing and services to homeless persons system	BitFocus
Consumer & Environmental Protection Agency	Clean Water Management System	Clean Water Inspection and Reporting System	CloudCompli
Santa Clara Valley Medical Center	Caritas	Claims processing	Caritas
Department of Aging and Adult Services	CMIPS II	In-Home Supportive Services case management and payrolling	State of California
Department of Planning & Development	Code Enforcement	Planning & Development Code Enforcement Additional Tracking	Microsoft
Finance	Columbia Ultimate Business System	Collection of delinquent taxes, court collections, medical debts, victim restitution, and other various collections	Columbia Ultimate Business Systems
Department of Parks and Recreation	Constant Contact	Allow interested visitors/users to subscribe to periodic email updates/newsletters from SCC Parks	Constant Contact
Emergency Operations Center/CEPA	COVID Business Compliance Management System	Database system to track COVID Business Compliance Activities	Accela
Clerk of the Board	CPRA	Track requests for information Contact information of requester Details of requested information Staff person assigned	Microsoft
Finance	CUBS - Accounts Receivable / Collections	Collection of delinquent taxes, court collections, medical debts, victim restitution, and other various collections	Columbia Ultimate Business Systems
Department of Family & Children's Services	CWS/CMS	Child Welfare case management system	California State - Dept. of Social Services - IBM
Department of Family & Children's Services	CWS-CARES	State case management system for Child Welfare Services	California State - Dept. of Social Services
Custody Health Services	CIPS	Medication packaging for Custody	Kalos
Santa Clara Valley Medical Center	ClickView	The Maternal Fetal Medicine Division of the Ob/Gyn Department uses ClickView, a web-based application, to generate and store obstetrical ultrasound reports.	ClickView
Santa Clara Valley Medical Center	CyberREN	Nephrology and the treatment of kidney disease	Cybernius Medical Systems

Santa Clara Valley Medical Center	Data Systems Group (DSG) Claims Editor	A claims editing/payment processing system used by Patient Business Services for Claim processing	DSG
Behavioral Health Services	Daybreak	DayBreak is an application that is used by the county EAP department to provide employee benefit programs that includes short-term counseling, referral services and case management	Daybreak EAP Software
Valley Health Plan	Diamond MCMC (VHP)	Mental health core claims functionality	Dell Corp
Santa Clara Valley Medical Center	Data Systems Group Claims Editor	A claims editing/payment processing system used by Patient Business Services for Claim processing	Data Systems Group
Finance	Digital Reel	Allows search capabilities for digitized microfilm records.	BMI
Clerk of the Board	Disclosure Docs	Database for tracking and submission of Statements of Economic Interests (Form 700)	Granicus
Santa Clara Valley Medical Center	DataArk - Legacy Data Archive	Legacy patient data storage until meets regulatory requirement for purge	MediQuant
Consumer & Environmental Protection Agency	Disposal Reporting System	For Landfills to file quarterly reporting	County of Santa Clara - TSS - AIM2
Finance	Eagle Recorder	Records and files official documents, vital records, and business filings. Offers public search and copy sales of these records and filings.	Tyler Technologies
Department of Parks and Recreation	eBlast Email Subscription	Allow interested visitors/users to subscribe to periodic email updates/newsletters from SCC Parks	Constant Contact
Registrar of Voters	eCampaign	Email blast to military overseas and Opt Out Voters Sample Ballot Notices	eCampaign
Department of Family & Children's Services	eCourt Uploader	Tag and store court documents; collaboration with County Counsel; transfer documents to Family Court	Santa Clara County - TSS - SS
Valley Health Plan	EDMX	Encounter Data Management	Cognizant
Department of Family & Children's Services	Efforts to Outcomes (ETO)	Provides analytics to assess impact of services on outcomes (DFCS) - programs include ILP (Independent Living Program) and JDM (Joint Decision Making)	Child and Family Policy Institute of California
Registrar of Voters	Election Information Management System	Election Management System that stores Voters, Candidates, Precincts mapping and other election related materials	DFM Associates
Public Health Department	Electronic Surveillance System for Early Notification of Community-Bas	Syndromic surveillance system for capturing and analyzing public health indicators for early detection of disease outbreaks.	Johns Hopkins University
Santa Clara Valley Medical Center	Digital Dental Radiography	Digital Dental X-Ray Sensors	Dexsis
Department of Employment and Benefit Services	Employment Connection Application (ECA)	App to manage employment activities for CWES clients and participation tracking	Santa Clara County - TSS - SS
Roads & Airports Department	Encroachment Permits	Issue Encroachment Permits	Microsoft
Santa Clara Valley Medical Center	Dispill	Blister Packager; Label printing	Dispill
Custody Health Services	ELMR	Electronic Health Record for Custody Health Services	NextGen
Consumer & Environmental Protection Agency	EnvisionConnect	Environmental health management system	Accela
Department of Parks and Recreation	Eventbrite	Supports ticket sales for Parks events - Fantasy of Lights ticket sales	Eventbrite
Department of Family & Children's Services	FENICS	Manage differential response referrals and services provided by CBOs	Santa Clara County - TSS - SS
Department of Family & Children's Services	FosterVision	Provides education data on foster care and probation youths	County of Santa Clara - Office of Education
Finance	Full Slate	Calendaring system that manages appointments for Passport Applications.	Full Slate/Intuit
Santa Clara Valley Medical Center	EndoWorks	GI and Pulmony procedure documentation and treatment record	Olympus
Roads & Airports Department	GAIRPORT	Bill tenants for monthly rental	Microsoft
Santa Clara Valley Medical Center	Enterprise Document Management	Patient Business Document Management system to track billing documents, insurance documents etc.	Siemens
Santa Clara Valley Medical Center	Fusion Voice	The Fusion dictation system is a mission critical software application that provides a complete inventory of all dictated reports for both inpatient and outpatient by VMC providers.	Dolby
Santa Clara Valley Medical Center	GlucoFacts Deluxe	Glucose Monitoring	Ascensia Diabetes Care Holdings AG

Office of the County Executive	Hosted on Dynamics 365 - Customer Relationship Management System	Customer Relationship Management (CRM) is a technology for managing all your department's relationships and interactions with customers and potential customers. A CRM helps business users stay connected to their customers by streamlining processes.	Microsoft
Consumer & Environmental Protection Agency	Household Hazardous Waste Scheduling Application	Household Hazardous Waste Scheduling Application	County of Santa Clara - TSS - AIM2
Consumer & Environmental Protection Agency	Iconyx	Vector control management system	Iconyx
Department of Aging and Adult Services	IHSSQA WebApp	Multiple modules for IHSS QA tracking and reporting as well as fraud checking and tracking	Santa Clara County - TSS - SS
Valley Health Plan	ImageNet	Claims processing	ImageNet
Department of Parks and Recreation	Incident Management	Tracking Field Interview Cards, Courtesy Notices, Notice of Violations, Citations, Boating inspection failures	Microsoft
Santa Clara Valley Medical Center	HealthLink	Core Healthcare Information System	Epic
Department of Planning & Development	InSite	Integrated Permit System taking applications for Land Use, Constructions, Road Encroachment, Fire Prevention, Business Operation from the public, routing for review, decisions, issuance and enforcement	Accela
Santa Clara Valley Medical Center	HeartLab	Dynamic DICOM images from the Cath Lab and Echo Lab are stored on the HeartLab system.	AGFA HealthCare
Santa Clara Valley Medical Center	InMar	Used for returning or disposing medication; reverse distributor	
Department of Parks and Recreation	Interpretive Program Registration	Registration requests for interpretive programs	Google
Office of the Sherriff	Jail Information System	Jail Inmate information	Microsoft
Probation Department	JAS	Case Management System for Juvenile population	IBM
Probation Department	JRS	Juvenile case management system, Mainframe based information system	County of Santa Clara - Probation
Office of the Public Defender	JustWare - Public Defender Case Management System	Defense Case Management System (DCMS). The System stores case and client information for cases assigned to PDO and	Journal Technology, Inc.
Department of Family & Children's Services	KIDZ	Manage operational process and tracking for the RAIC and children brought into RAIC	Santa Clara County - TSS - SS
Custody Health Services	Insite Talyst	Packager - Custody Outpatient Pharmacy	Talyst
District Attorneys Office	LIIMS	Laboratory analysis data of crime scene and related evidence	Apollo
Clerk of the Board	Lobbyist Filings	Lobbyists are required to register and report their lobbying activities with the County	Microsoft
Valley Health Plan	MedInsight	Healthcare analytics platform	Milliman
County Library District	Integrated Library System	Library catalog and patrons records	SirsiDynix
Valley Health Plan	MicroDyn	Claims pricing for Medicare prospective payment systems. (Used for specific provider contracts only)	MicroDyn
Santa Clara Valley Medical Center	Life Image	Digital image transfer (LISA) software services sent from Santa Clara Valley Medical Center to Stanford Hospital.	Life Image
Roads & Airports Department	Mobile Citizen	Allows the public to submit infrastructure service requests	MaintStar
Santa Clara Valley Medical Center	Merchantsoft	Enable pharmacy staffs to verify prescriptions and current customer medications. Manage operations and track sales.	Emporos Systems Corporation
Valley Health Plan	Navitus	Pharmacy benefit management	Navitus
Employee Services Agency	NeoGov	County's online employment and on-line hiring management application. Used by candidates to apply for jobs, by HR and hiring managers to track recruitment status.	Neogov
Registrar of Voters	NetFile	Candidates Expense / Contribution reporting	Netfile
Department of Family & Children's Services	Odyssey File & Serve	Electronic filing of DFCS court reports for Santa Clara County Dependency Court	Tyler Technologies

Santa Clara Valley Medical Center	MIM Maestro	Radiology - allows for the tracking of abnormalities between time points from any number of exams from multiple modalities (CT, MR, PET, SPECT), which can be automatically linked or fused for easy comparison.	MIM Software
Santa Clara Valley Medical Center	National TRACS	Collection, storage, analysis and reporting of trauma patient information on individual	Digital Innovation
Santa Clara Valley Medical Center	Office Ally	Claims processing	Office Ally
Santa Clara Valley Medical Center	One Call	Dealthcare admitting/transfer application	Central Logic
Office of the County Executive	Origami	Origami is a claim management, tracking, and reporting application used by the County of Santa Clara Risk Management Division.	OrigamiRisk, LLC
Office of the County Executive	Outcome Tracker	Reporting system for the Office of Mediation and Ombuds Services	VitaShare LLC
Roads & Airports Department	Oversized Overweight	Issue permits to drive through county roads to Oversized/Overweight vehicles	Microsoft
Department of Corrections	OVR - Online Registration System	Captures requests for visits to the jail in online forms for submission/review and approval	Microsoft
Department of Correction	Online Visitor Registration	Department of Corrections Inmate visitation scheduling system	County of Santa Clara - TSS - AIM2
Department of Aging and Adult Services	Panoramic PAGC	Saas product to manage cases for PAGC from investigation to payments, receipts, reconciliation and closure	Panoramic Software (Panosoft)
Department of Parks and Recreation	Parks for Life Challenge	Tracking adventures, Registration Collection	The California Parks Company
Department of Planning & Development	Paygo & FIS - Payment	Point-of-sale solution for charging customers building/permit fees in the front counter.	FIS & Christian James (PayGo)
Santa Clara Valley Medical Center	Optum Claims Manager	Claims Manager provides application services for claims scrubbing at a charge line level for CCI edits and other charge requirements from the Healthlink interface.	Production
Santa Clara Valley Medical Center	Pandora	Medication dispensed historical records	Pandora/ Omnicell Systems
Santa Clara Valley Medical Center	PCSI RX3000	Stores approved medication data and when patient picked up the medication	RX3000
Santa Clara Valley Medical Center	Peervue	This is a system is use to collect data for critical results and testing.	peerVue
Registrar of Voters	Poll Pad	Electronic Vote Check-In	KNOWink
Santa Clara Valley Medical Center	PenRad MIS	This system is used for mammography quality, reporting and to meet MQSA requirements.	PenRad
Office of the Pretrial Services	Pretrial Online Production System	Case management system for Office of Pretrial Services	Kettle River Systems & SCC
Consumer & Environmental Protection Agency	PriceInspection	Inspections for businesses with Price Verification devices	Richard Brown
Public Health Department	Public Health Integrated Health System	Public health comprehensive client tracking system utilized for data collection within programs and business areas of the Public Health Department including TB Control and Public Health Nurse Case Management	County of Santa Clara
Finance	Q-Flow	Ticketing system for walk-in customers.	ACF Technologies
Valley Health Plan	QNXT	Core claims application which provides claim processing, member enrollment, provider management and premium billing	Cognizant
Santa Clara Valley Medical Center	Picture Archive Communication System(PACS)	Digital images are acquired by an acquisition device (CR, CT, MR, US, etc.) and transmitted to PACS	AGFA HealthCare
Santa Clara Valley Medical Center	PowerScribe	Radiology - real-time radiology reporting platform.	Nuance
Office of the Sherriff	Records Management System	Incident Reports	Microsoft
Office of Reentry Services	Reentry Referral Tracking System	Data tracking system for Reentry Resource Center clients	County of Santa Clara
Santa Clara Valley Medical Center	Quest Diagnostics	Claims processing	Quest Diagnostics
Santa Clara Valley Medical Center	ReadySet	Employee Health requirements tracking	Axion

Santa Clara Valley Medical Center	RelayHealth	Adjudication, PBM Plans; Claims processing	Relay Health
Santa Clara Valley Medical Center	Resolv	Customer Relation Management system for tracking feedback/complaints/complements	Prognosis Solutions
Department of Family & Children's Services	Safe Measures	Compliance and outcomes. Vital SDM-Measures and real-time disaster maps as it relates to foster care home in CWS/CMS are some of the key components.	NCCD (National Council on Crime and Delinquency)
Department of Employment and Benefit Services	SCC IEVS	In-house app for case management for Income and Employment Verification and Overpayment Recovery	Santa Clara County - TSS - SS
Social Services	SCC PGPro	Case Management and Fiscal management of Public Administration Guardian and Conservature client cases	Panoramic Software Inc.
Santa Clara Valley Medical Center	RX3000	Stores approved medication data and when patient picked up the medication	Pharmacy Computer Systems, Inc.
Santa Clara Valley Medical Center	RxAuditor	Pyxis Diversion Report - Narcotic Drug Monitoring	Medacist
Department of Aging and Adult Services	SDM - Adult Protective Services	Framework for decisions about risk, mitigation plans and compliance for child welfare cases.	NCCD Child Research Center (National Council on Crime and Delinquency)
Roads & Airports Department	SEPS	RDA Special Permit Request Application	County of Santa Clara
Probation Department	SHARKS	Case Management System for Adult population	IBM
Office of the Sherriff	Sheriff's Finger Printing Scheduler	Sheriff's finger printing scheduling system	County of Santa Clara
Santa Clara Valley Medical Center	ScriptPro SP2000	Outpatient Pharmacy, Vials Dispensing	Scriptpro
Santa Clara Valley Medical Center	SIS	SIS application performs operating room (OR) scheduling services, tracks patient experience in the OR from pre-operation assessments, services and products provided while in the OR, and finally to recovery. Also, the SIS application documents and tracks Anesthesia administered to patients.	Surgical Information Systems
Department of Parks and Recreation	Square Retail System	Retail sales in park visitor centers, museums and gift shops	Square
Department of Employment and Benefit Services	SSI Advocacy	In-house app for case management for Supplemental Security Income services and Homeless Housing	Santa Clara County - TSS - SS
Santa Clara Valley Medical Center	SoftMed	Patient medical record data as well as scanned patient documents	3M
Santa Clara Valley Medical Center	STATRad TeleRadiology	Radiology - DICOM compliant, HL7-ready teleradiology PACS. StadRad is a sub-contracted after-hours radiology interpretation service.	STATRad
Department of Parks and Recreation	System IV	Fee machine selling day use, boating, and camping permits at county parks	VenTek International
Finance	Tax Collection and Apportionment System	Bill and collect property taxes	County of Santa Clara - TSS - AIM2
Santa Clara Valley Medical Center	Syngo RMS	System is used to track patient services and images	Siemens
Consumer & Environmental Protection Agency	The Daily	Agriculture and Weights & Measures Inspection & Time Tracking. Weights & Measures Invoice/Payment Processing	County of Santa Clara - CEPA - IS
Finance	TRUST Fund Application	Refunding of property taxes funds	County of Santa Clara
Office of the Assessor	UDA Central	Change Data Capure system for Assessor's Information Management System (Mainfarames database) .	MBFoster
Santa Clara Valley Medical Center	TelMedIQ (OCH and SLRH)	Radiology Stroke Telecommunications - Healthcare Communications Hub (HCH) integrates with hospital's clinical, IT, and telecom systems to unify communications and streamline care coordination.	TelMedIQ
Valley Health Plan	UHIN	Centralized EDI transaction processing	UHIN
Behavioral Health Services	UniCare Pro_Filer	Behavioral Health Clinical, Billing and Claims	UniCare

Behavioral Health Services	UHC Safety Intelligence	Error Occurrence Collection and Reporting System	Vizient
Valley Health Plan	Valley Express	Application which provides member specialty authorization/referral management and provider level portal access	Othon
Medical Examiner Coroner	VAST	Administration, Recording and Reporting system for Medical Examiner-Coroner's Office. The Medical Examiner-Coroner's Office receives CPRA requests on a weekly basis.	VertiQ
Department of Parks and Recreation	venMobile	Mobile Phone Application for selling day use and boating permits at county parks	VenTek International
Santa Clara Valley Medical Center	UpToDate (OCH and SLRH)	Prescription Reference Library	Wolters Kluwer
Santa Clara Valley Medical Center	Verity 340B	Billing/Purchasing Application	Talyst
Social Services	VetPro	VA BENEFIT CLAIM FILING SYSTEM (not the same as the Federal System) - this one is here for Veterans advocacy services	Panosoft
Department of Parks and Recreation	Volunteer Management System	Solution used to coordinate and track volunteer solicitation, registration, and requirements	Volsoft
Department of Employment and Benefit Services	VSAS	GA recipients' participation tracking application	Santa Clara County - TSS-SS
Consumer & Environmental Protection Agency	Weed Abatement Management System	Weed Abatement Inspection and Reporting System	myGov